

Front Loader Washing Machine | WSR-2714



Online Warranty Registration



Please read these instructions and warranty information carefully before use and keep them handy for future reference.

USER MANUAL

Please register your warranty information now!

For Warranty Terms & Conditions,
please refer to the last page of this user manual.

請即進行保用登記!

有關保用條款細則，請看本說明書最後一頁。

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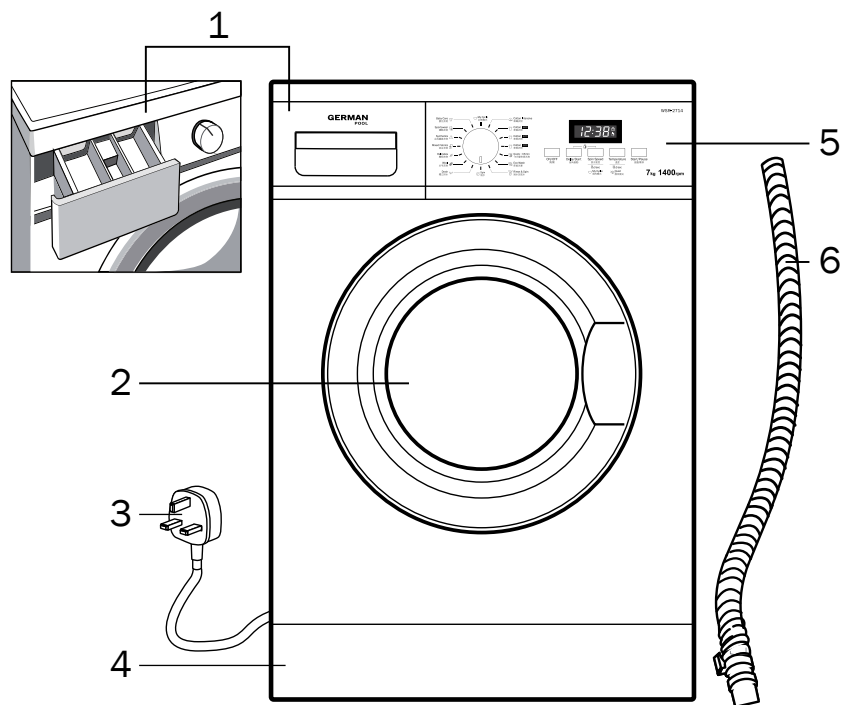
Safety Notes

1. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
2. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
3. This washing machine is for indoor use only.
4. The openings must not be obstructed by a carpet.
5. This appliance can be used by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved
6. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
7. Pull out its plug from the power socket before cleaning or maintenance.
8. Make sure that all pockets are emptied.
9. Sharp and rigid items such as coin, brooch, nail, screw or stone etc. may cause serious damages to this machine.
10. Pull out its plug and cut off water supply after the operation.
11. Please check whether the water inside the drum has been drained before opening its door. Please do not open the door if there is any water visible.
12. Pets and kids may climb into the machine. Check the machine before every operation.
13. Glass door may be very hot during the operation. Keep kids and pets far away from the machine during the operation.
14. Take care that power voltage and frequency shall be identical to those of washing machine.
15. Do not use any socket with rated current less than that of washing machine. Never pull out power plug with wet hand.
16. To ensure your safety, power cord plug must be inserted into an earthed three-pole socket. Check carefully and make sure that your socket is properly and reliably earthed.
17. Children should be kept away unless continuously supervised.
18. Packing materials may be dangerous to the kids. Please keep all packing materials (plastic bags, foams, etc) far away from the kids.

Safety Notes

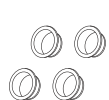
19. Be careful of burning when washing machine drain hot washing water.
20. Washing machine shall not be installed in bath room or very wet rooms as well as in the rooms with explosive or caustic gases.
21. Make sure that the water and electrical devices must be connected by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.
22. Before operating this machine, all packages and transport bolts must be removed. Otherwise, the washing machine may be seriously damaged while washing the clothes.
23. Before washing the clothes at first time, the washing machine shall be operated in one round of the whole procedures without the clothes inside.
24. The washing machine with single inlet valve only can be connected to the cold water supply. The washing machine with double inlet valves can be connected to the hot water and cold water supply.
25. Your washing machine is only for home use and is only designed for the textiles suitable for machine washing.
26. Flammable and explosive or toxic solvents are forbidden. Gasoline and alcohol etc. Shall not be used as detergents. Please only select the detergents suitable for machine washing, especially for drum.
27. It is forbidden to wash carpets.
28. Never refill the water by hand during washing.
29. After the program is completed, Please wait for two minutes to open the door.
30. Please remember to disconnect water and power supply immediately after the clothes are washed.
31. Do not climb up and sit on top cover of the machine
32. Do not lean against machine door.
33. Please do not close the door with excessive force. If it is found difficult to close the door, please check if excessive clothes have been distributed evenly.
34. The household washing machine is not intended to be built-in.
35. Cautions during Handling Machine:
 - Transport bolts shall be reinstalled to the machine by a qualified technician.
 - The accumulated water shall be drained out of the machine.
 - Handle the machine carefully. Never hold each protruded part on the machine while lifting. Machine door can not be used as the handle during the conveyance.

Product Structure



- | | | |
|------------------------|------------------|------------------|
| 1. Detergent Container | 3. Power Plug | 5. Control Panel |
| 2. Washer Door | 4. Service Panel | 6. Outlet Pipe |

Accessories



Hole plug



Inlet pipe C



Inlet pipe H
(Sold separately)



Outlet hose support
(Sold separately)

Installation Instructions

Unpack the Washing Machine

Unpack your washing machine and check if there is any damage during the transportation. Also make sure that all the items in the attached bag are received. If there is any damage to the washing machine during the transportation, or any item is missing, please contact the local dealer immediately.

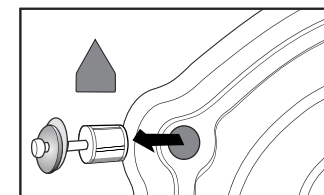
Dispose the Packing Materials

The packing materials of this machine may be dangerous to kids. Please dispose them properly and avoid contact with kids. Please dispose the related packing materials according to the relevant local regulations. Please do not throw the packing materials along with daily waste.

Remove Shipping Bolts

The shipping bolts on the back of the washing machine must be removed before using this washing machine. Please follow the steps below to remove the bolt:

1. Loosen all bolts with spanner and then remove them.
2. Stop the holes with transport hole plugs.
3. Keep the transport bolts properly for future use



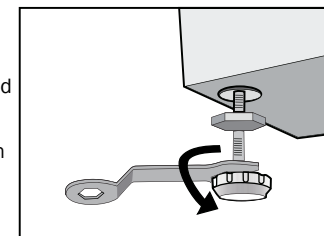
Select the Installation Location

Before installing the washing machine, the location characterized as follows shall be selected:

- Rigid, dry, and level surface (if not level, please make it level with reference to the following figure "Adjust the Leveling Feet ")
- Avoid direct sunlight
- Sufficient ventilation
- Room temperature is above 0°C
- Keep far away from the heat resources such as coal or gas. Make sure that the washing machine will not stand on power cord. Do not install the washing machine on the carpet floor.

Adjust Leveling Feet

1. When positioning the washing machine, please first check if the feet are closely attached to the cabinet. If not, please turn them to their original positions with hand or spanner and tighten the nuts with spanner.
2. After positioning the washing machine, press four corners on top cover of washing machine in sequence. If the washing machine is not stable when being pressed, the feet shall be adjusted.

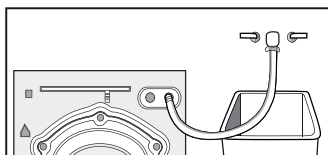


Installation Instructions

3. Make sure the washing machine is properly placed. Use a spanner to loosen the lock nut and rotate the feet by hand. Until the feet are in close contact with the floor. Hold the foot with one hand and use the other hand to hold the nut tightly on the bottom of the washing machine.
4. Once properly locked, press the four corners again to make sure they are properly adjusted. If the washing machine is still unstable, steps 2 and 3 must be repeated.
5. Place a solid cylinder (eg cans) on the top cover of the washing machine relative to the left, right, front and rear directions. If the cylinder remains stable, the washing machine is placed flat. Rolling, the washing machine is not placed properly. The direction of the rolling indicates that the ground is low, then the two legs in this direction should be raised at the same time until the washing machine is flat. Repeat steps 1 to 3 to bring the bottom feet into close contact with the ground. Then lock the nut.

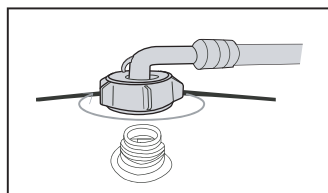
Connect Inlet Pipe

Connect the inlet pipe as indicated in the figure. For the model which has a hot water valve, please connect the hot water valve to the hot water tap. It will save energy automatically for some washing programs.



Install Inlet Pipe

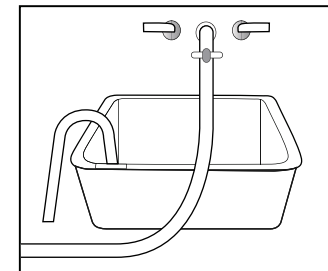
1. Connect the elbow to tap and fasten it clockwise.
2. Connect the other end of inlet pipe to the inlet valve at the backside of washing machine and fasten the pipe tightly clockwise.



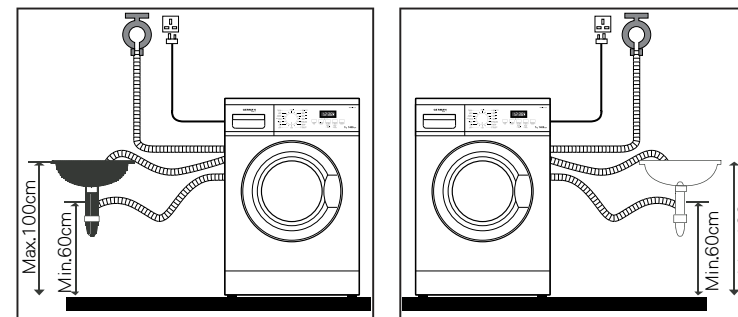
Installation Instructions

Positioning the Water Pipe

The water pipe should be properly placed to prevent the floor from being damaged by water leakage. There are two ways to place the end of the water pipe:



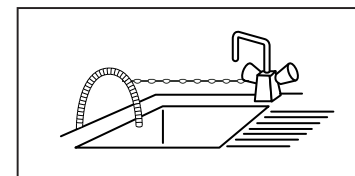
1. Place it next to the sink.



