

DC Motor SlimTower  
Bladeless Heater & Fan

EFB-326H



Please read these instructions and warranty information carefully before use and keep them handy for future reference.

Online Warranty Registration



## USER MANUAL

Please register your warranty information now!

For Warranty Terms & Conditions,  
please refer to the last page of this user manual.

請即進行保用登記!

有關保用條款細則，請看本說明書最後一頁。

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# Safety Instructions

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## Warnings!

To avoid fire, electric shock, or personal injury, please be sure to observe the following requirements; Please follow the local electrical regulations.

- This product is only suitable for indoor use and should not be used outdoors.
- This product must not be repaired or modified by non-professional or unauthorized personnel.
- Before plugging in the power supply, please check whether the rated voltage indicated by this product is the same as the voltage in your home.
- When the machine is in operation or idle, it should be placed more than 1.5 meters away from fire and potential fire. Avoid direct sunlight.
- It is forbidden to use in places with flammables, or explosive objects, subject to heat, deformation, discoloration and deterioration. It is forbidden to use in places with heavy dust.
- It is forbidden to use in places with hanging objects, where it can be easily bumped into or hit, or on an unstable surface.
- It is forbidden to use the method of plugging (unplugging) the power cord to replace the power on and power off switch.
- It is forbidden to use this product as heating equipment for animals or plants.
- To avoid overheating, it is forbidden to cover the product.
- It is strictly forbidden to insert any wire or other foreign matter into any hole in the machine, in order to avoid electric shock.
- Do not use if the product shows signs of obvious damage after a fall.
- It is strictly forbidden to immerse the machine in water.
- Never use the machine directly facing an electrical outlet or under a power outlet.
- It is strictly forbidden to share the socket with other high-power appliances.
- Do not directly pull the power cord to move the body.
- If the machine is covered or incorrectly placed, it can cause a fire hazard. Therefore, it is not allowed to use a programmable automatic power-on device, timer, or any other device with the product.
- When the product is in use, the power cord should be placed behind the body. Placing the power cord in front will cause it to overheat and be damaged, or even cause an accident.
- Children, elderly people or patients who have lost the ability to take care of themselves, please use this appliance under the supervision of an adult, to prevent accidents.
- If this product fails, please turn off the power and unplug the power cord immediately. This product must be repaired by the manufacturer's maintenance department or a similarly qualified professional.
- Before use, check that the power cord and the plug are in good condition. If the power cord is damaged, in order to avoid danger, the user must not disassemble or replace it. Replacing the power cord must be performed by the manufacturer's maintenance department or a similarly qualified professional.

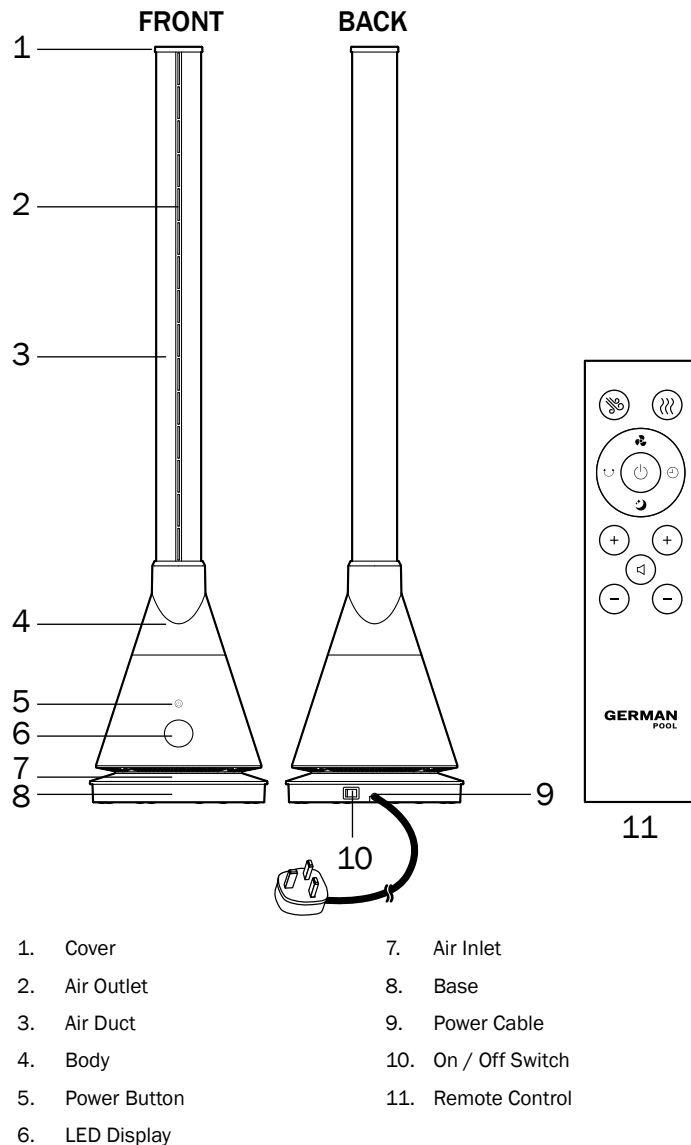
# Safety Instructions

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- To avoid burning when using this product, please do not let bare skin directly contact with the surface of the air outlet;
- This product is only suitable for use in dry environment. Do not use around a bathtub, sprinkler or swimming pool.
- If there is a gap between the plug and the socket, or the plug has become very hot, maybe the socket needs to be replaced. Consult a qualified electrician to replace the outlet.
- This product must be connected to a 3C-certified fixed socket with the correct rated power. It is strictly forbidden to use adapters, extension cords, or share the socket with other appliances.

