

## WiFi Smart UVC Air Purifying Dehumidifier | DHM-911-SC



Online Warranty Registration



Please read these instructions and warranty information carefully before use and keep them handy for future reference.

# USER MANUAL

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# Warnings & Safety Precautions

## **WARNING!**

Read all instructions carefully before using this product.

- This product is for domestic indoor use only. If this product is used for any commercial, industrial, rental or other purposes, product warranty will be VOIDED.
  - This product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of this product by an adult responsible for their safety.
  - Mind your children and DO NOT let children play with this product.
  - Cleaning and user maintenance shall not be made by children without supervision.
  - Check the voltage indicated on the rating label before using this product.
  - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.
  - Unplug this product from the power source before cleaning and maintenance.
  - Contact German Pool authorized service technician for repair or maintenance of this product.
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1. DO NOT use any method to speed up the defrosting process or clean frosted parts unless specifically recommended by the manufacturer.
  2. This product must be stored in a room with no continuous sources of ignition (eg. open flames, lighted gas appliances, electric heaters turned on).
  3. DO NOT puncture or ignite this product.
  4. Be aware that the refrigerant may be odorless.
  5. Keep any required vents unobstructed.
  6. Repair must only be carried out in accordance with the manufacturer's recommendations.
  7. This product must be stored in a well-ventilated area, and the room size should correspond to the room area specified for the operation.
  8. Anyone working on a refrigerant circuit must hold a valid certificate from an industry-recognized assessment body that authorizes the safe handling of refrigerants in accordance with industry-accepted assessment practices.
  9. Repair work must be carried out in accordance with the manufacturer's recommendations. Maintenance and repairs should be carried out with the assistance of other technicians under the supervision of persons competent to use flammable refrigerants.
  10. All actions affecting safety must be carried out by professionals.
  11. This product is only suitable for indoor use and is not suitable for other applications.
  12. Follow local grid interconnection rules and make sure it is properly grounded when installing this product. If you have any doubts about the electrical installation, follow the manufacturer's instructions and, if necessary, have a professional electrician perform the installation.
  13. Place this product on a flat and dry place and keep a distance of more than 50 cm between this product and surrounding objects or walls.
  14. After installing this product, make sure the power plug is intact and firmly inserted into the power outlet, and place the power cords in order to someone from tripping or unplugging.

# Warnings & Safety Precautions

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15. DO NOT put anything into the air inlet and air outlet of this product. Keep air inlets and air outlets clear of obstructions.
16. When installing the drainage hose, make sure it is properly connected and not twisted or bent.
17. When adjusting the air outlet louvre, please lift up gently by hand to avoid damage to the louvre.
18. When moving this product, make sure it is in an upright position.
19. This product must be kept away from gasoline, flammable gases, stoves and other heat sources.
20. DO NOT disassemble, overhaul and modify this product at will, otherwise it will cause machine failure and even cause injury to people and property. To avoid danger, in the event of a machine failure, it must be repaired by the manufacturer or a professional technician.
21. DO NOT install and use this product in a bathroom or other wet environment.
22. DO NOT unplug to turn off this product.
23. DO NOT place cups or other objects on the product body to prevent water or other liquids from splashing into this product.
24. DO NOT use insecticides, sprays or other flammable substances near this product.
25. DO NOT use chemical solvents such as gasoline and alcohol to wipe or clean this product. When you need to clean this product, you must disconnect the power supply and clean with a soft, semi-moist cloth. If this product is very dirty, scrub it with a mild detergent.
26. Children 8 years of age and older and persons with reduced physical, sensory or mental abilities may use this product if they have been supervised or instructed in the use of this product in a safe manner and understand the hazards involved. Children should not use this product. Cleaning and maintenance shall not be performed by unsupervised children.
27. DO NOT use this product if its power cord and other connections are damaged. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or other qualified electricians to prevent any injury.
28. This product must be installed in accordance with national wiring regulations.
29. DO NOT operate this product in a damp room, such as a bathroom or laundry room.



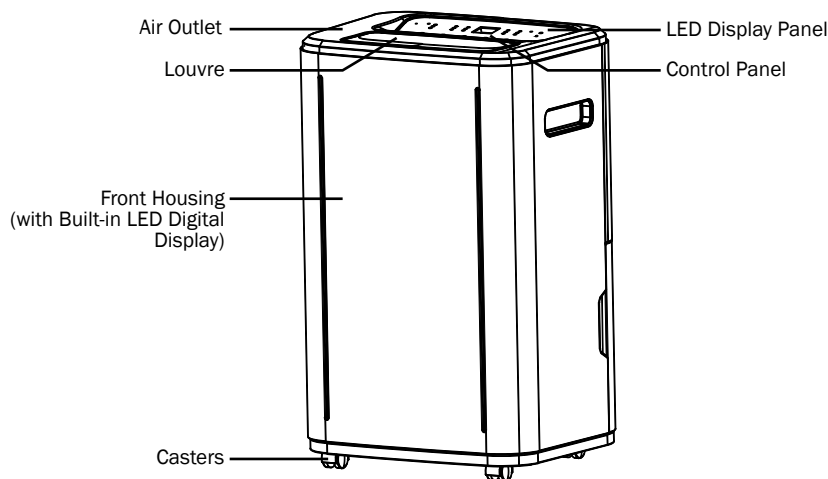
Disposal:

DO NOT dispose of this product together with other unsorted waste. This product should be recycled separately for other special purposes.

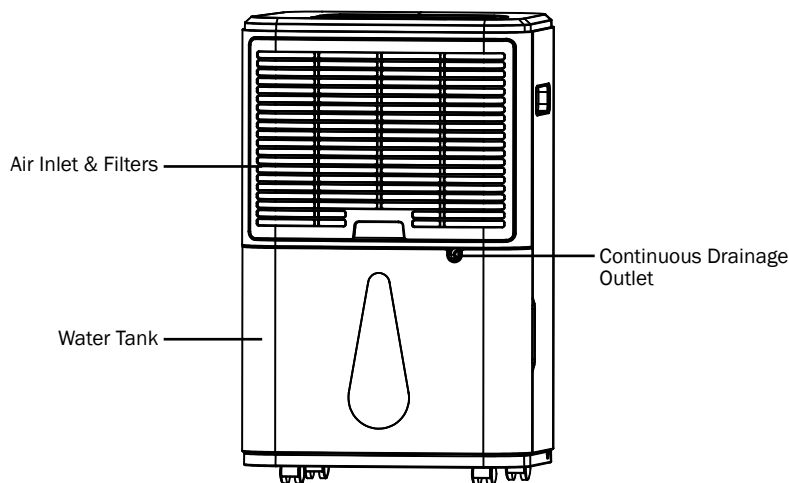
# Product Structure

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## Front






## Back









# Operation Instructions

## Control Panel



Icon		Description
UVC/ANION	UVC/Anion Indicator Light	When UVC/Anion Function is activated, this indicator light lights up constant
	WiFi Indicator Light	<ul style="list-style-type: none"><li>When connecting to WiFi, this indicator light blinks</li><li>When WiFi connection is successful, this indicator light lights up constant</li></ul>
TIMER	Timer Indicator Light	When Timer Function is turned on, this indicator light lights up constant
HIGH	High Fan Speed Indicator Light	When operating in High Fan Speed, this indicator light lights up constant
LOW	Low Fan Speed Indicator Light	When operating in Low Fan Speed, this indicator light lights up constant
TARGET	Target Humidity Indicator Light	When ambient humidity has reached target humidity level, this indicator light lights up constant
DEFROST	Defrost Indicator Light	When product is operating, it will auto deforst when necessary, at which time this indicator light will light up constant
 FULL	Water Tank Full Indicator Light	When water tank is full, this indicator light lights up constant
ANTIMOLD	Antimold Indicator Light	When Antimold Function is activated, this indicator light lights up constant
TEMP	Temperature Indicator Light	When temperature is being displayed, this indicator light lights up constant
HUM	Humidity Indicator Light	When humidity is being displayed, this indicator light lights up constant
DEH	Dehumidify Mode Indicator Light	When operating in Dehumidify Mode, this indicator light lights up constant
FAN	Fan Mode Indicator Light	When operating in Fan Mode, this indicator light lights up constant
DRY	Dry Mode Indicator Light	When operating in Dry Mode, this indicator light lights up constant
 CHILD LOCK	Child Lock Indicator Light	When Child Lock is activated, this indicator light lights up constant
POWER	Power Indicator Light	When product is connected to power source, this indicator light lights up constant