2. Connect it to the drainage pipe of the sink.

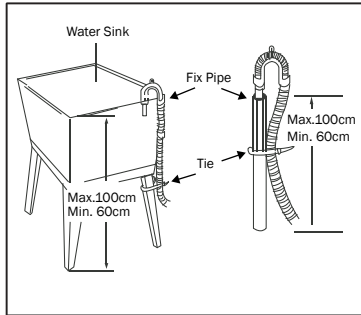
It can be drained up and down, and the installation height of the outlet pipe should not exceed 100 cm. And the end should not be immersed in water.

If the washing machine has a water outlet support, please install it as shown below.



When installing the drainage pipe, use a rope to secure it properly.

Installation Instructions



If the pipe is too long, do not force it into the washing machine as this will cause abnormal noises.

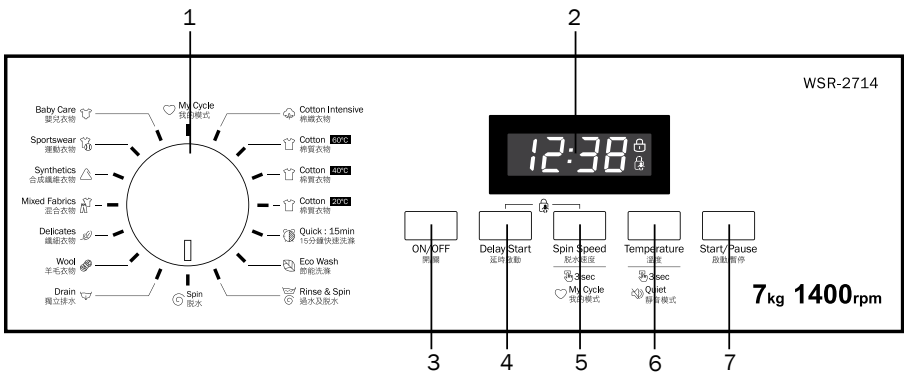
Electrical Connection

- When using the heating function, the maximum current flowing through the washing machine will reach 10A. Please ensure that the power supply system (current, voltage and wire) can reach the general load requirements of the washing machine.
- Connect the power plug to a properly installed and properly grounded outlet.
- Make sure that the voltage at the location of the washing machine matches the voltage indicated on the nameplate of the washing machine.
- The power plug must be matched to the outlet and the outer box must be properly and effectively grounded.
- Do not use a multi-function plug or outlet as an extension cord.
- Do not connect or unplug the power plug with wet hands.
- Hold the plug tightly when connecting and unplugging the power plug. Do not pull the power plug hard.
- Please protect the power cord properly. The power cord should be secure and not tripped over to objects or objects to prevent damage. The power plug should be easily plugged into the outlet and special attention should be paid to the location of the outlet.
- If the cord is damaged or shows signs of damage, please contact the Customer Service Center for replacement.

Warning:

- This washing machine must be properly grounded. If any short circuit occurs, grounding can reduce the risk of electric shock. The washing machine is equipped with wires, including an electrical plug and a grounding edge at the ground.
- The circuit that operates the washing machine should be separated from the circuit of other electrical appliances, otherwise the power protection device may trip or the fuse may blow.

Control Panel



















- | | | |
|---------------------|--------------------|--------------------|
| 1. Program Dial | 4. Delay Start Key | 7. Start/Pause Key |
| 2. Display Panel | 5. Spin Speed Key | |
| 3. Power ON/OFF key | 6. Temperature Key | |

Control Panel

Program Dial Function

There are a total of 16 optional cleaning functions on the program dial.

	Washer Function	Adjustable Temperatures
	Cotton Intensive	20°C, 30°C, 40°C, 60°C, 90°C, Cold Water
	Cotton 60°C	60°C
	Cotton 40°C	40°C
	Cotton 20°C	20°C
	Quick:15 min	20°C, 30°C, 40°C, Cold Water
	Eco Wash	20°C, 30°C, 40°C, Cold Water
	Rinse & Spin	Cold Water
	Spin	Cold Water
	Drain	/
	Wool	20°C, 30°C, 40°C, Cold Water
	Delicates	20°C, 30°C, Cold Water
	Mixed Fabrics	20°C, 30°C, 40°C, Cold Water
	Synthetics	20°C, 30°C, 40°C, 60 °C
	Sportswear	20°C, 30°C, 40°C, Cold Water
	Baby Care	20°C, 30°C, 40°C, 60 °C, 90°C, Cold Water
	My Cycle	Customized

Operating Precautions

Operating Precautions

- Please read this method carefully to avoid washing machine malfunction and clothing damage.
- Be aware of which types of clothing will fade during initial wash.
- Use a white towel dampened with laundry detergent to clean the invisible corners of the garment, and then check that the towel is stained with the original color of the garment.
- Separate the dark and light coloured clothing, or any garments that fade easily.
- For stains on sleeves, collars and pockets, use a laundry detergent and brush gently with a brush. Finally, put them into the washing machine to achieve a better cleaning effect.
- For clothing that is susceptible to temperature, it should be cleaned according to the requirements on the clothing label, otherwise it may cause discoloration or distortion.
- Do not leave the laundry to be washed in the washing machine for too long, otherwise it may be moldy and stained. Therefore, please wash your clothes accordingly.
- If it is not cleaned according to the cleaning temperature specified on the clothing label, the clothing may be discolored or distorted.

Clothing that Cannot Be Washed in a Washing Machine

- Clothing that may be deformed by water immersion includes ties, vests, western clothes, coats, etc., if immersed in water, it may shrink significantly.
- Blended synthetic fibers are not suitable for washing with a washing machine.
- Wrinkled clothing, embossed clothing, resin-based clothing, etc., may be deformed when immersed in water.
- Among the cotton and wool clothing, easily distorted clothing includes wrinkled silk products, fur products and fur decorations.
- Clothing with decorations, long dresses and traditional costumes are products that are easily discolored.
- Do not wash clothing without the clothing label and cleaning instructions.
- Do not wash clothing that is contaminated with chemicals such as gasoline, petroleum, benzene, paint thinner or alcohol.
- This washing machine is not washable with waterproof materials (ski suits, picnic mats, curtains, etc.).
- It is not recommended to clean fiber products that are difficult to absorb, such as waterproof mats and clothing, picnic mats, raincoats, umbrellas, ski clothes, car covers, sleeping bags, etc., otherwise it will cause splashing or abnormal vibration, create danger, and pass water. Drainage can also be affected.

Laundry Detergent Precautions

- Please select "low bubbles" laundry detergent, washing powder, or special for drum washing machine according to the type of fabric (cotton, synthetic fiber, soft clothing and wool clothing), color, cleaning temperature, degree of soiling and form. Washing powder, otherwise it may produce excessive foam and overflow the laundry detergent container, which may cause accidents.

Operating Precautions

- Bleach may damage clothing, so it is recommended to use as little as possible.
- Washing powder is easy to leave residue on the clothes, causing bad odor, so it should be thoroughly rinsed.
- If there are excess amounts of laundry detergent or the water temperature is too low, the laundry detergent may not be completely dissolved, so it may remain on clothes, water pipes and washing machines.
- Pay attention to the weight of the clothes, the degree of soiling, and the manufacturer's recommendations.
- Place laundry detergents and additives in a safe and dry place that is not accessible to children.
- Please use powdered or liquid laundry detergent. If soap is used, soap residue may get stuck in the gaps in the clothes.

Check the Clothes that Need to Be Cleaned

- Remove the items from your pocket.
- Check the pockets of the clothes to be cleaned and take out hard objects such as coins, otherwise the washing machine may be damaged or an abnormal problem may occur.
- Clothing should be sorted first and then placed in the washing machine. They can be classified according to the following characteristics:
 - a. Symbols on the clothing care label: The clothing to be cleaned are cotton, blended fiber, synthetic fiber, silk, wool and rayon.
 - b. Color: should distinguish between white and colored clothing. All new colored clothing should be cleaned separately.
 - c. Size: Washing clothes of different sizes together, the cleaning effect will be better.
 - d. Softness: Soft clothing should be cleaned separately. For new pure wool fabrics, curtains and silk garments, a soft material cleaning program should be selected. Please check the labels on all the clothes you want to clean.
- For curtains with hooks, remove the hooks before cleaning.
- The decorations on the clothes may damage the washing machine. If there are buttons or embroidery on the clothes, turn the clothes over and clean.
- Handling of fastening devices such as zippers: The zipper should be pulled up and the buttons or hooks should be fixed. Loose sashes or ribbons should be tied together.
- It is recommended to place the zipped or button-fastened laundry bag to prevent the bust wire from falling into the drum and damaging the washing machine.
- Extra-fine fabrics such as lace curtains, straight coats, small items (socks, handkerchiefs, ties, etc.) should be placed in a laundry bag before cleaning.
- When cleaning a single large and heavy piece of clothing, such as a thick pile of thick towels, jeans, a jacket with a filler, etc., it may be easy to create a large centrifugal force, and the alarm sounds due to excessive imbalance. Therefore, it is recommended to add one or two pieces of clothing to clean together, and the drainage will be smoother.
- Remove dust, dirt and pet hair from clothing before cleaning.

Operating Precautions

- If dust, dirt and clothing are rubbed onto the machine, it may damage the clothes and detract from the laundry.
- To protect baby's skin, baby items (baby clothes and towels) should be cleaned separately. If cleaned with adult clothing, ensure thorough water and cleansing, leaving no residual laundry detergent.
- It is recommended to first clean the smudged parts such as white socks, collars and sleeves by hand and then put them into the washing machine for better cleaning results.
- Clothing that is easy to fluff should be turned over and washed, and should be separated from other clothing, otherwise other clothing may be stained with dust and thread.
- Black clothing is best cleaned separately from cotton clothing, because if they are cleaned together, they are easily stained with other colored threads.

The Weight of the Laundry

Do not place too much clothing, as it may affect the cleaning effect. Please use the following table to determine the laundry weight that the washing machine can withstand.

Fiber type	Maximum load
Cotton	7.0 kg
Synthetic Fiber	3.5 kg
Wool	2.0 kg
Fine clothing	2.5 kg

Precautions During Drainage

- Drainage of general clothing:
The water for washing clothes is discharged through the drain.
- Drainage of waterproof clothing and fiber products:
Under normal laundry and drainage conditions, the water from waterproof clothing and fiber products cannot be discharged, and the washing water must be collected in the same direction in order to avoid the washer from moving.
- Defoam function:
When there is too much detergent, it will produce excessive foam, which will affect the effect of washing and water. The laundry program automatically checks and automatically adds a defoaming procedure to remove the foam when too much foam is detected, and reminds the user to reduce the laundry detergent the next time a similar cleaning is performed.

Operating Instructions

First Time Using the Washing Machine

Before washing clothes for the first time, let the washing machine run the entire program once without putting in the clothes.

1. Connect the power and water sources.
2. Put the laundry detergent in the laundry detergent container and close the laundry detergent container.
3. Press the Power ON/OFF key.
4. Press the Start/Pause key.



Laundry Detergent Containers

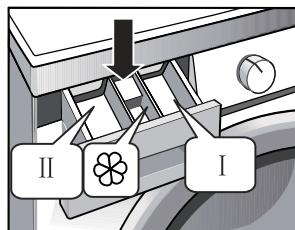
The laundry detergent container is divided into three compartments:

I: pre-wash detergent or washing powder (if needed)

II: Main wash detergent, softener, pre-dip, bleach or decontamination products

III: special additives, such as fiber softeners or tackifier (if needed)

- For viscous laundry detergents or additives, it is recommended to dissolve them in water before injecting the detergent container to prevent the inlet of the detergent container from being blocked and overflowing during water injection.
- Please select the appropriate detergent type for various cleaning temperatures to achieve the best cleaning results and save water and electricity.



Using the Washing Machine

1. Connect the power supply and make sure the water pipes are properly connected, then fully open the faucet.
2. Put the laundry to be washed in the washing machine and add detergent and tackifier to the laundry detergent container.
3. Press the power button to start the washing machine and select the appropriate program and function, then press the Start/Pause key to start the machine.

Choose a Laundry Program

Please select the appropriate laundry program according to the type, quantity and dirtiness of the clothes and the following cleaning thermometer.

Clothing type	Recommended cleaning temperature
Severely soiled, white cotton or linen (eg coffee tablecloths, tablecloths, towels, sheets)	90°C
Moderately dirty, tinted and possibly slightly faded linen, cotton and synthetic fabrics (eg shirts, pajamas); slightly dirty, white, pure linen (eg underwear)	60°C
Lightly dirty products (such as synthetic or wool products)	40°C 、 30°C 、 20°C or Cold Water

Operating Instructions

1. Turn the program dial to select the appropriate program for the type of clothing.
2. Select the appropriate water temperature, the higher the water temperature the greater the power consumption.
3. Select the appropriate rate of spin. The higher the rotation speed, the dryer the clothes will be, but the noise will also become larger. The surface of the slender clothes will wrinkle, and the service life of the washing machine will be shortened.

To protect your clothing, choose a lower spin speed for your fine clothing. The main cleaning program depends on the clothes to be cleaned. You can select the program according to the following instructions:

- My Cycle: Press and hold the dehydration speed button for 3 seconds, My Cycle will remember your personalization settings, and you can select My Cycle for the next laundry.
- Cotton 60°C/40°C/20°C: This program is suitable for cleaning clothes that can be cleaned daily. The laundry time is long and the cycle is quite strong. It is recommended to use this program to clean everyday cotton products such as sheets, duvet covers, pillowcases, underwear and more.
- Cotton Intensive: This program adds extra cleaning time for better cleaning results. For infants or skin allergies, it is recommended to use this program for cleaning.
- Quick: 15min: This program is suitable for quickly cleaning small quantities of clothing that are not too dirty.
- Eco Wash: Use an energy-saving washing mode to clean a small amount of clothing, and the maximum water temperature will be set to 40 ° C or below to save energy.
- Wool: This program is suitable for washing wool garments with the label "machine wash". Please select the appropriate water temperature according to the label on the clothes. In addition, appropriate laundry detergents should be selected for wool clothing.
- Synthetics: This program is suitable for cleaning synthetic fabrics and fairly slender clothing. The cleaning time is shorter than that of cotton clothing, and the cleaning power is milder. This program is recommended for cleaning shirts, outerwear, blended clothing, curtains or lace products. When washing knitted garments, the amount of laundry detergent should be reduced because the textile construction of the garment is loose and therefore foams easily.
- Delicates: This program is suitable for cleaning very fine clothing and clothing that needs to be gently cleaned. Compared to the Synthetics program, the cleaning power is gentler and the rotation speed is lower.
- Mixed Fabrics: This program is suitable for cleaning difficult laundry items that require more time and effort. It is suitable for everyday cotton products such as bed sheets, chained clothing, pillowcases, bathrobes and underwear.
- Sportswear: This program is suitable for cleaning sports clothes.
- Baby Care: This program is suitable for cleaning baby clothes. It takes a long time to make the baby's clothes cleaner and the water effect is better to protect the baby's skin.
- Spin: Before spin, drain soapy water or water is drained.
- Drain: Program that drains water

Operating Instructions

Delay Start Function

Press the delay start key to set the delay start time, the time can be set to 0-24 hours.

Set the delay to start:

1. Choose a laundry program.
2. Press the Delay Start key to select the time.
3. Press the Start/Pause key to confirm.

Cancel the delay start:

To cancel the delayed start, press and hold the delayed start button until the time becomes 0 hours before the program starts.

If the program has started, press the Start/Pause button to cancel the program.

During the operation of the washing machine, if there is a power failure, the washing machine will automatically store the program of your choice. When the power is turned back on, press the start/pause key and the washing machine will continue the remaining time of the program.

Child Lock Function

In order to prevent children from operating incorrectly during the laundry process and the laundry program does not work properly, you can choose to activate the child lock function. After the lock, in addition to the power switch key, all other function keys are suspended. If the power is turned on, the washing machine will shut down. The washing machine will remember the child lock function and the program before turning off the power. When the machine is turned on again, the washing machine will continue to execute the program.

Locking: While the program is running, press the delay start key and the spin speed button for 3 seconds at the same time, the alarm will beep once, and the start/pause key and the program dial will be locked.

Unlock: After locking, press the delay start key and the spin speed key for 3 seconds at the same time, the alarm will beep and then unlock. The child lock will also be unlocked after the power is turned off. When all programs are completed, the child lock function will be cancelled.


Alarm Bell Function

Turn off the alarm function: After starting the washing machine, press and hold the spin speed key for 3 seconds, you will hear a click and the alarm will turn off. If the bell function is turned off, the bell will not sound unless it is reset again.

Resume the alarm function: You should press the spin speed key for 3 seconds again to resume the alarm. Your settings will be maintained until the next reset.





















Operating Instructions

Program chart

Program description		Load (kg)	Preset Temperature (°C)	Preset Time (minutes)	Preset Speed (rpm)
	Cotton Intensive	7.0	40	1:58	1000
	Cotton 60°C	7.0	60	3:36	1400
	Cotton 40°C	7.0	40	3:31	1400
	Cotton 20°C	7.0	20	1:13	1000
	Quick: 15 min	2.0	Cold	0:15	800
	Eco Wash	2.0	30	1:06	800
	Rinse & Spin	7.0	-	0:31	1000
	Baby Care	7.0	60	1:39	1000
	Sportswear	3.5	40	1:19	800
	Synthetics	3.5	40	1:33	1200
	Mixed Fabrics	7.0	40	1:13	1000
	Delicates	2.5	30	1:00	600
	Wool	2.0	40	1:06	400
	Drain	-	-	0:01	0
	Spin	7.0	-	0:12	1000

Operating Instructions

Clothing Care Label

	Hand wash		Not machine washable
	Washing includes machine wash and hand wash		Not washable
	Dry clean		Do not dry clean
	Warm dry cleaning		Do not wring out
	Bleach		Do not bleach
	Machine dry		Do not machine dry
	Ironing		Do not iron
	Steam iron		Cloth ironing
	Medium temperature and maximum temperature 150°C		Dry after washing
	Hang dry		Hang in the shade

Care and Maintenance



Warning:

- Unplug the power cord or turn off the power and turn off the faucet before starting cleaning or maintenance.
- After using the washing machine, unplug the power cord and close the washing machine door to avoid danger to children.
- Do not use solvents to prevent damage to the washing machine and to prevent the generation of toxic gases or explosions.
- Do not use a sprinkler to clean the washing machine.
- Do not use detergents containing chloroxylenol to clean the washing machine.

Cleaning the Washing Machine Exterior

- Proper maintenance of the washing machine can extend its service life. A diluted non-corrosive neutral detergent can be used to clean the surface of the washing machine when needed.
- If the water overflows, wipe it off with a damp cloth immediately.
- Sharp objects must not touch the washing machine exterior.
- Do not use formic acid and its diluted solvents or similar products for cleaning.

Watch the video clip



Cleaning the Washing Machine Drum

- If metal objects leave rust in the drum, clean them immediately with a chlorine-free detergent.
- Do not use steel wool to clean.

Handling a Frozen Washing Machine

When the temperature drops below 0 °C, the washing machine will freeze, then you can:

1. Turn off the power to the washing machine.
2. Rinse the faucet with warm water to allow the inlet pipe to relax.
3. Remove the inlet pipe and immerse it in warm water.
4. Inject warm water into the washing drum and wait for 10 minutes.
5. Reconnect the inlet pipe to the faucet and check that the water inlet and outlet are normal.
6. When reusing the washing machine, make sure that the ambient temperature is above 0 °C.

Care and Maintenance

Cleaning the Washing Machine Exterior

- Proper maintenance of the washing machine can extend its service life. A diluted non-corrosive neutral detergent can be used to clean the surface of the washing machine when needed.
- If the water overflows, wipe it off with a damp cloth immediately.
- Sharp objects must not touch the washing machine exterior.
- Do not use formic acid and its diluted solvents or similar products for cleaning.

Cleaning the Washing Machine Drum

- If metal objects leave rust in the drum, clean them immediately with a chlorine-free detergent.
- Do not use steel wool to clean.

Handling a Frozen Washing Machine

When the temperature drops below 0 °C, the washing machine will freeze, then you can:

1. Turn off the power to the washing machine.
2. Rinse the faucet with warm water to allow the inlet pipe to relax.
3. Remove the inlet pipe and immerse it in warm water.
4. Inject warm water into the washing drum and wait for 10 minutes.
5. Reconnect the inlet pipe to the faucet and check that the water inlet and outlet are normal.
6. When reusing the washing machine, make sure that the ambient temperature is above 0 °C.