# Operation Instructions




Button		Description
	Power	<ul style="list-style-type: none"><li>• In standby state, press this button to turn on the product. By default, product is set at 40% Humidity and High Fan Speed</li><li>• Press button again to turn off product</li></ul>
	Mode	<ul style="list-style-type: none"><li>• Press this button repeatedly to cycle among Dehumidify Mode/Fan Mode/Dry Mode</li></ul>
	Decrease	<ul style="list-style-type: none"><li>• Press this button 1 time to decrease target humidity or timer duration</li><li>• Long-press this button 3 seconds to turn Antimold Function on or off</li></ul>
	Increase	<ul style="list-style-type: none"><li>• Press this button 1 time to increase target humidity or timer duration</li><li>• Long-press this button 3 seconds to turn UVC/Anion Function on or off</li></ul>
	Fan Speed	<ul style="list-style-type: none"><li>• Press this button to switch between High Fan Speed and Low Fan Speed</li><li>• Long-press this button 3 seconds to turn the front housing's LED Display on or off</li></ul>
	Timer/WiFi	<ul style="list-style-type: none"><li>• Press this button to Set Timer/Check Timer/Cancel Timer</li><li>• In standby state, long-press this button 3 seconds to turn WiFi Connection on or off</li></ul>

## A. Basic Operation


### **WARNING!**

- Before using this product, make sure the power grid matches this product's voltage.
- When using this product, make sure there is an empty space of at least 20 cm behind the product's back housing so that there is nothing blocking the air inlet.

### Turn On / Mode Selection

1. After connecting to the power source, product enters standby state. Press Power Button  to turn on the product.
2. By default, product is set to Dehumidify Mode , High Fan Speed  and 40% Target Humidity.
3. Press Mode Button  repeatedly to cycle among Dehumidify Mode **DEH**/ Fan Mode **FAN**/ Dry Mode **DRY**.

### **Note:**

When product is turned on, press Power Button  again, the blower will continue to run for 1 extra minute, after which the product will turn off.

# Operation Instructions

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## Dehumidify Mode

In Dehumidify Mode **DEH**, by default, the product will operate at target humidity of 40% and High Fan Speed; press Increase Button (+) or Decrease Button (−) to adjust target humidity, and press Fan Speed Button (⚙️) to adjust Fan Speed; LED Display will show target humidity.

- When ambient humidity is higher than target humidity by 3% or more, compressor will run, and blower will run at your selected fan speed.
- When ambient humidity is lower than target humidity by 3% or more, compressor will not run, and blower will automatically change to Low Fan Speed.

The LED Display Panel built inside this product's front housing will change color according to the current ambient humidity:

- Red indicates ambient humidity is above 65%
- Green indicates ambient humidity is between 45-65%
- Blue indicates ambient humidity is below 45%

### Note:

When target humidity is set to 35% or below, LED Display Panel will show "CO", and product will run continuously (to meet the 3-min delay protection of the compressor).

## Fan Mode

In Fan Mode **FAN**, compressor will not run, and blower runs in Low Fan Speed by default; fan speed is adjustable, and LED Display shows ambient humidity.

## Dry Mode

In Dry Mode **DRY**, compressor will run continuously regardless of target humidity, blower runs in High Fan Speed by default, fan speed is not adjustable, and LED Display shows ambient humidity.

## B. Advanced Operation

### Check Ambient Temperature

1. To check current ambient temperature, press Increase Button (+) and Decrease Button (−) simultaneously; Temperature Indicator Light lights up constant, Humidity Indicator Light goes dark, and LED Display shows ambient temperature.
2. After 10 seconds, LED Display automatically returns to showing humidity level, Temperature Indicator Light goes dark, Humidity Indicator Light lights up constant.

### Child Lock Function

1. To activate Child Lock, press Timer/WiFi Button (🕒) and Fan Speed Button (⚙️) simultaneously; Child Lock Indicator Light lights up constant, and all buttons become inoperable.
2. To deactivate Child Lock, press Timer/WiFi Button (🕒) and Fan Speed Button (⚙️) simultaneously again, Child Lock Indicator Light goes dark, and all buttons become operable again.



# Operation Instructions

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## UVC/Anion Function

1. Long-press Increase Button (+) for 3 seconds to activate UVC/Anion Function, UVC/Anion Indicator Light lights up constant.
2. Long-press Increase Button (+) for 3 seconds again to deactivate UVC/Anion Function, UVC/Anion Indicator Light goes dark.

## Antimold Function

When product is turned on, long-press Decrease Button (−) for 3 seconds to activate Antimold Function, Antimold Indicator Light lights up constant. When product is turned off while this function is activated, the fan motor will continue to run for 5 minutes before shutting off.

## Timer Function

1. Press Timer/WiFi Button (⌚) to set timer; Timer Indicator Light lights up constant, LED Display blinks timer duration.
2. Press Increase Button (+) or Decrease Button (−) to set timer duration between 0-24 hours, LED Display blinks 5 times then automatically confirms timer, and Timer Indicator Light lights up constant.
3. When timer is activated, press Timer/WiFi Button (⌚) to check timer countdown, LED Display blinks timer countdown; pressing Timer/WiFi Button (⌚) again when LED Display is blinking will cancel the timer.

### Note:

- Setting the timer when product is in standby state will set the time when product will turn on (on-timer); setting timer when product is operating will set the time when product will turn off (off-timer).
- Setting the timer will not affect the current on/off status of the product; if user presses Power Button (⏻), timer will be cancelled.

## WiFi Function

1. Connecting WiFi: In standby state, long-press Timer/WiFi Button (⌚) for 3 seconds to connect WiFi, WiFi Indicator light blinks; when WiFi is successfully connected, WiFi Indicator Light (📶) lights up constant.
2. Disconnecting WiFi: When WiFi is connected, long-press Timer/WiFi Button (⌚) for 3 seconds to disconnect WiFi, WiFi Indicator Light (📶) goes dark.
3. For detailed instructions regarding WiFi connection and using the smartphone App, please refer to "Controlling The Product With The APP" section.

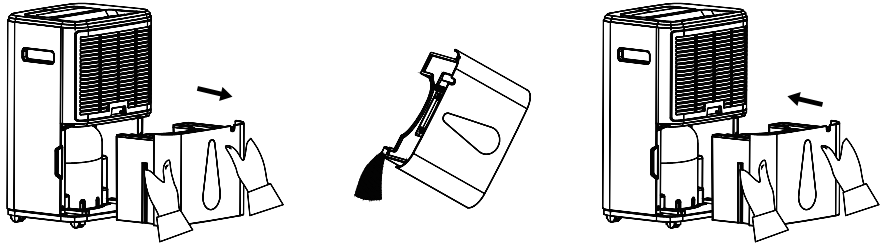
# Operation Instructions

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## C. Drainage Instructions

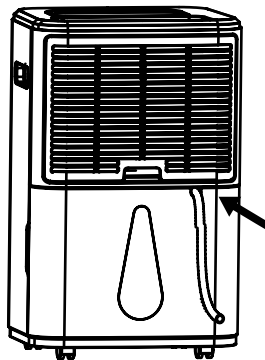
When the water tank is full, the product will automatically stop operating, Water Tank Full Indicator Light will light up constant, LED Display will show "FL", and buzzer will beep 5 times.

1. Turn off the product, then pull out the water tank and empty out the water.
2. Reinstall the water tank properly into the product body.
3. Turn on the product and it will resume normal operation.



## Continuous Drainage

This product is equipped with a continuous drainage outlet, user can purchase a drainage hose with inner diameter of 10mm, and connect it to the back of the product body to drain off water. It is recommended not to immerse the end of the drainage hose in water nor use a drainage hose that is too long, which may lead to the opening of the hose becoming clogged and causing pressure to build up inside the hose, resulting in inadequate drainage leading to water leakage.



# Operation Instructions

## Connecting The Product To WiFi

This product can be controlled via smartphone with German Pool Smart Control APP.