Prevent Washing Machine From Freezing

If your washing machine is placed in a room that is prone to frost, drain the remaining water from the drain and inlet pipes to prevent frost formation.

1. Turn off the faucet.
2. Loosen the inlet pipe from the faucet and place the end into the container.
3. In addition to “laundry” and “drainage”, please start any other program. If there is water in the inlet pipe, let the water drain for about 40 seconds.
4. Reconnect the inlet pipe to the faucet.

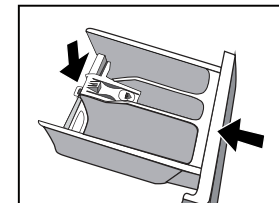
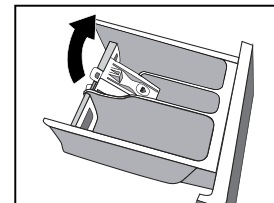
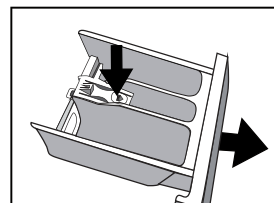


Warning: To avoid burns, wait until the hot water in the washing machine has cooled down.

Care and Maintenance

Cleaning the Detergent Container and the Groove

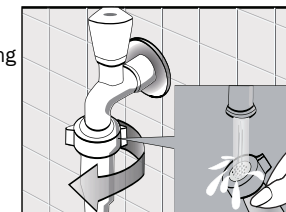
1. Press the arrow position on the soft cover of the laundry detergent box.
2. Lift the clip and remove the soft cover, then rinse all the grooves with water.
3. Replace the soft cover and replace the detergent box.



Cleaning the Faucet Filter

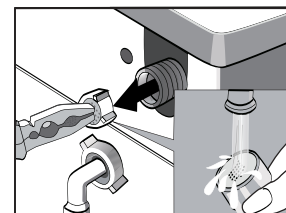
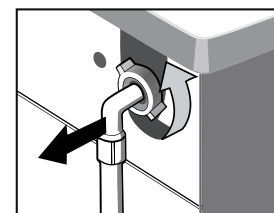
When the faucet is turned on, there is no water flowing into the washing machine or the amount of water is insufficient, that is, the inlet water filter should be cleaned.

1. Turn off the faucet.
2. In addition to “cleaning” or “drain”, please select any other program.
3. Press the Start/Pause button to keep the program running for about 40 seconds.
4. Remove the inlet pipe from the faucet.
5. Clean the faucet filter with water.
6. Reconnect the inlet pipe.



Cleaning the washing machine filter

1. Loosen the inlet pipe from the back of the washing machine.
2. Use long nose pliers to remove the filter from the washing machine and reinstall it after washing.
3. Reconnect the inlet pipe.
4. Turn on the faucet and make sure there are no leaks.
5. Turn off the faucet.



Note: In general, the faucet filter should be cleaned first, followed by the washing machine filter. If only the washer filter is cleaned, repeat steps 1-3 of the faucet filter.

Care and Maintenance

Clean Drainage Pump

The drainage pump can filter yarn and small foreign objects that is produced when washing clothes.

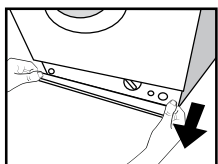
Regular cleaning of the drain pump filter ensures that the washing machine is functioning properly.

The filter must be checked and cleaned regularly according to the degree of contamination in the washing machine and the frequency of the washing machine.

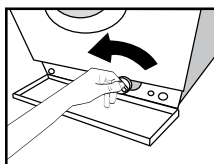
If the washing machine cannot be emptied or rotated, the drain pump should be checked. If the drain pump is blocked by pins, coins, etc., the washing machine will emit abnormal noise during drainage.

Please clean the drain pump as follows:

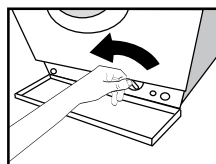
1. Turn off the power to the washing machine.
2. If necessary, wait until the water has cooled.
3. Open the service panel and place a container next to it to collect the spilled water.
4. When no water continues to flow, loosen the pump cover and remove the pump cover. When removing the pump cover, be sure to put a piece of cloth nearby to absorb the spilled water.
5. Rotate the impeller of the pump to remove any foreign matter from it.
6. Tighten the pump cover.
7. Cover the service panel.



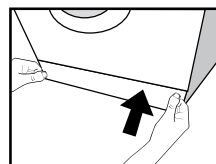
Open the service panel



Loosen the pump cover



Tightening the pump cover



Cover the service panel



Warning :

When the washing machine is in use, depending on the program selected, there may be hot water in the pump. Do not remove the pump cover during the laundry cycle. Be sure to wait until the washing machine has completed the entire cycle and empty it before removing the pump cover.

When reinstalling the pump cover, make sure that the pump cover is securely fastened to prevent water leakage or contact with children.

First use a drain pump to drain, then open the drain pump to remove foreign matter from the drain pump filter.

Be careful if the drained water is hot.

Troubleshooting

Problem	Cause	Possible Solution
The washing machine could not be started		Check that the washing machine door is closed. Check that the power plug is plugged in. Check that the faucet is turned on. Check if the start/pause button has been pressed. Check if the power switch has been pressed °
The washing machine door cannot be opened	The safety protection design of the washing machine is working.	Cut the power.
Heating failure	The NTC is damaged and the heating tube is old.	The clothes can be washed normally. If you are unable to use hot water for laundry, please contact Customer Service and Repair Center.
Leaking water	The connection between the inlet or outlet pipe and the faucet or washing machine is not fast enough. The drain pipe in the room was blocked.	Check and tighten the hose. Clean the outlet pipe and seek professional maintenance if necessary.
Water overflows from the bottom of the washing machine	The inlet pipe is not tight. The outlet pipe leaks.	Secure the inlet pipe. Replace the drain.
Indicator or display is not lit	The power is cut off. There is a problem with the PC board. There is a connection problem with the wires.	Check that the power is off and plug it in properly. If you cannot solve it, please contact customer service and repair center.
Laundry detergent remains in the laundry detergent container	The washing powder became wet and agglomerated.	Clean and dry the laundry detergent box. Use a liquid laundry detergent or a special detergent for the drum.

Troubleshooting

Problem	Cause	Possible Solution
Cleaning effect is not ideal	The clothes are too dirty. The detergent dose is not enough.	Choose the appropriate program. Add an appropriate amount of laundry detergent according to the instructions on the laundry detergent package.
Abnormal noise, big vibration		Check if the fixing bolts are removed. Check that the washing machine is installed on a hard, flat floor. Check the inside of the washing machine for hair clips or metal objects. Check that the feet of the washing machine are flat.

Display	Description	Reason	Possible Solution
E30	Door lock problem	The washing machine door is not closed	Restart after closing the washing machine door
E10	There is a problem with water injection during washing (water injection time is more than 7 minutes)	The faucet is not open or the water flow is too slow. The faucet filter is blocked. The inlet pipe is twisted. Unable to supply water.	Turn on the faucet or wait until the water supply returns to normal. Check the faucet filter. Straighten the inlet pipe. Check the other taps in the room.
E21	There is a problem with drainage	The drain is blocked or twisted. The drain pump is blocked.	Clean and straighten the drain.

If you have any other questions or problems that cannot be resolved, please contact Customer Service and Repair Center.

Specifications

Model	WSR-2714
Max Load (Dry Clothes)	7.0 kg
Water Pressure	0.05MPa~1MPa
Voltage/Frequency	220-240V~ 50 Hz
Power (Max)	2,000 W
Product Dimensions	(H) 850 (W) 595 (D) 495 mm
Net Weight	61 kg

Specifications are subject to change without prior notice.

If there is any inconsistency or ambiguity between the English version and the Chinese version, the English version shall prevail. Refer to www.germanpool.com for the most up-to-date version of the Operating Instructions.

Product Disposal:

Do not dispose of discarded electrical appliances with domestic waste, and avoid harmful toxic substances that penetrate into the food chain and affect health. In order to protect the health of you and others, and maintain a good living environment, please contact the professional recycling department to deal with!



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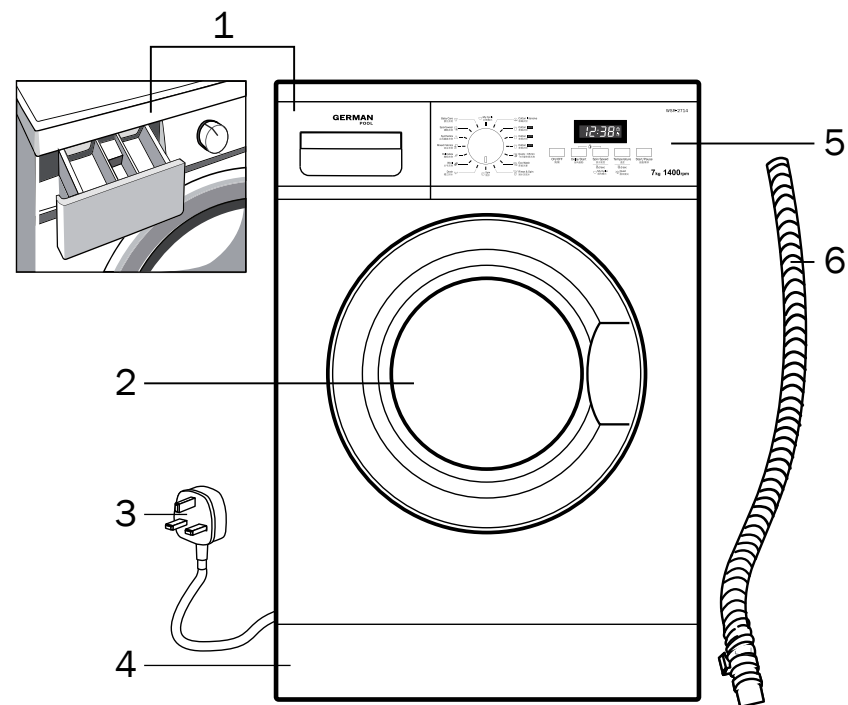
安全注意事項

1. 如果供應的電線損壞，必須由製造商、其服務經銷商或具備類似資格的人員來更換，以避免發生危險。
2. 應使用隨洗衣機供應的新水管組，而不應使用舊水管組。
3. 本洗衣機僅適合室內使用。
4. 洗衣機開口不可被地毯堵住。
5. 如果有人看管或指導如何安全地使用本洗衣機，且了解使用洗衣機所涉及的危險，兒童以及肢體、感官或心智能力減退或缺乏經驗和知識之人，亦可使用本洗衣機。兒童不得將洗衣機當作玩具玩耍。如果無人看管，洗衣機的清潔和維護不得由兒童進行。
6. 除非有負責其安全之人看管或指導如何使用本洗衣機，否則肢體、感官或心智能力減退或缺乏經驗和知識之人（包括兒童），不得使用本洗衣機。兒童應受到看管，確保他們不將洗衣機當作玩具玩耍。
7. 在清潔或維修保養之前，務必從電源插座拔掉插頭。
8. 把衣物放進洗衣機前，請確保取出所有衣物口袋裏的物品。
9. 硬幣、胸針、釘子、螺絲或石頭等尖銳或堅硬的物體，可能嚴重損壞洗衣機。
10. 使用完洗衣機後，請拔掉電源插頭，並切斷供水。
11. 打開洗衣機門前，請確定滾桶裏面的水已全部排出。如果可看見裏面仍有水，請勿打開洗衣機門。
12. 寵物和兒童可能爬進洗衣機。請在每次操作之前檢查洗衣機。
13. 玻璃門蓋在操作期間可能變得高熱，因此務必確保兒童和寵物遠離洗衣機。
14. 請注意使用的電壓和頻率必須與洗衣機要求者相同。
15. 請勿使用額定電流小於洗衣機要求者的插座。切勿用濕手拔掉電插頭。
16. 為確保您的安全，電線插頭必須插入接地的三腳插座。請小心確保您的插座已適當且可靠地接地。
17. 除非受到持續看管，否則兒童應遠離洗衣機。
18. 包裝材料可能對兒童造成危害。請將所有包裝材料（塑膠袋、發泡膠等）遠離兒童。
19. 當洗衣機在排放熱洗衣水時，小心不要被燙傷。
20. 洗衣機不應安裝在浴室或非常潮濕的房間，亦不應安裝在有爆炸性或腐蝕性氣體的房間。
21. 確保供水和電氣裝置是由合格的技師根據製造商的指示及當地的安全法規來連接。
22. 操作本洗衣機之前，所有包裝和運送螺栓都必須移除，否則在清洗衣物時，洗衣機可能嚴重受損。

安全注意事項

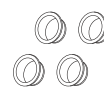
23. 第一次清洗衣物之前，應先讓洗衣機在未放入衣物的情況下，先運轉整個程序一次。
24. 有單一進水閥的洗衣機僅能連接到冷水龍頭。有雙進水閥的洗衣機可連接到熱水和冷水龍頭。
25. 您的洗衣機僅適合家庭使用，且僅為適合洗衣機清洗的衣物而設計。
26. 禁止使用可燃及爆炸性或有毒溶劑。汽油或酒精等不得當作洗衣劑。請只選擇適合洗衣機清洗、尤其必須適合滾桶式洗衣機的洗衣劑。
27. 禁止清洗地毯。
28. 在洗衣期間，切勿以人手加水。
29. 程式完成後，請等候兩分鐘再打開洗衣機門。
30. 衣物清洗完畢後，請記得關閉水源和電源。
31. 請勿爬上洗衣機或坐在頂蓋上。
32. 請勿倚靠洗衣機門。
33. 請勿過度用力關閉洗衣機門。如果發現洗衣機門難以關閉，請檢查是否放置過多衣物，或衣物放置不平均。
34. 本家用洗衣機非嵌入式洗衣機。
35. 搬運洗衣機時的注意事項：
 - 由專業人士將運送螺栓重新安裝到洗衣機上。
 - 應排出洗衣機中的積水。
 - 小心搬運洗衣機。在抬起洗衣機時，切勿握著洗衣機上每個突出的部分。在搬運期間，不可將洗衣機門當作把手使用。

產品結構



- | | | |
|---------|---------|---------|
| 1. 洗衣劑盒 | 3. 電源插頭 | 5. 控制面板 |
| 2. 洗衣機門 | 4. 維修面板 | 6. 出水管 |

配件



運送孔塞



進水管C



進水管H (可選購)



出水管支座 (可選購)

安裝說明

拆裝洗衣機

將洗衣機的包裝拆掉，檢查洗衣機在運送期間是否受損。同時要檢查附上的袋子確定已收到所有配件。如果洗衣機在運送期間受到任何損傷，或有任何配件遺失，請立即聯絡當地的經銷商。

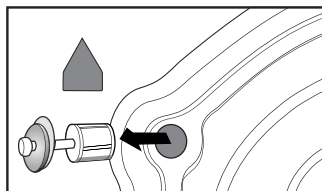
處置包裝材料

本洗衣機的包裝材料可能對兒童造成危害。請適當處置這些材料，避免讓兒童輕易碰觸。請根據當地的相關法規來處置這些包裝材料。請勿將這些包裝材料與日常垃圾一起丟棄。

移除運送螺栓

使用本洗衣機之前，必須移除洗衣機背面的運送螺栓。請依照以下步骤移除螺栓：

1. 使用扳手鬆開所有螺栓，接著移除它們。
2. 使用運送孔塞堵住洞孔。
3. 妥善保存運送螺栓，以便日後使用。



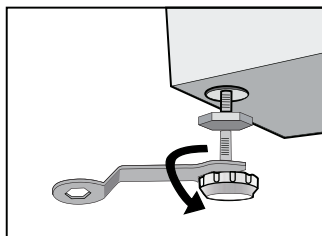
選擇放置地點

安裝洗衣機前，應選擇具備以下特徵的地點：

- 地面堅硬、乾燥且平整（如地面不平整，請參照“調整支腳”的方法來處理）。
- 避免直接日照。
- 有適當通風。
- 室溫在0°C以上。
- 遠離熱源，例如燃燒煤炭或熱氣處。
- 確保洗衣機不壓住電線。
- 請勿將洗衣機安裝在鋪設地毯的地板上。

調整支腳

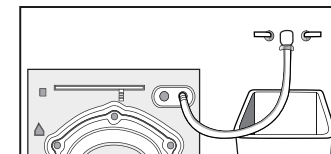
1. 在放置洗衣機時，請先檢查支腳是否緊附於洗衣機底部。若非如此，請用手或扳手將它們轉到原始位置，並使用扳手拴緊螺絲。
2. 放置洗衣機後，請依序壓下洗衣機頂蓋上的四個角。在按下後，如果洗衣機不穩定，應調整這個支腳。
3. 確定洗衣機已放置妥當。使用扳手鬆開鎖帽，並用手旋轉支腳，直到支腳貼緊地板。用一隻手按住支腳，並用另一隻手將螺帽緊緊拴在洗衣機底部上。
4. 適當鎖定後，應再次按下四個角，確定它們已調整妥當。如果洗衣機仍不穩定，必須重複第2和第3步驟。
5. 在洗衣機的頂蓋上，相對於左邊、右邊、前面和後面的方向，放置一個實心的圓筒（例如易拉罐）。如果圓筒可保持穩定，洗衣機的放置便是平整的。如果圓筒滾動，洗衣機的放置便不平整。滾動的方向表示地面較低，那麼這個方向的兩個支腳應同時抬高。直到洗衣機平整。重複第1到第3步驟，讓底部支腳貼緊地板，接著鎖緊螺帽。



安裝說明

連接進水管

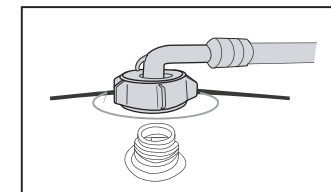
按圖所示，連接進水管。對於有熱水閥的機款，請將熱水閥連接到熱水龍頭。在設定某種程式時，會自動節能。



安裝進水管

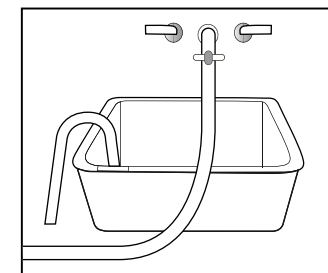
1. 將肘形件連接到水龍頭，並以順時針方向將它拴緊。
2. 將進水管的另一端連接到在洗衣機背面的進水閥，並以順時針方向將進水管拴緊。