### A. How To Set Up The APP

1. Connect your phone to WiFi then scan the QR Code below to download and install German Pool Smart Control APP.



Apple IOS System  
App Store



Android System  
Google Play

2. Click "Sign Up" to register your account (Pic 1).
3. Enter your email address, click "Get Verification Code" and a one-time verification code (OTP) will be sent to your email (Pic 2).
4. Enter OTP, set up your password then click "Done" (Pic 3).



Pic 1



Pic 2




Pic 3

# Operation Instructions

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## B. Pairing Sequence

1. Click “+” on the upper right corner of the APP homepage, then click “Add Device” (Pic 4).
2. Long-press the dehumidifier’s Timer/WiFi Button  for 3 seconds until buzzer beeps for 5 times and WiFi Indicator Light blinks.
3. APP will show “Discovering devices...”. When you see the dehumidifier’s icon, click “Add” (Pic 5), APP will show a large icon of the dehumidifier, click “+” on the right.
4. Select WiFi name and enter your WiFi password, then click “Next” (Pic 6). Dehumidifier and APP will automatically pair up (Pic 7).

### Note:

During Pairing Sequence, if APP shows an exclamation mark icon, it means pairing is unsuccessful. Please repeat the steps in “B. Pairing Sequence” to pair again.

5. When pairing is completed, APP will show “Added successfully”. Click “Done” to return to homepage (Pic 8).

### Note:

- The product can only be paired to one account at a time. If another user pairs their smartphone to the product, the previous account will lose their control of the product.
- User who has already been paired can share their control rights with other users. For details, see “C. Sharing Control”.

# Operation Instructions



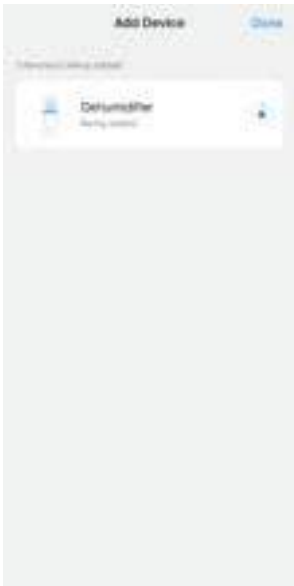
Pic 4



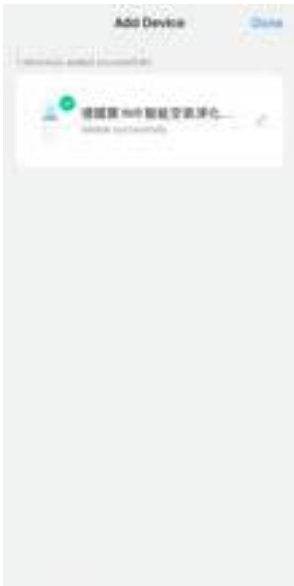
Pic 5



Pic 6




Pic 7



Pic 8

# Operation Instructions

## C. Sharing Control

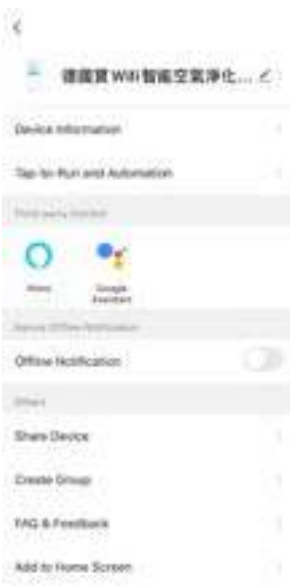
1. On the dehumidifier's homepage, click "Settings  " on the upper right corner (Pic 9), then click "Share Device" (Pic 10).
2. Click "Add Sharing", set the number of users with whom you wish to share control, then click "Share with the Account Smart Control" (Pic 11).
3. Enter that account's registered email address, then click "Done" on the upper right corner.

### Note:

On the "Share Device" page, you can add or delete other accounts' control rights.



Pic 9



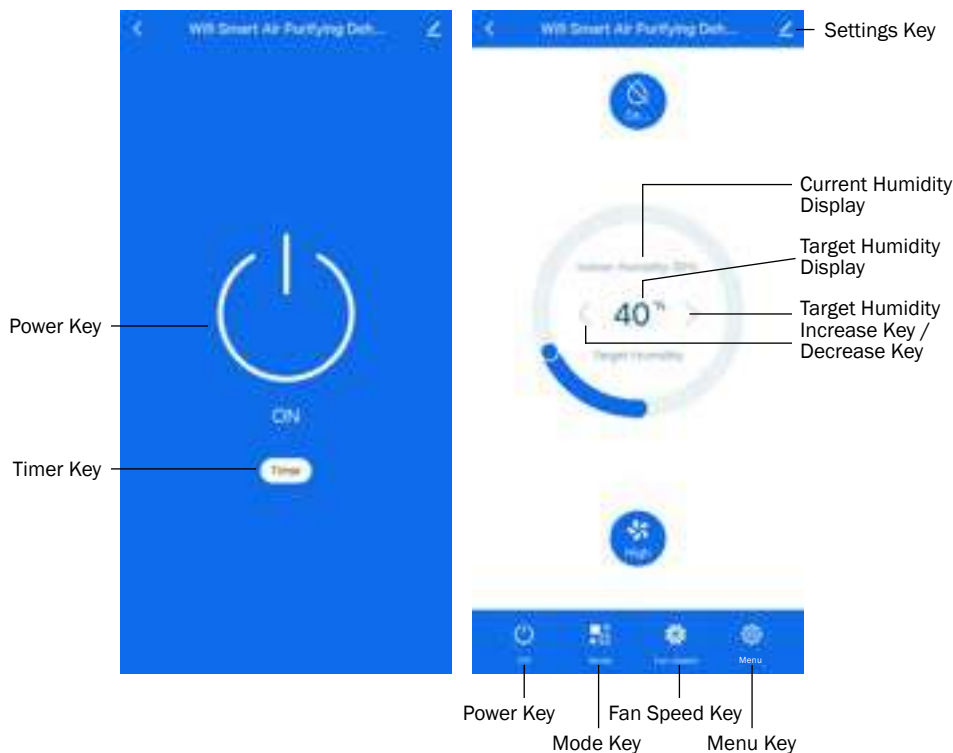
Pic 10








Pic 11

# Operation Instructions

## Controlling The Product With The APP



Key		Description
	Power	<ul style="list-style-type: none"><li>Tap this key to turn on the product. By default, product is set at 40% humidity and High Fan Speed</li><li>Tap key 1 time again to turn off the product. Compressor will stop running, and blower will run for 1 extra minute more before turning off</li></ul>
	Target Humidity Decrease/ Increase	<ul style="list-style-type: none"><li>Tap Increase Key to increase target humidity by 5%; tap Decrease Key to decrease target humidity by 5%</li><li>Target humidity is adjustable from 30-85%, if target humidity is set to below 30%, The product will enter Continuous Dehumidify Mode</li><li>These keys are not operable in Dry Mode</li></ul>
	Fan Speed	<ul style="list-style-type: none"><li>Tap this key then select High Wind Speed or Low Wind Speed</li><li>This key is not operable in Dry Mode or when product is defrosting</li></ul>
	Mode	<ul style="list-style-type: none"><li>Tap this key then select Dehumidify Mode / Fan Mode / Dry Mode</li></ul>
	Menu	<ul style="list-style-type: none"><li>Tap this key then select UVC/Anion Function, Timer Function or Child Lock Function</li></ul>

# Operation Instructions

## Timer Function

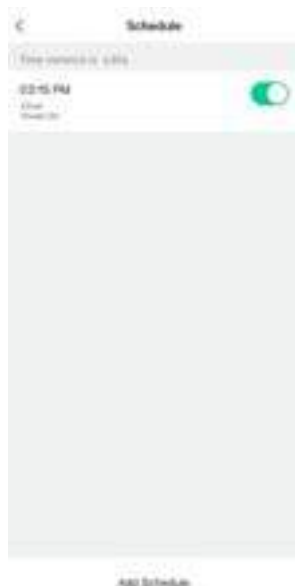
1. Select Timer Function to enter into Timer Function page. Tap “Add” to enter Timer Setting page (Pic 1).
2. In Timer Setting page, user can set the following parameters (Pic 2):
  - a. Select time.
  - b. “Repeat” section: Select whether you wish to repeat this timer (select day/s of the week; when Timer is turned on, the dehumidifier will run according to the setting for that specific day of the week).
  - c. “Note” section: Make remark for your own reference.
  - d. “Power” section: Set the timer as On-Timer (time to turn on the product) or Off-Timer (time to turn off the product).
3. After setting is completed, return to Timer Function page. If you wish to add more timers, tap “Add Schedule” at the bottom of the page (Pic 3).



Pic 1



Pic 2



Pic 3



# Operation Instructions

## Child Lock Function

1. Tap the switch on the right of "Child Lock" to turn Child Lock on and off. Green indicates Child Lock is on, grey indicates Child Lock is off (Pic 4).
2. When Child Lock is turned on, dehumidifier homepage will show a Child Lock icon (Pic 5).

## UVC/Anion Function

1. Tap the switch on the right of "UVC/Anion" to turn UVC/Anion Function on and off. Green indicates UVC/Anion Function is on, grey indicates UVC/Anion Function is off (Pic 4).
2. When UVC/Anion Function is turned on, dehumidifier homepage will show a heart icon (Pic 6).



Pic 4



Pic 5



Pic 6

# Cleaning & Maintenance

## **⚠ WARNING!**

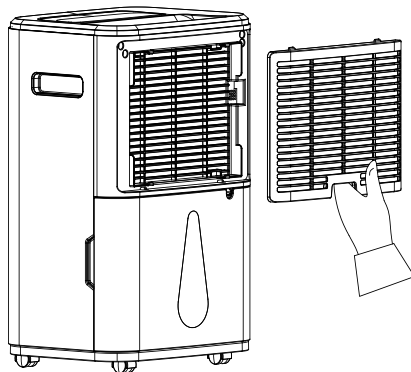
Turn off the product and unplug it from the power source before cleaning and maintenance to avoid the possibility of electric shock.

### **Cleaning The Product Body**

The product body may be wiped with a wrung out soft cloth. DO NOT use alcohol, gasoline or other chemical solvents to clean the product to avoid damaging the housing or causing malfunction.

### **Cleaning The Filter Screen**

1. Remove the filter screen from the back housing, and use vacuum cleaner to gently remove the dust from the filter screen.
2. If the filter screen is very dirty, use warm water (40°C or below) to rinse off the dirt then allow the filter screen to air dry completely.
3. Reinstall the filter screen properly onto the back housing of the product.



### **Note:**

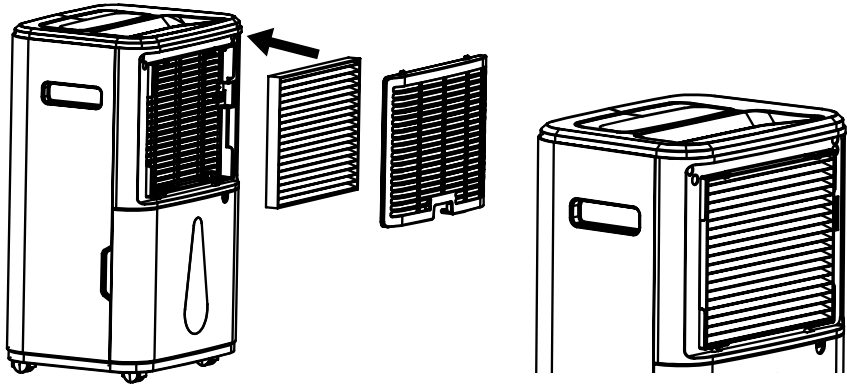
- It is recommended to at least clean the filter screen once per 2 weeks' continuous use.
- To prevent the filter screen from becoming deformed, it needs to be air-dried naturally after cleaning.
- DO NOT use dryer of any kind.
- DO NOT clean with hot water, alcohol, gasoline, benzene or other chemical solvents.

# Cleaning & Maintenance

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## Install The HEPA Filter (Optional)

Remove the filter screen from the back housing, Insert the HEPA filter into the 4 latches, then reinstall the filter screen.



## Storage

If this product will not be used for a prolonged period of time, please store it away according to the steps below:

1. Pour off any residual water in the water tank, and wipe off any water that has dripped onto the base of the water tank slot.
2. Dry off the water tank, and store the power cord inside it.
3. Clean off the filter screen.
4. Store this product in a dry and ventilated place away from sunlight.

# Troubleshooting

## **WARNING!**

- DO NOT repair or disassemble this product by yourself. Before maintenance work, turn off the product and unplug product from the power source.
- If user encounters problems not mentioned below or if problem persists, please contact German Pool Customer Service & Repair Centre for assistance. This product must be repaired by German Pool Customer Service & Repair Centre only; if user entrusts personnel not designated by German Pool, or if user performs repair work on their own, there may be a risk of personal injury or property loss.

Problem	Possible Cause	Solution
Air blown out is warm	The air of the dehumidifier passes through the temperature recovery unit, so warm air is discharged (no cooling function)	This is a normal phenomenon
Product does not work	Is the power plug plugged in properly?	Insert the power plug properly into the socket
	Is the water tank full? Or is the water tank not inserted properly?	Empty the water tank and reinsert it properly back into the correct position
Dehumidifying effect is not pronounced	Is the room temperature or humidity too low?	In dry season, the product's dehumidifying effect will be less pronounced
	Is the air inlet or air outlet blocked?	Remove blockage from air inlet or air outlet
No air is blown out	Is the filter screen clogged?	Clean the filter screen according to "Cleaning & Maintenance" section
Product is noisy when operating	Is the product placed on a slanted or unsteady surface?	Place product on a level and sturdy surface
	Is the filter screen clogged?	Clean the filter screen according to "Cleaning & Maintenance" section

# Technical Specification

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Model	DHM-911-SC
Rated Voltage / Frequency	220 - 240 V ~ 50 Hz
Rated Dehumidification Capacity (26.7 °C, RH60%)	9.5 L / Day
Power Input (26.7 °C, RH60%)	195 W
Rated Dehumidification Capacity (30 °C, RH80%)	20 L/Day
Rated Power Input (EN60335)	260 W
Applicable Room Temperature	5-32 °C
Maximum Allowable Pressure	1.5 MPa
Refrigerant / Charge	R134a / 152 g
Water Tank Capacity	6 L
Product Dimensions	(H) 530 (W) 335 (D) 260 mm
Net Weight	14 kg

- Specification is subject to change without prior notice.
- If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail.
- Refer to [www.germanpool.com](http://www.germanpool.com) for the most update version of the user manual.

**Note:**

The HEPA Filter is only an optional accessory that consumers can choose when purchasing. When performing Energy Efficiency Test in the laboratory, the HEPA filter is not installed on the machine. If the HEPA filter is added, it will reduce the energy efficiency test results.

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# 警告及注意事項

## ⚠ 警告！

使用本產品前，請仔細閱讀所有說明。

- 本產品只限家居室內日常使用，如產品作任何商業、工業、出租或其他用途，保用證即告失效。
- 請勿讓兒童或身體有殘障、精神不健全及對本產品缺乏經驗或知識的人士單獨使用本產品；如需使用，必須要在負責任的成年人監管下方可使用。
- 應照顧好兒童，確保他們不會玩弄本產品。
- 無成年人監管下，勿讓兒童清潔及維護本產品。
- 使用前，請先檢查所有電壓是否與本產品標籤上的電壓相符。
- 如果電源線損壞，為免發生意外，電源線必須由廠方、廠方指定的維修中心或同等合格的技術人員進行更換。
- 清潔或檢查本產品前，必須先關機及拔掉插頭。
- 請聯繫德國寶授權的技術人員進行維修或保養本產品。