在連接後，如果水管漏水，應重複上述步驟，重新連接進水管。應使用最普遍的水龍頭類型來供水。如果水龍頭是方形或太大，應更換成標準水龍頭。

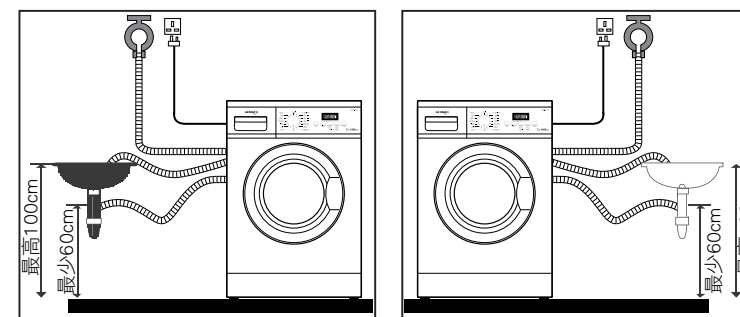


放置出水管

應適當放置出水管，以避免地板因漏水而受損。放置出水管的末端有兩種方式：



1. 放在水槽旁。

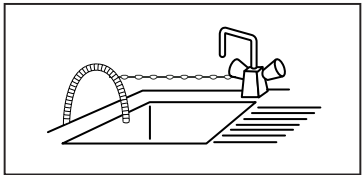


2. 將它連接到水槽的排水分管。

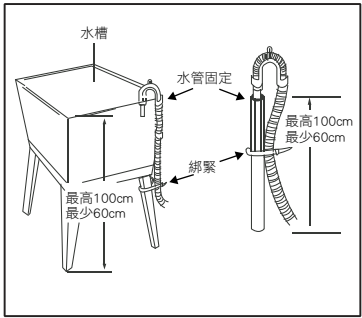
可上下排水，出水管的安裝高度不應超過100厘米。且末端不應浸在水中。

安裝說明

如果洗衣機有出水管支座，請依照下圖來安裝。



在安裝出水管時，請使用繩索將它適當固定。



如果出水管太長，請勿強行塞入洗衣機，因為這會造成異常噪音。

電氣連接

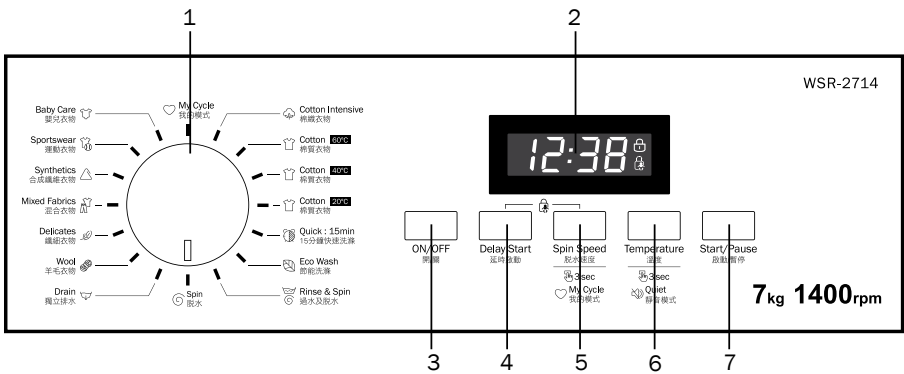
- 使用加熱功能時，流經洗衣機的最大電流會達到10A，請確保供電系統（電流、電壓和電線）可達到洗衣機的一般負荷要求。
- 請將電源插頭連接到正確安裝且適當接地的插座。
- 確保洗衣機所在地點的電壓符合洗衣機銘牌上標示的電壓。
- 電源插頭必須與插座相配，且外箱必須適當且有效接地。
- 請勿使用多功能插頭或插座來當作延長線。
- 請勿用濕手連接或拔掉插頭。
- 在連接和拔掉插頭時請緊握插頭，請勿用力拉扯插頭。
- 請適當保護電源線。電源線應固定妥當，不絆倒人或物體，以防止受損。電源插頭應容易插入插座，而且應特別注意插座的位置。
- 如果電線受損或有破損跡象，請聯絡客戶服務中心來更換。



警告：

- 本洗衣機必須適當接地。如果發生任何短路，接地可降低觸電危險。本洗衣機配備電線，包括電插頭、在接地端的接地線。
- 操作洗衣機的電路應與其他電器的電路分開，否則電源保護裝置可能跳脫，或保險絲也可能燒斷。

控制面板



- | | | |
|------------------|-----------------------|--------------------------|
| 1. 程式旋鈕 | 4. 延時啟動鍵(Delay Start) | 7. 啟動/暫停鍵(Start/Pause) |
| 2. 顯示屏 | 5. 脫水速度鍵(Spin Speed) | |
| 3. 電源開關鍵(ON/OFF) | 6. 溫度鍵(Temperature) | |

程式旋鈕功能

程式旋鈕上總共有16種可選擇的清洗功能。

	清洗功能	可選清洗溫度
	棉質衣物深層洗滌 (Cotton Intensive)	20℃、30℃、40℃、60℃、90℃、冷水
	棉質衣物60℃ (Cotton 60℃)	60℃
	棉質衣物40℃ (Cotton 40℃)	40℃
	棉質衣物20℃ (Cotton 20℃)	20℃
	15分鐘快速洗滌15' (Quick: 15 mins)	20℃、30℃、40℃、冷水
	節能洗滌 (Eco Wash)	20℃、30℃、40℃、冷水
	過水及脫水 (Rinse & Spin)	冷水
	脫水 (Spin)	冷水
	獨立排水 (Drain)	/
	羊毛衣物 (Wool)	20℃、30℃、40℃、冷水
	纖細衣物 (Delicates)	20℃、30℃、冷水
	混合衣物 (Mixed Fabrics)	20℃、30℃、40℃、冷水
	合成纖維衣物 (Synthetics)	20℃、30℃、40℃、60℃
	運動衣物 (Sportswear)	20℃、30℃、40℃、冷水
	嬰兒衣物 (Baby Care)	20℃、30℃、40℃、60℃、90℃、冷水
	我的模式 (My Cycle)	自定

洗衣前注意事項

- 請仔細閱讀此操作方法，可避免洗衣機故障和衣物損壞。
- 檢查第一次清洗的衣物是否會褪色。
- 使用沾有洗衣液的白毛巾來清洗衣物看不見的邊角，接著檢查毛巾是否沾有衣物原本的顏色。
- 在清洗前，請先分開清洗圍巾以及其他衣物當中容易褪色的衣物。
- 對於袖子、衣領和口袋上的污漬，請使用洗衣液，並使用刷子輕輕刷洗。最後再將它們放入洗衣機，便可達到較理想的清洗效果。
- 對於易受溫度影響的衣物，應依照衣物標籤上的要求來清洗，否則可能造成變色或扭曲。
- 切勿將欲清洗的衣物放置在洗衣機中太長時間，否則可能發霉並造成污點。因此，請及時清洗衣物。
- 如未根據衣物標籤上指定的清洗溫度來清洗，衣物可能變色或扭曲。

不能用洗衣機清洗的衣物

- 浸水可能變形的衣物包括領帶、馬甲、西式衣物、外套等，如果浸入水中，可能明顯縮水。
- 混紡人造纖維衣物等會褪色的衣物，亦不適合用洗衣機清洗。
- 皺摺類衣物、有浮雕圖案的衣物、樹脂類衣物等，浸入水中可能變形。
- 棉質和毛料衣物之中，容易扭曲的衣物包括皺摺類絲製品、皮草產品及皮草裝飾品。
- 有裝飾品的衣物、長洋裝及傳統服飾等，是容易變色的產品。
- 請勿清洗沒有衣料標籤和清洗要求說明的衣物。
- 請勿清洗沾有汽油、石油、苯、油漆稀釋劑或酒精等化學物質的衣物。
- 本洗衣機不可清洗防水材料（滑雪衣、野餐墊、窗簾等）。
- 不建議清洗難以吸水的纖維產品，例如防水墊和衣物、野餐墊、雨衣、兩傘、滑雪衣、汽車蓋布、睡袋等，否則會造成濺水或異常震動，製造危險，而且過水和排水也可能造成衣物損壞。

洗衣劑注意事項

- 請根據布料類型（棉質、合成纖維、軟料衣物及毛料衣物）、顏色、清洗溫度、髒污程度和形式來選擇「低泡沫」洗衣劑、洗衣粉，或專用於滾桶式洗衣機的洗衣粉，否則可能產生過多泡沫，並溢流出洗衣劑盒，可能會造成意外。
- 漂白劑屬於鹼類，可能損壞衣物，因此建議盡量少用。
- 洗衣粉容易在衣物上留下殘餘物，產生不良氣味，因此應徹底過水。
- 如果洗衣劑太多或水溫太低，洗衣劑可能不易完全溶解，因此可能殘留在衣物、水管和洗衣機上，造成衣物污染。
- 洗衣時應遵守衣物重量、髒污程度，以及洗衣劑製造商的建議。
- 請將洗衣劑和添加劑放置在安全乾燥之處，讓兒童無法觸及。
- 請使用粉末或液狀的洗衣劑。如果使用肥皂，肥皂殘餘物可能卡在衣物縫隙中。

檢查需要清洗的衣物

- 請將口袋中的物品取出。
- 請檢查欲清洗的衣物的口袋，將裝飾品或硬幣等堅硬物體取出，否則洗衣機可能受損，或發生異常問題。

操作注意事項

- 衣物應先分類，再放入洗衣機。可根據以下特徵來將它們分類：
 - 衣物保養標籤上的符號：將欲清洗的衣物分類為棉質、混紡纖維、合成纖維、絲質、毛料及人造纖維。
 - 顏色：應區分白色和有色衣物。所有新的有色衣物應先分開清洗。
 - 尺寸：不同尺寸的衣物一起清洗，清洗效果會較佳。
 - 軟硬度：軟料衣物應分開清洗。對於新的純羊毛織物、窗簾和絲質衣物，應選擇軟料清洗程式。請檢查所有欲清洗的衣物上的標籤。
- 對於有鉤子的窗簾，應先取下鉤子再清洗。
- 衣物上的裝飾品可能損壞洗衣機。如果衣物上有鈕扣或繡花，應將衣物翻轉再清洗。
- 拉鍊等緊固裝置的處理：拉鍊應拉上，鈕扣或鉤子應固定。鬆散的飾帶或綬帶應綁在一起。
- 建議將胸圍放入有拉鍊或鈕扣可封起的洗衣袋中，以防止胸圍的鋼絲掉到滾桶中並損壞洗衣機。
- 蕾絲窗簾、挺直的外套、小物品（襪子、手帕、領帶等）等特別纖細的織品，應先放入洗衣袋中再清洗。
- 清洗單一大件又厚重的衣物時，例如長絨厚毛巾、牛仔褲、有填充料的外套等，可能容易製造大離心力，並因過度不平衡而導致警鈴響起。因此建議加入一兩件衣物一起清洗，排水便會比較順利。
- 清洗前先將衣物上的灰塵、髒物和寵物毛髮清除掉。
- 如果灰塵、髒物和衣物摩擦，可能損壞衣物，並減損洗衣效果。
- 為保護嬰兒皮膚，嬰兒物品（嬰兒衣物和毛巾）應分開清洗。如果與成人的衣物一起清洗，應增加過水時間，以確保徹底過水和清潔，不留下殘餘的洗衣劑。
- 建議先將白襪、衣領和袖子等易髒污的部分先用手清洗，再放入洗衣機中，可達到更理想的清洗效果。
- 容易起毛的衣物應翻轉清洗，而且應與其他衣物分開，否則其他衣物可能沾上毛塵和線頭等。
- 黑色衣物最好跟棉質衣物分開清洗，因為如果一起清洗，它們容易沾上其他顏色的線頭。

清洗衣物的重量

不可放置過多衣物，否則可能影響清洗效果。請根據下表來決定洗衣機可承受的洗衣重量。

纖維類型	最大洗衣重量
棉質衣物	7.0公斤
合成纖維衣物	3.5公斤
羊毛衣物	2.0公斤
纖細衣物	2.5公斤

操作注意事項

排水期間的注意事項

- 一般衣物的排水：
清洗衣物的水是經由排水口來排放。
- 防水衣物和纖維產品的排水：
在正常洗衣和排水狀態下，防水衣物和纖維產品的水無法排放，且洗衣水必須在同一個方向搜集，讓洗衣機的離心力不至於太太，以免造成震動或移動。
- 去泡沫功能：
當洗衣劑太多時，會產生過多泡沫，影響洗衣和過水的效果。洗衣程序會自動檢查，且會自動加入一個去泡沫程序，以便在檢查到過多泡沫時去除泡沫，同時提醒使用者在下次進行類似清洗時，應減少洗衣劑。