1. 除廠商特別推薦，嚴禁使用任何方法來加速除霜過程或對結霜部分進行清潔。
2. 本產品必須儲藏在沒有持續火源的房間內（例如明火、點燃的燃氣器具、打開的電加熱器等）。
3. 嚴禁刺破或點燃本產品。
4. 注意：製冷劑可能是無味的。
5. 必須保持任何所需的通風口暢通無阻。
6. 必須按照製造商的建議進行維修。
7. 本產品必須存放在通風良好的區域，房間大小應與操作規定的房間面積相對應。
8. 任何參與製冷劑迴路工作的人員必須持有經行業認可的評估機構頒發的有效證書，該認證機構授權其根據行業認可的評估規範安全處理製冷劑。
9. 維修必須按照製造商的建議進行。維護和修理必須在其他技術人員的協助和有能力使用易燃製冷劑的人員的監督下進行。
10. 所有影響安全的行為必須由專業人員進行。
11. 本產品僅適合室內使用，不適合其他應用。
12. 在安裝本產品時必須遵循當地電網互連規則並確保其正確接地。如果您對電氣安裝有任何疑問，必須按照製造商的說明進行操作，如有必要，請專業電工進行安裝。
13. 本產品必須放在平坦乾燥的地方，並在本產品與周圍物體或牆壁之間保持50厘米以上的距離。
14. 安裝本產品後，必須確保電源插頭完好無損並牢固插入電源插座，並按順序放置電源線，以防止有人絆倒或拔出插頭。
15. 嚴禁將任何物體放入本產品的進風口和出風口。保持空氣入口和出口沒有障礙物。
16. 安裝排水管時，必須確保排水管正確連接，不得扭曲或彎曲。
17. 在調節出風口的上下導風板時，必須用手輕輕撥起，以免損壞導風板。
18. 移動本產品時，必須確保本產品處於直立位置。
19. 本產品必須遠離汽油，易燃氣體，爐灶和其他熱源。
20. 嚴禁隨意拆卸、檢修和改裝本產品，否則會導致機器故障甚至對人員和財產造成傷害。為避免危險，如果發生機器故障，必須要求製造商或專業人員進行維修。
21. 嚴禁在浴室或其他潮濕環境中安裝和使用本產品。
22. 嚴禁拔下插頭來關閉本產品。
23. 嚴禁將杯子或其他物體放在機身上，以防止水或其他液體滲入本產品。
24. 嚴禁在本產品附近使用殺蟲劑、噴霧劑或其他易燃物質。
25. 嚴禁使用汽油和酒精等化學溶劑擦拭或清洗本產品。當您需要清潔本產品時，必須斷開電源，並用半濕軟布清潔。如果本產品非常髒，請使用溫和的清潔劑擦洗。
26. 8歲及以上兒童以及身體、感官或精神能力下降的人員，如果他們以安全的方式接受有關使用

# 警告及注意事項

本產品的監督或指導，並瞭解所涉及的危險，則可以使用本產品。兒童嚴禁使用本產品。沒有監督的兒童嚴禁進行清潔和維護。

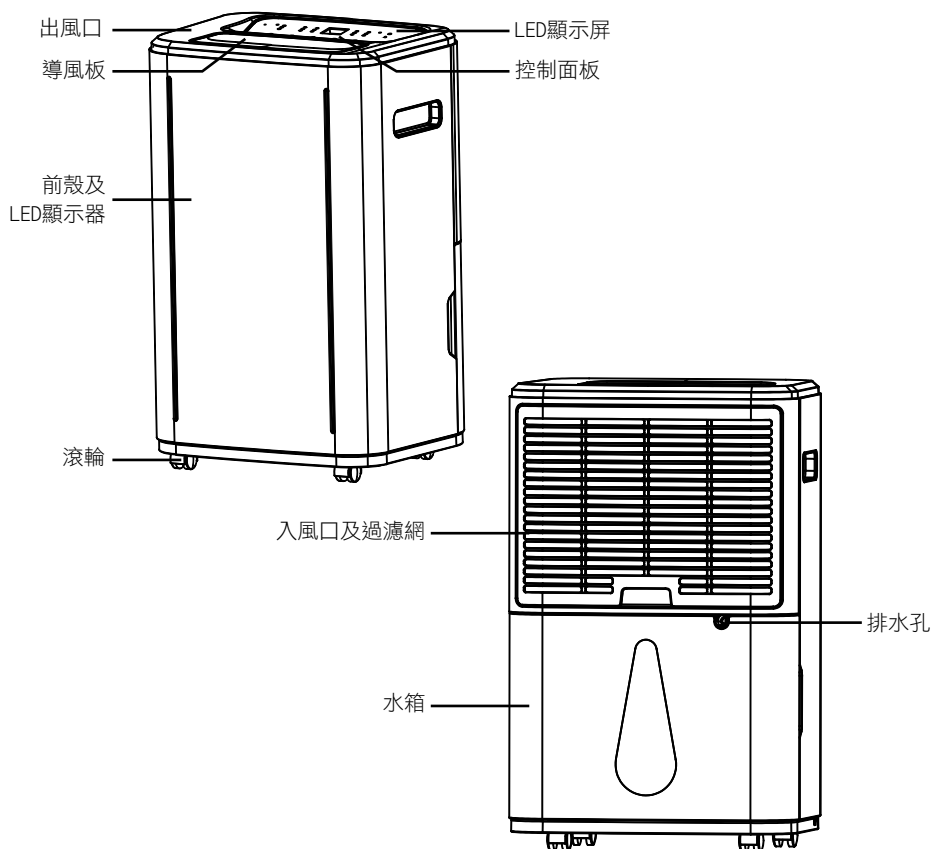
27. 嚴禁在電源線或其他連接損壞的情況下使用本產品。如果電源線有損壞，必須由製造商或其服務代理或其他合資格的電工更換，以防任何傷害。
28. 本產品必須按照所在地區的佈線規定進行安裝。
29. 嚴禁在潮濕的房間（如浴室或洗衣房）操作本產品。



注意：

嚴禁將已廢棄的本產品與其它未經分類的廢棄物放置在一起。此種廢棄物應當單獨放置以備其他特殊用途。

## 產品結構












# 使用說明

## 控制面板



圖標		說明
UVC/ANION	殺菌淨化指示燈	開啟UVC及負離子功能後，指示燈常亮
	網絡指示燈	<ul style="list-style-type: none"><li>連接WiFi時，指示燈閃爍</li><li>連接成功後，指示燈常亮</li></ul>
TIMER	定時指示燈	置定時功能後，指示燈常亮
HIGH	高風速指示燈	當風速設置為高風速時，指示燈常亮
LOW	低風速指示燈	當風速設置為低風速時，指示燈常亮
TARGET	目標濕度指示燈	當環境濕度已達到所設置的目標濕度，指示燈常亮
DEFROST	除霜指示燈	運行期間，產品會自動進行除霜，除霜期間指示燈常亮
 FULL	滿水指示燈	當水箱水滿後，指示燈常亮
ANTIMOLD	防霉指示燈	開啟防霉功能後，指示燈常亮
TEMP	溫度指示燈	指示燈常亮時代表LED顯示屏顯示溫度
HUM	濕度指示燈	指示燈常亮時代表LED顯示屏顯示濕度
DEH	除濕模式指示燈	使用除濕模式時，指示燈常亮
FAN	送風模式指示燈	使用送風模式時，指示燈常亮
DRY	乾衣模式指示燈	使用乾衣模式時，指示燈常亮
 CHILD LOCK	童鎖指示燈	開啟童鎖功能後，指示燈常亮
POWER	電源指示燈	電源接通後，指示燈常亮

# 使用說明



按鍵		說明
	電源鍵	<ul style="list-style-type: none"><li>在待機狀態下，按此鍵開機，預設目標濕度為40%及以高風速運行</li><li>再按1次關機</li></ul>
	模式鍵	<ul style="list-style-type: none"><li>按此鍵循環選擇「除濕模式」、「送風模式」及「乾衣模式」</li></ul>
	減鍵	<ul style="list-style-type: none"><li>按此鍵1次向下調整目標濕度或定時時間</li><li>長按此鍵3秒開啟或關閉「防霉功能」</li></ul>
	加鍵	<ul style="list-style-type: none"><li>按此鍵1次向上調整目標濕度或定時時間</li><li>長按此鍵3秒開啟或關閉「殺菌淨化功能」</li></ul>
	風速鍵	<ul style="list-style-type: none"><li>按此鍵循環選擇高風速或低風速</li><li>長按此鍵3秒開啟或關閉前殼LED顯示</li></ul>
	定時/網絡鍵	<ul style="list-style-type: none"><li>按此鍵設置定時/查詢定時/取消定時</li><li>待機狀態下，長按此鍵3秒開啟或解除WiFi連接</li></ul>

## A. 基本操作


### ⚠ 警告！

- 使用本產品前，必須確保本產品電源與電網一致。
- 使用本產品時，必須確保產品後部與其他物體的最小距離為20厘米，並確保入風口無阻塞。




### 開機及選擇模式

- 接通電源後，進入待機狀態，按「電源鍵 」開機。
- 產品預設為「除濕模式」及「高風速」，目標濕度為40%。
- 開機後按「模式鍵 」循環選擇「除濕模式 **DEH**」、「送風模式 **FAN**」或「乾衣模式 **DRY**」。

### 注意：

開機後再按1次「電源鍵 」關機，風機會自動延時1分鐘關機。

### 除濕模式

在「除濕模式 **DEH**」下，抽濕機預設目標濕度為40%，以「高風速」運行，按「加鍵 」或「減鍵 」可調整目標濕度，按「風速鍵 」可調整風速；LED顯示屏顯示目標濕度。

- 當環境濕度高於目標濕度3%或以上時，壓縮機啟動，風機按所設定的風速運行。
- 當環境濕度低於目標濕度3%或以上時，壓縮機不運作，風機自動轉為「低風速」運行。

機身前殼的內置LED顯示器將根據環境濕度顯示3種顏色：

- 紅色代表環境濕度高於65%；綠色代表環境濕度在45%至65%之間；藍色代表環境濕度低於45%

### 注意：

當目標濕度設置為35%或以下時，LED顯示屏顯示「C0」，抽濕機將持續運行（滿足壓縮機3分鐘延時保護）。

# 使用說明

## 送風模式

在「送風模式 **FAN**」下，壓縮機不運作，風機預設以「低風速」運行，可按「風速鍵」調整風速；LED顯示屏顯示環境濕度。

## 乾衣模式

在「乾衣模式 **DRY**」下，壓縮機持續運行，風機預設以「高風速」運行，不可調整；LED顯示屏顯示環境濕度。

## B. 進階操作

### 查看環境溫度

1. 同時按「加鍵 (+)」及「減鍵 (-)」可查看環境溫度，溫度指示燈常亮，濕度指示燈熄滅，LED顯示屏顯示環境溫度。
2. 10秒後，LED顯示屏自動回復顯示濕度，溫度指示燈熄滅，濕度指示燈常亮。

### 童鎖功能

1. 同時按「定時/網絡鍵 (%)」及「風速鍵 (🌀)」開啟童鎖功能，童鎖指示燈常亮，所有按鍵操作無效。
2. 再次同時按「定時/網絡鍵 (%)」及「風速鍵 (🌀)」關閉童鎖功能，童鎖指示燈熄滅，所有按鍵回復正常操作。

### 殺菌淨化功能

1. 長按「加鍵 (+)」3 秒開啟「殺菌淨化功能 **UVC/ANION**」，殺菌淨化指示燈常亮。
2. 再次長按「加鍵 (+)」3秒關閉「殺菌淨化功能 **UVC/ANION**」，殺菌淨化指示燈熄滅。

### 防霉功能

產品運行期間，長按「減鍵」3秒開啟防霉功能，防霉指示燈常亮；再長按「減鍵」3秒關閉防霉功能。在防霉功能開啟期間關機，風機會延時5分鐘關機。

### 定時功能

1. 按「定時/網絡鍵 (%)」進入定時設置狀態，定時指示燈常亮，LED顯示屏閃爍顯示定時時間。
2. 按「加鍵 (+)」或「減鍵 (-)」設置定時時間（0-24小時），閃爍顯示5次後自動確認，定時指示燈常亮。
3. 在定時狀態下，按「定時/網絡鍵 (%)」可查看定時時間，LED顯示屏閃爍顯示定時時間，閃爍期間如再按「定時/網絡鍵 (%)」可取消定時。

### 注意：

- 在待機狀態下進行設置為定時開機；在開機狀態下進行設置為定時關機。
- 設置定時開機或關機，不會改變當前的開機或關機狀態；如按「電源鍵 (🔌)」開機或關機，將取消所有定時設置。

# 使用說明

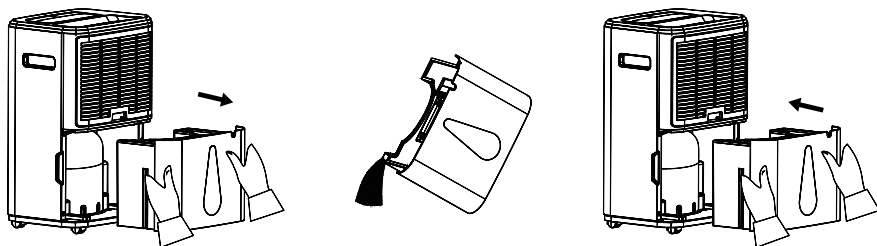
## WiFi功能

- 進行連接：在待機狀態下，長按「定時/網絡鍵」3秒，進入連接狀態，WiFi指示燈閃爍；連接成功後，WiFi指示燈常亮。
- 解除連接：WiFi連接狀態下，長按「定時/網絡鍵」3秒，可解除WiFi連接，WiFi指示燈熄滅。
- 詳細WiFi連接及APP操控說明，請參閱「使用手機應用程式控制」部分。

## C. 排水指引

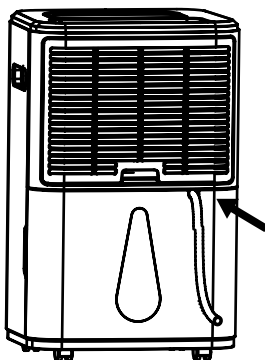
當水箱水位達到上限，產品會自動停止運作，滿水指示燈常亮，LED顯示屏閃爍顯示「FL」，蜂鳴器發出提示聲5聲。

1. 將抽濕機關機，然後取出水箱倒掉水箱中的水。
2. 將水箱將回機身，確認是否安裝穩妥。
3. 重新開機即可正常使用。



## 連續排水

本產品有一個連續排水孔，可自行購買一條內徑10毫米的排水管，連接到機身背部排水。建議使用水管時，出水口不要浸在水裡，防止水管過長或者出水口被堵時管內形成壓力，以致水流不暢導致漏水。



# 使用說明

## 使用WiFi連接本產品

本產品可透過德國寶智能控制應用程式「German Pool Smart Control」APP以智能手機操控。

### A. 下載及註冊應用程式

1. 連接後WiFi後，掃描下方二維碼下載並安裝「German Pool Smart Control」APP。



蘋果IOS系統  
App Store



安卓Android系統  
Google Play

2. 點擊「Sign Up（註冊）」註冊用戶資料（圖1）。
3. 輸入電郵地址後，點擊「Get Verification Code（取得驗證碼）」，您將會收到一個一次性的驗證碼（圖2）。
4. 輸入驗證碼後，設定您的登入密碼，點擊「Done（完成）」（圖3）。



（圖1）



（圖2）



（圖3）

# 使用說明

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## B. 配對本產品

1. 點擊APP主頁右上角「+」，再點擊「Add Device（添加裝置）」（圖4）。
2. 長按抽濕機上的「定時/網絡鍵」3秒，直至蜂鳴器發出提示聲5聲，WiFi指示燈閃爍。
3. APP顯示「Discovering devices...（搜尋裝置...）」，並顯示抽濕機圖案，點擊「Add（添加）」（圖5），APP顯示抽濕機圖案，再點擊右方的「+」。
4. 輸入手機所連接的WiFi名稱及密碼，點擊「Next（下一步）」（圖6），抽濕機與APP自動配對（圖7）。

### 注意：

如配對期間APP顯示感嘆號符號，代表配對失敗，請按照「B. 連接本產品」步驟重新配對。

5. 配對完成後，APP顯示「Added successfully（添加成功）」，按右上角「Done（完成）」返回主頁（圖8）。

### 注意：

- 每次只可以一個帳戶進行配對，如由另一帳戶再次進行配對，先前已配對的帳號將失去抽濕機的操作權。
- 已配對的帳戶可以分享抽濕機的操作權予其他帳戶，詳見「C. 操作權分享」部份。

# 使用說明



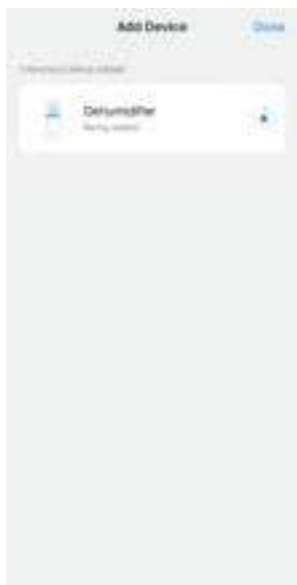
(圖4)