操作說明

初次使用洗衣機

第一次清洗衣物之前，應先讓洗衣機在未放入衣物的情況下，先運轉整個程序一次。

- 1. 連接電源和水源。
- 2. 在洗衣劑盒中放入洗衣劑，然後關上洗衣劑盒。
- 3. 按電源開關鍵。
- 4. 按啟動/暫停鍵。



洗衣劑盒

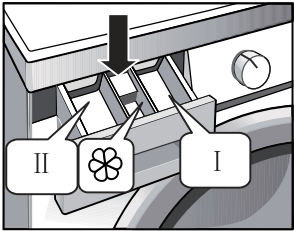
洗衣劑盒共分成三格：

I：預洗洗滌劑或洗衣粉（如有需要）

II：主洗洗滌劑、柔順劑、預浸劑、漂白或去污產品

☼：特殊添加劑，例如纖維柔軟劑或增黏劑（如有需要）

- 對於結團或黏稠的洗衣劑或添加劑，建議在注入洗衣劑盒之前，先將它們溶解在水中，以防止洗衣劑盒的入口被堵住，並在注水時溢流。
- 請為各種清洗溫度選擇適當的洗衣劑類型，以達到最佳的清洗效果，並省水省電。



使用洗衣機

- 1. 連接電源，確定水管已適當連接，完全打開水龍頭。
- 2. 在洗衣機放入欲清洗的衣物，並加洗衣劑盒添加洗衣劑和增黏劑。
- 3. 按電源開關鍵啟動洗衣機，並選擇適當的程序和功能，然後按啟動/暫停鍵開始洗衣。

選擇洗衣程式

請根據衣物的類型、數量和髒污程度，並配合以下的清洗溫度表來選擇適當的洗衣程式。

衣物類型	建議清洗溫度
嚴重髒污、白色的純棉或亞麻製品（例如咖啡桌布、餐桌布、毛巾、床單）	90℃
中等髒污、有色且可能稍微褪色的亞麻、棉質及合成纖維製品（例如襯衫、睡衣）；稍微髒污、白色的純亞麻製品（例如內衣）	60℃
正常髒污的製品（例如合成纖維或毛料製品）	40℃、30℃、20℃ 或冷水

- 1. 轉動程式旋鈕，根據衣物的類型選擇適當的程式。
- 2. 根據髒污程度選擇適當的水溫。一般而言，水溫越高，耗電越大。
- 3. 選擇適當的脫水速度。轉速越高，衣物脫水得越乾，但噪音也會變大，纖維衣物的表面會起皺，而且洗衣機的使用壽命會縮短。

操作說明

為了保護衣物，請為纖維衣物選擇較低的脫水速度。主要清洗程式需根據清洗的衣物而定，可依照以下說明來選擇程式：

- 我的模式：長按脫水速度鍵3秒，我的模式便會記住您的個人化設定，下次洗衣時選擇我的模式即可。
- 棉質衣物60℃/40℃/20℃：此程式適合清洗可每日清洗的衣物。洗衣時間長，而且洗衣力道相當強。建議使用此程式清洗日常棉質製品，例如床單、被套、枕套、內衣等。
- 棉質衣物深層洗滌：此程式可增加額外清洗時間，使清洗效果更佳。嬰兒或皮膚過敏者的衣物，建議使用此程式清洗。
- 15分鐘快速洗滌：此程式適合快速清洗少量而且不太髒的衣物。
- 節能洗滌：使用節能洗滌模式清洗少量衣服，最高水溫會設定為40℃或以下，以節省能源。
- 羊毛衣物：此程式適合清洗標籤上載明「可洗衣機清洗」的羊毛衣物。請根據衣物上的標籤來選擇適當的水溫。此外，應為羊毛衣物選擇適當的洗衣劑。
- 合成纖維衣物：此程式適合清洗合成纖維製品和相當纖維的衣物。清洗時間較棉質衣物的時間短，而且清洗力道較溫和。建議使用此程式清洗襯衫、外套、混紡衣物、窗簾或有蕾絲的製品等。清洗針織衣物時，應減少洗衣劑的份量，因為這種衣物的紡織構造是鬆散的，因此容易起泡沫。
- 纖維衣物：此程式適合清洗非常纖維的衣物和需要溫和清洗的衣物，相較於合成纖維衣物程式，其清洗力道更溫和，而且轉速更低。
- 混合衣物：此程式適合清洗需要較長時間和力氣的難洗衣物，適合日常棉質製品，例如床單、有鏈條的衣物、枕套、浴袍和內衣。
- 運動衣物：此程式適合清洗運動衣物。
- 嬰兒衣物：此程式適合清洗嬰兒衣物，過水時間較長，可讓嬰兒的衣物更乾淨，並讓過水的效果更佳，以保護嬰兒的皮膚。
- 脫水：獨立的脫水程式。在脫水前，應先排出肥皂水或過水的水。
- 獨立排水：獨立的排水程式。

延時啟動功能

按延時啟動鍵設定延時啟動時間，時間可設定為0-24小時。

設置延時啟動：

- 1. 選擇一個洗衣程式。
- 2. 按延時啟動鍵，選擇時間。
- 3. 按啟動/暫停鍵確認。

取消延時啟動：

如需取消延時啟動，可在程式開始之前，長按延時啟動鍵，直到時間變成0小時。

如果程式已開始，請按啟動/暫停鍵取消程式。

在洗衣機運轉期間，如果發生斷電，洗衣機會自動儲存您選擇的程式，當電源重新開啟時，按啟動/暫停鍵，洗衣機會繼續程式的剩餘時間。

操作說明

童鎖功能

為避免兒童在洗衣期間錯誤操作，而造成洗衣程式無法正常運作，您可選擇啟動童鎖功能。上鎖後，除了電源開關鍵之外，其他功能鍵全部暫停，如按電源開關鍵，洗衣機就會關機，洗衣機會記住童鎖功能以及關掉電源前的程式，當再次開機後，洗衣機會繼續執行程式。

上鎖：在程式運行期間，同時按延時啟動鍵和脫水速度鍵3秒，警鈴會發出「嗶」一聲，這時啟動/暫停鍵及程式旋鈕會被鎖住。

解鎖：上鎖後，再次同時按延時啟動鍵和脫水速度鍵3秒，警鈴會發出「嗶」一聲，接著就會解鎖。切斷電源後，童鎖也會解鎖。當所有程式完成後，童鎖功能會取消。
















警鈴功能

關閉警鈴功能：啟動洗衣機後，長按脫水速度鍵3秒，會聽到「嗶」一聲，接著警鈴會關閉。如果關閉警鈴功能，除非再次重設，否則警鈴不會發出聲響。

恢復警鈴功能：應再次長按脫水速度鍵3秒，可以恢復警鈴。您的設定會維持到下次重設時。




















操作說明

清洗程序表


程式說明		負載 (公斤)	預設溫度 (°C)	預設時間 (分鐘)	預設速度 (rpm)
	棉質衣物深層洗滌	7.0	40	1:58	1000
 60°C	棉質衣物60°C	7.0	60	3:36	1400
 40°C	棉質衣物40°C	7.0	40	3:31	1400
 20°C	棉質衣物20°C	7.0	20	1:13	1000
	15分鐘快速洗滌	2.0	冷水	0:15	800
	節能洗滌	2.0	30	1:06	800
	過水及脫水	7.0	-	0:31	1000
	嬰兒衣物	7.0	60	1:39	1000
	運動衣物	3.5	40	1:19	800
	合成纖維衣物	3.5	40	1:33	1200
	混合衣物	7.0	40	1:13	1000
	纖細衣物	2.5	30	1:00	600
	羊毛衣物	2.0	40	1:06	400
	獨立排水	-	-	0:01	0
	脫水	7.0	-	0:12	1000

操作說明

衣物保養標籤

	手洗		不可機洗
	水洗包括機洗和手洗		不可水洗
	乾洗		不可乾洗
	溫乾洗		不可擰乾
	漂白		不可漂白
	烘乾		不可烘乾
	燙衣		不可燙衣
	蒸氣燙衣		隔布燙衣
	中溫與最大溫度 150°C		洗後乾燥
	掛乾		陰涼處掛乾

清潔與保養




警告：

- 在開始進行清潔或維修保養之前，請拔掉電源插頭或切斷電源，並關閉水龍頭。
- 使用洗衣機後，應拔掉電源線，並關緊洗衣機門，以避免夾傷兒童。
- 禁止使用溶劑，以防止洗衣機受損，並防止產生有毒氣體或爆炸。
- 切勿使用灑水器來清洗洗衣機。
- 禁止使用含氯二甲酚的洗滌劑來清潔洗衣機。

清潔洗衣機外殼

- 適當保養洗衣機可延長其使用壽命。在需要時，可使用稀釋過的非腐蝕性中性洗滌劑來清潔洗衣機表面。
- 如果水溢流出來，請立刻使用濕布擦拭。
- 尖銳的物品不可碰觸洗衣機外殼。
- 禁止使用甲酸及其稀釋過的溶劑或類似產品來清潔。

觀看操作視頻



清潔洗衣機滾桶

- 如果金屬物品在滾桶內留下鏽痕，應立即使用無氯洗滌劑來清潔。
- 切勿使用鋼絲絨來清潔。

處理結霜的洗衣機


當溫度下降到0°C 以下，洗衣機會結霜，這時您可以：

- 關閉洗衣機的電源。
- 用溫水沖洗水龍頭，讓進水管鬆弛。
- 取下進水管，並把它浸在溫水中。
- 將溫水注入洗衣滾桶中，並等候10分鐘。
- 將進水管重新接到水龍頭，並檢查進水和出口是否正常。
- 重新使用洗衣機時，應確定周遭溫度在0°C 以上。

預防洗衣機結霜

如果您的洗衣機放置在容易結霜的房間，請將排水管和進水管中的剩水完全排出，去防止結霜。

- 關閉水龍頭。
- 從水龍頭鬆開進水管，並將本端放入容器中。
- 除了「洗衣」和「排水」外，請啟動任何其他程式。如果進水管中有水，應讓水排出約40秒。
- 將進水管重新接到水龍頭。

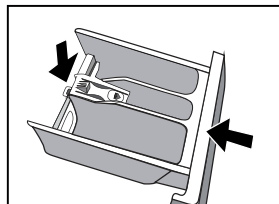
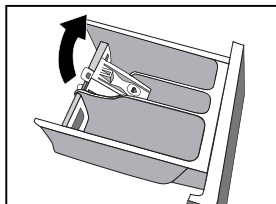
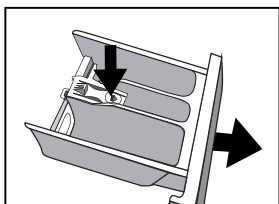