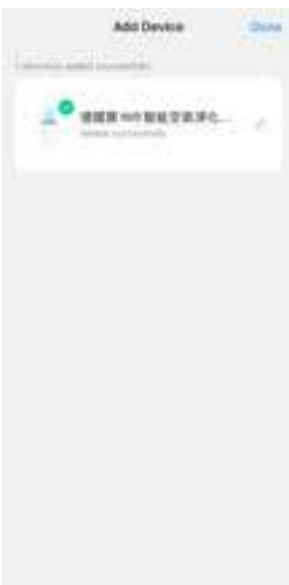
(圖5)



(圖6)




(圖7)



(圖8)

# 使用說明

## C. 操作權分享

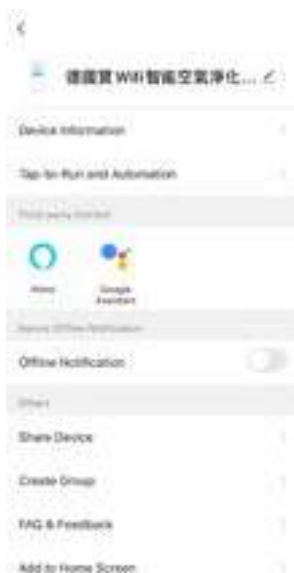
1. 在抽濕機操作主頁面點擊右上角「

### 注意：

在「Share Device（分享裝置）」頁面裡，你可隨時添加或移除帳戶的操作權。



（圖9）



（圖10）

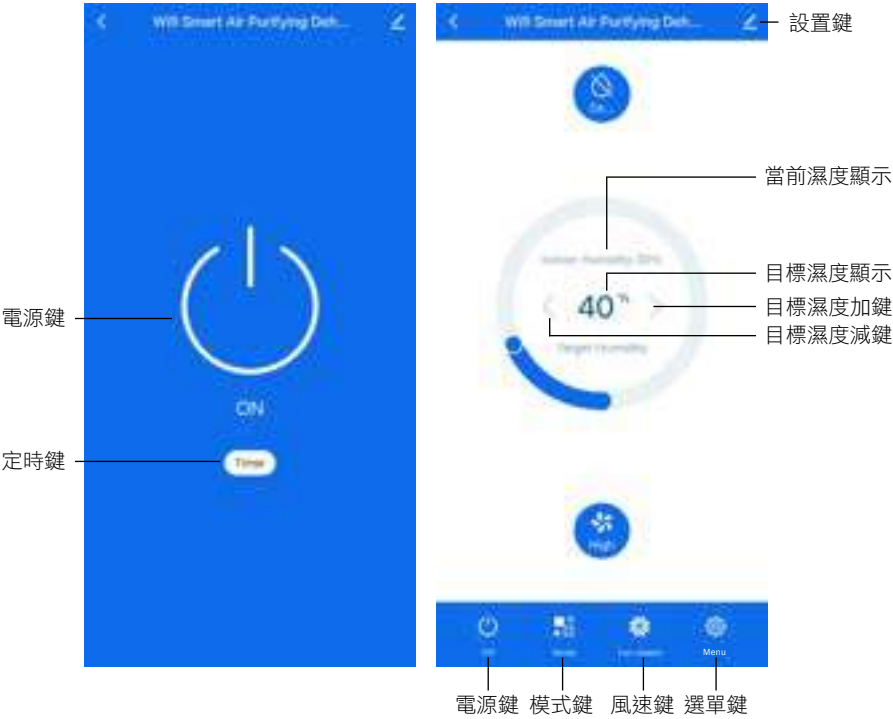







（圖11）



# 使用說明

## 使用APP操作



按鍵		說明
	電源鍵	<ul style="list-style-type: none"><li>按此鍵開機，預設以濕度40%及高風速運行</li><li>再按1次關機，壓縮機停止運行，風機延時1分鐘後關閉</li></ul>
	目標濕度減/加鍵	<ul style="list-style-type: none"><li>按加鍵增加目標濕度5%；按減鍵減少目標濕度5%</li><li>可調節範圍為30-85%，如低於30%，將進入持續抽濕模式</li><li>在乾衣模式下無法使用</li></ul>
	風速鍵	<ul style="list-style-type: none"><li>按此鍵後，可選擇「高風速」或「低風速」</li><li>在「乾衣模式」或除霜期間無法使用</li></ul>
	模式鍵	<ul style="list-style-type: none"><li>按此鍵後，可選擇「除濕模式」、「送風模式」或「乾衣模式」</li></ul>
	選單鍵	<ul style="list-style-type: none"><li>按此鍵後，可選擇「UVC/負離子功能」、「定時功能」或「童鎖功能」</li></ul>

# 使用說明

## 定時功能

1. 選擇「定時功能」後，進入定時功能介面，按「Add」進入定時設置界面（圖1）。
2. 在定時設置界面裡可設置以下內容（圖2）：
  - a. 選擇所需時間。
  - b. 「Repeat」欄位：選擇是否需要重複此定時（可選星期一至日，開啟此功能後，抽濕機將在所選日子按此設置運行）。
  - c. 「Note」欄位：可輸入筆記提示。
  - d. 「Power」欄位：將本定時設置定時開機或定時關機。
  - e. 設置完成後，按右上方的「Save」確認設置。
3. 完成後返回定時功能介面。如需設置更多定時功能，可按底部的「Add Schedule」（圖3）。



圖1



圖2

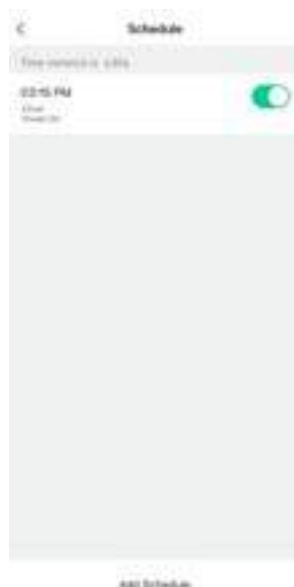


圖3

# 使用說明

## 童鎖功能

1. 按「童鎖功能」右側的按鈕，綠色代表啟用童鎖，灰色代表關閉童鎖（圖4）。
2. 啟用童鎖後，在抽濕機主界面出現「Child Lock」圖標（圖5）。

## UVC/負離子功能

1. 按「UVC/負離子功能」右側的按鈕，綠色代表開啟UVC及負離子，灰色代表關閉UVC及負離子（圖4）。
2. 開啟UVC及負離子，在抽濕機主界面出現心形圖標（圖6）。



圖4



圖5



圖6

# 清潔及保養

## ⚠ 警告！

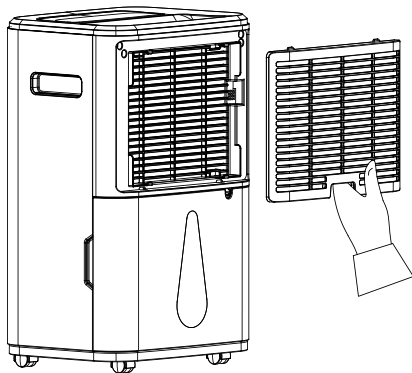
清洗及保養前必須先關機及拔除電源插頭，以免觸電。  
採用柔軟微濕的布擦拭機身即可。

## 清潔機身

採用柔軟微濕的布擦拭機身即可，嚴禁使用酒精、汽油等化學溶劑，否則產品表面會受損，甚至令整機受損。

## 清潔過濾網

1. 從產品背部拆下過濾網，用吸塵機輕輕吸附表面的灰塵。
2. 如過濾網非常髒污，可用40°C以下溫水擦拭後徹底風乾。
3. 將過濾網正確裝回機身，請確認過濾網與機體是否安裝穩妥。



## 注意：

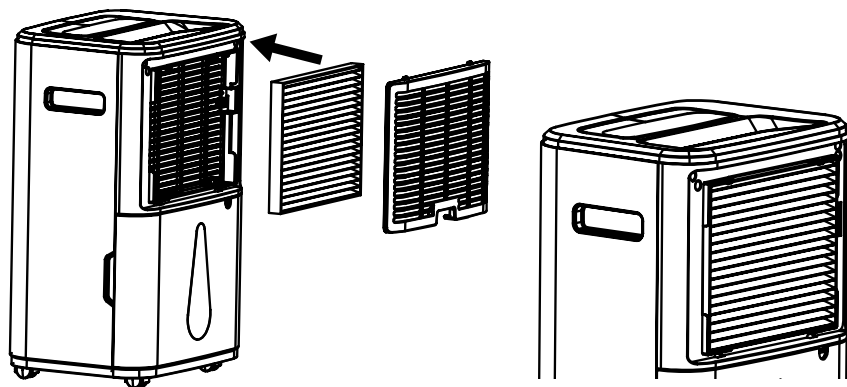
- 建議連續使用後兩星期至少清洗一次。
- 為防止過濾網變形，清洗後需要使其自然風乾。
- 嚴禁使用任何形式烘乾器。
- 嚴禁使用熱水、酒精、汽油、苯等化學溶劑清洗。

# 清潔及保養

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## HEPA濾網（選購）

從產品背部拆下過濾網，將HEPA濾網卡入4個卡槽中，再裝回過濾網。



## 收納方法

如長時間不使用本產品，請按以下步驟收納：

1. 清空水箱內的積水，且將底座上的水滴擦乾。
2. 整理好電源線，收納於乾燥的水箱內。
3. 清潔濾網。
4. 將本產品放置於陽光照射不到的清爽乾燥的環境。

# 故障檢修

**⚠ 警告！**

- 嚴禁自行修理或拆卸本產品。維修前必須先關機並拔下電源插頭。
- 如遇到下表內未列出的問題或推薦的解決方法無效時，本產品必須交予德國寶客戶服務及維修中心進行維修，如果消費者委託非德國寶指派的人員或者消費者自行進行維修，可能存在造成人身損害或財產損失的風險。

故障情況	可能原因	解決方法
出熱風	本產品的空氣經過回溫單元，因此會排出熱風（無製冷功能）	屬於正常現象
產品不運作	電源插頭是否未插好？	把電源插頭插入插座內
	水箱滿水？水箱放置位置不對？	把水箱清空後把正確放置回原位
除濕功能不明顯	房間的溫度或濕度是否太低？	在乾燥季節抽濕機除濕功能會降低
	出風口或進風口是否被阻擋？	把出風口或進風口阻礙物清理乾淨
不出風	濾網是否被阻塞？	按「清潔及保養」說明清洗過濾網
機器運行時噪音太大	產品放置不妥以致傾斜或不穩？	把產品放置在平穩的地面使用
	過濾網是否被阻塞？	按「清潔及保養」說明清洗過濾網

# 技術規格

型號	DHM-911-SC
額定電壓 / 頻率	220 - 240 V ~ 50 Hz
額定抽濕量 (26.7 °C, RH60%)	9.5 L / Day
輸入功率 (26.7 °C, RH60%)	195 W
額定抽濕量 (30 °C, RH80%)	20 L / Day
額定輸入功率 (EN60335)	260 W
適用室溫	5-32 °C
最大運行壓力	1.5 MPa
製冷劑種類 / 填充量	R134a / 152 g
水箱容量	6 L
產品尺寸	(H) 530 (W) 335 (D) 260 mm
淨重	14 kg

- 產品規格及設計如有變更，恕不另行通知。
- 中英文版本如有出入，一概以中文版為準。
- 本產品使用說明書以[www.germanpool.com](http://www.germanpool.com)網上版為最新版本。

**注意：**

HEPA過濾網為選購配件。本產品「抽濕量」規格數值為抽濕機未有安裝HEPA過濾網時所得出的測試數據，如使用時加裝HEPA過濾網，可能會減少抽濕量。

# 保用條款

此保用提供德國寶產品之機件在正常使用下壹年保用(自購買日起計算)。

\* 貴戶須在購機十天內，以下列其中一種方式向本公司登記資料，保用手續方正式生效：

- 1) 填妥德國寶VIP手機應用程式  
保用登記表(掃描右方二維碼)
- 2) 填妥本公司網頁保用登記表  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) 填妥保用卡郵寄至本公司。



# Warranty Terms & Conditions

Under normal operations, the product will guarantee a 1-year warranty provided by German Pool (effective from the date of purchase).

\* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:

- 1) Visit our VIP App and register online:  
(Scan the QR Code on the right)
- 2) Visit our website and register online:  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) Complete the attached Warranty Card and mail it back to our Customer Service Centre.



另請填妥以下表格並與正本發票一併保存，以便維修時核對資料。用戶提供之所有資料必須正確無誤，否則免費保用將會無效。  
Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No.: DHM-911-SC

機身號碼 Serial No.: \_\_\_\_\_ 發票號碼 Invoice No.: \_\_\_\_\_

購買商號 Purchased From: \_\_\_\_\_ 購買日期 Purchase Date: \_\_\_\_\_

1. 未能出示購買發票正本者，將不獲免費維修服務。
2. 用戶應依照說明書的指示操作。本保用並不包括：
  - 上門安裝、檢驗、維修或更換零件之人工以及一切運輸費用；
  - 因天然與人為意外造成的損壞(包括運輸及其他)；
  - 電源接合不當、不依說明書而錯誤或疏忽使用本機所引致之損壞。
3. 於下列情況下，用戶之保用資格將被取消：
  - 購買發票有任何非認可之刪改；
  - 產品被用作商業或工業用途；
  - 產品經非認可之技術人員改裝或加裝任何配件；
  - 機身編號被擅自塗改、破壞或刪除。
4. 總代理有權選擇維修或更換配件或其損壞部份。
5. 產品一經被轉讓，其保用即被視作無效。

1. Customer who fails to present original purchase invoice will not be eligible for free warranty service.
2. Customer should always follow the operating instructions. This warranty does not apply to:
  - labour costs for on-site installation, check-up, repair, replacement of parts and other transportation costs;
  - damages caused by accidents of any kind (including material transfer and others);
  - operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.
3. This warranty is invalid if:
  - the purchase invoice is modified by an unauthorized party;
  - the product is used for any commercial or industrial purposes;
  - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
  - the serial number is modified, damaged or removed from the product.
4. German Pool will, at its discretion, repair or replace any defective part.
5. This warranty will be void if there is any transfer of ownership from the original purchaser.

## 客戶服務及維修中心

### 中國香港

九龍大業街59號

三湘九龍灣貨運中心地下B室

電話: +852 2333 6249

傳真: +852 2356 9798

電郵: [repairs@germanpool.com](mailto:repairs@germanpool.com)

### 中國澳門

澳門青洲大馬路(青洲新路)

515號美居廣場第二期1樓A座

電話: +853 2875 2699

傳真: +853 2875 2661

## Customer Service & Repair Centre

### Hong Kong, China

Unit B, G/F, Sunshine Kowloon Bay

Cargo Centre, 59 Tai Yip Street

Kowloon, Hong Kong

Tel : +852 2333 6249

Fax : +852 2356 9798

Email : [repairs@germanpool.com](mailto:repairs@germanpool.com)

### Macau, China

A, 1 Andar, Mei Kui Kuong Cheong Fase 2,

No.515 Avenida Do Conselheiro Borja

Macau

Tel : +853 2875 2699

Fax : +853 2875 2661

此保用只適用於香港及澳門

This warranty is valid only in Hong Kong and Macau

## German Pool (Hong Kong) Limited

### Hong Kong, China

Room 113, Newport Centre Phase II, 116 Ma Tau  
Kok Road, Tokwawan, Kowloon, Hong Kong  
Tel: +852 2773 2888  
Fax: +852 2765 8215

### Mainland China

8th, Xinxiang Road, Wusha Industrial Park,  
Daliang, Shunde, Foshan, Guangdong  
Tel: +86 757 2219 6888  
Fax: +86 757 2219 6809

### Macau, China

A, 1 Andar, Mei Kui Kuong Cheong Fase 2,  
No.515 Avenida Do Conselheiro Borja, Macau  
Tel: +853 2875 2699  
Fax: +853 2875 2661



香港《S MARK》  
安全認證



中國電器/家電行業  
十大影響力品牌



CEO非凡品牌大賞



香港優質商號



香港工商業獎



2007  
最具價值  
創建品牌企業獎



香港中小企業  
最佳績優大獎



香港消費者推祟品牌



香港《Ozone》  
優質服務證書



香港名牌十年成就獎  
HONG KONG TOP BRAND TEN YEAR  
ACHIEVEMENT AWARD

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