警告：為避免燙傷，應等到洗衣機中的熱水冷卻後再進行。

清潔與保養

清潔洗衣劑盒和溝槽

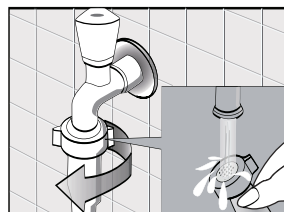
1. 按下洗衣劑盒特殊添加劑蓋子上的箭頭位置。
2. 抬起夾子，並取下特殊添加劑蓋子，然後用水清洗所有溝槽。
3. 重新蓋上特殊添加劑蓋子，並將洗衣劑盒裝回原位。



清潔水龍頭過濾器

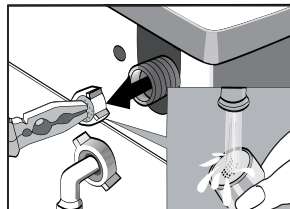
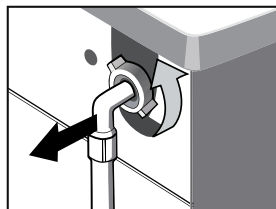
當水龍頭打開時，洗衣機中無水流入或水量不夠，即應清潔進水過濾器。

1. 關掉水龍頭。
2. 除了「清洗」或「排水」外，請選擇任何其他程式。
3. 按啟動/暫停鍵，讓程式維持運轉約40秒。
4. 從水龍頭取下進水管。
5. 用水清潔水龍頭過濾器。
6. 重新接上進水管。



清洗洗衣機過濾器

1. 從洗衣機的背面鬆開進水管。
2. 使用長嘴鉗取下洗衣機過濾器，並在清洗後重新裝回。
3. 重新接上進水管。
4. 打開水龍頭，確定沒有漏水。
5. 關閉水龍頭。



注意：

一般而言，應該先清洗水龍頭過濾器，接著再清洗洗衣機過濾器。如果僅清洗洗衣機過濾器，那麼應重複清洗水龍頭過濾器的步驟1-3。

清潔與保養

清潔排水泵

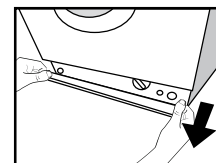
排水泵過濾器可過濾清洗衣物時產生的紗線和小異物。定期清潔排水泵過濾器可確保洗衣機正常運作。

必須根據洗衣機內的髒污程度及洗衣頻率，定時檢查並清潔過濾器。

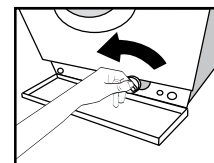
如果洗衣機無法排空或旋轉，應檢查排水泵，如果排水泵被別針、硬幣等物體堵住，洗衣機在排水期間會發出異常噪音。

請依照下述方式清潔排水泵：

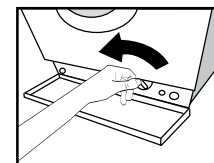
1. 切斷洗衣機的電源。
2. 如有需要，應等到水已冷卻。
3. 打開維修面板，在旁邊放置一個容器來收集溢出的水。
4. 當沒有水繼續流出時，應鬆開泵蓋並取下泵蓋。在取下泵蓋時，務必在附近放一塊布，以吸乾溢出的水。
5. 旋轉泵的葉輪，以去除其中的任何異物。
6. 將泵蓋拴緊。
7. 蓋上維修面板。



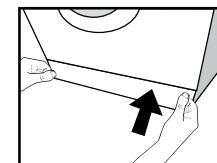
打開維修面板



鬆開泵蓋



拴緊泵蓋



蓋上維修面板



警告：

當洗衣機在使用中，視乎選擇的程式而定，泵中可能有熱水。在洗衣週期間，切勿取下泵蓋，請務必等到洗衣機完成整個週期，而且已排空才可取下泵蓋。

重新裝上泵蓋時，請確保泵蓋牢牢裝緊，以免漏水或讓兒童接觸。

首先使用排水泵來排水，接著打開排水泵，清除排水泵過濾器中的異物。

如果排出的水是熱的，請務必小心。

常見故障及處理

故障現象	可能原因	處理方法
洗衣機無法啟動		檢查洗衣機門是否關緊。 檢查電源插頭是否插好。 檢查水龍頭是否已打開。 檢查是否已按啟動/暫停鍵。 檢查是否已按電源開關。
洗衣機門無法打開	洗衣機的安全保護設計正在運作。	切斷電源。
加熱故障	NTC損壞，而且加熱管老舊。	可正常清洗衣物。 如果無法用熱水洗衣，請即聯絡客戶服務及維修中心。
漏水	進水管或出水管與水龍頭或洗衣機的連接不夠緊固。 房間中的排水管被堵住。	檢查並在拴緊水管。 清潔出水管，如有需要，應找專業人士來維修。
水從洗衣機底部溢流	進水管未接緊。出水管漏水。	固定進水管。 更換排水管。
指示燈或顯示屏未亮起	電源被切斷。 PC板有問題。 電線有連接問題。	檢查電源是否被關閉，並正確插上插頭。 如無法解決，請即聯絡客戶服務及維修中心。
洗衣劑殘留在洗衣劑盒中	洗衣粉變濕並結團。	清潔並擦乾洗衣劑盒。 使用液狀洗衣劑或滾桶專用的洗衣劑。
清洗效果不理想	衣物太髒。 洗衣劑量不夠。	選擇適當的程式。 根據洗衣劑包裝上的指示，加入適量洗衣劑。
異常噪音、大震動		檢查固定螺栓是否被移除。 檢查洗衣機是否安裝在堅硬平整的地板上。 檢查洗衣機裏面是否有髮夾或金屬物品。 檢查洗衣機的支腳是否調整平整。

常見故障及處理

顯示	說明	原因	解決方法
E30	門鎖問題	洗衣機門未關好	關好洗衣機門後重新啟動
E10	洗衣時注水有問題（注水時間超過7分鐘）	水龍頭未打開或水流太慢。 水龍頭過濾器被堵住。 進水管扭曲。 無法供水。	打開水龍頭，或等到供水回復正常。 檢查水龍頭過濾器。 將進水管拉直。 檢查房間中的其他水龍頭。
E21	洗衣時排水有問題（排水時間超過3分鐘）	排水管被堵住或扭曲。 排水泵被堵住。	清洗並拉直排出管。 清洗排水泵過濾器。

如果有任何其他問題或問題無法解決，請即聯絡客戶服務及維修中心。

技術規格

型號	WSR-2714
最大衣物重量（乾衣物）	7.0 kg
水壓	0.05MPa~1MPa
電壓/頻率	220-240V~ 50 Hz
功率（最大）	2,000 W
產品尺寸	(H) 850 (W) 595 (D) 495 mm
淨重	61 kg

產品規格及設計如有變更，恕不另行通知。
中英文版本如有出入，一概以英文版為準。
本產品使用說明書以 www.germanpool.com 網上版為最新版本。

產品處置

廢棄的電器請不要等同於生活垃圾隨意處理，避免有害有毒物質等滲入地下水進入食物鏈中影響健康。為保障您和他人健康，維護良好生活環境，請聯繫專業回收部門處理！



保用條款

此保用提供德國寶產品之機件在正常使用下壹年保用（自購買日起計算）。

* 貴戶須在購機十天內，以下列其中一種方式向本公司登記資料，保用手續方正式生效：

1) 填妥本公司網頁內之保用登記表格

www.germanpool.com/warranty

2) 填妥保用登記卡，郵寄至本公司。



Warranty Terms & Conditions

Under normal operations, the product will gurantee a 1-year full warranty provided by German Pool (effective from the date of purchase).

* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:

1) Visit our website and register online:

www.germanpool.com/warranty

2) Complete all the fields on the attached Warranty Card and mail it back to our Customer Service Centre.



另請填妥以下表格並與正本發票一併保存，以便維修時核對資料。用戶提供之所有資料必須正確無誤，否則免費保用將會無效。
Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No. : **WSR-2714**

機身號碼 Serial No. : _____ 發票號碼 Invoice No. : _____

購買商號 Purchased From : _____ 購買日期 Purchase Date : _____

- 未能出示購買發票正本者，將不獲免費維修服務。
- 用戶應依照說明書的指示操作。本保用並不包括：
 - 上門安裝、檢驗、維修或更換零件之人工以及一切運輸費用；
 - 因天然與人為意外造成的損壞（包括運輸及其他）；
 - 電源接合不當、不依說明書而錯誤或疏忽使用本機所引致之損壞。
- 於下列情況下，用戶之保用資格將被取消：
 - 購買發票有任何非認可之刪改；
 - 產品被用作商業或工業用途；
 - 產品經非認可之技術人員改裝或加裝任何配件；
 - 機身編號被擅自塗改、破壞或刪除。
- 總代理有權選擇維修或更換配件或其損壞部份。
- 產品一經被轉讓，其保用即被視作無效。

- Customer who fails to present original purchase invoice will not be eligible for free warranty service.
- Customer should always follow the operating instructions. This warranty does not apply to:
 - labour costs for on-site installation, check-up, repair, replacement of parts and other transportation costs;
 - damages caused by accidents of any kind (including material transfer and others);
 - operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.
- This warranty is invalid if:
 - the purchase invoice is modified by an unauthorized party;
 - the product is used for any commercial or industrial purposes;
 - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
 - the serial number is modified, damaged or removed from the product.
- German Pool will, at its discretion, repair or replace any defective part.
- This warranty will be void if there is any transfer of ownership from the original purchaser.

客戶服務及維修中心

中國香港

九龍灣啟興道1-3號

九龍貨倉10樓

電話：+852 2333 6249

傳真：+852 2356 9798

電郵：repairs@germanpool.com

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寶豐工業大廈3樓

電話：+853 2875 2699

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Fax : +853 2875 2661

此保用只適用於香港及澳門 | This warranty is valid only in Hong Kong and Macau

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香港《S MARK》
安全認證



中國游泳池/泳行業
十大影響力品牌



CEO非凡品牌大賞



香港優質商標



香港工商業獎



2007
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創建品牌企業獎



香港中小企業
最佳績優大獎



香港消費者推崇品牌



香港《Q MARK》
優質服務證書



香港名牌十年成就獎
HONG KONG TOP BRAND TEN YEAR
ACHIEVEMENT AWARD

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