# Product Structure

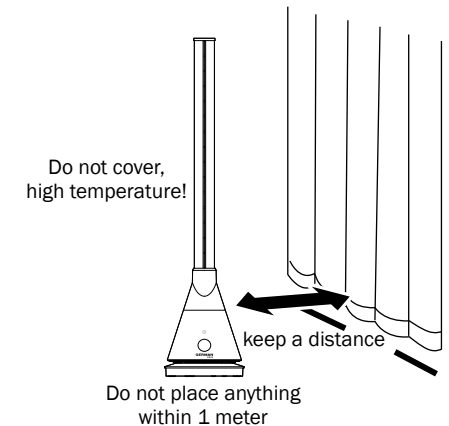
This product uses PTC heating, send heat by hot air, which can quickly increase room temperature. It is without open flame, safe, efficient and energy saving.



# Getting Started

## Location

- Please put this product in a horizontal position. Avoid putting it on a slope or a soft surface to prevent it from falling over. Please do not use it in high temperature area with high humidity, such as bathroom and kitchen.
- Avoid blocking the Air Inlet and Outlet during use. Please keep the product far away from the curtains, so that they will not block the Inlet/Outlet and obstruct the product from working.
- Do not place objects within 1 meter in front of the Air Outlet to ensure that the volume of cool air would not be reduced. Pay attention to the effects on warm air blowing on objects.



## Caution:

This product includes an Overheat Protection Sensor, which is an automatic fail-proof safety protection that cuts off power automatically when the product is accidentally tipped over or overheats. If this sensor is triggered and the product is stopped, unplug the machine and let it cool. Check and remove any obstructions before restarting the product and be sure to place it on a hard, level surface.

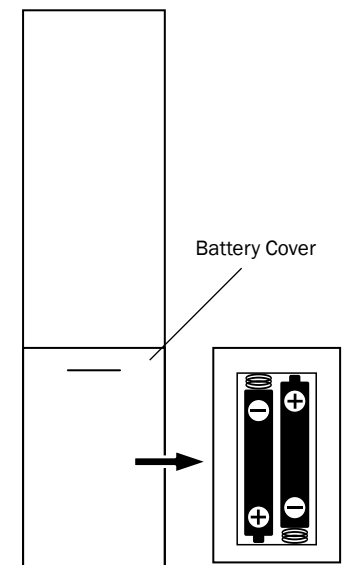
## Battery Installation Method

1. Open the Remote Control Battery Cover.
2. Load two new AAA (No. 7) dry batteries.
3. Close the Battery Cover of the Remote Control.

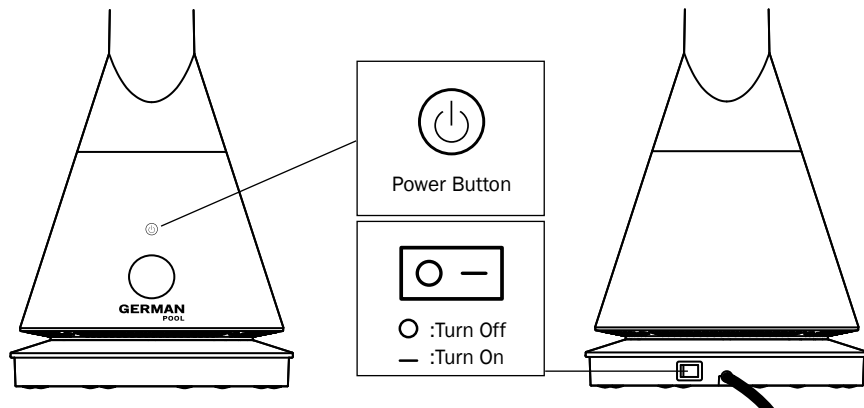


## Caution:

- Do not charge this battery. Please keep out of reach of children. If swallowed, please seek medical advice promptly.
- Please insert the battery + - orientation correctly.
- If you do not use the Remote Control for a long time, remove the battery.
- Dispose of used batteries in accordance with local laws or regulations.



# Operating Instructions



## Turning On and Off

1. Insert the plug into the socket, turn on power switch and the product enters the standby state.
2. Press and hold Power Button for 1 second, the buzzer will beep once and the product start running.
3. Press and hold Power Button for 2 seconds, the buzzer will prompt you twice, and then stop running after you release the hand.



## Air Volume Shift

When the machine is running in “Cool Mode”, press the “Power Button” in the Body to switch the air volume from 1 to 9.

When the machine is running in “Warm Mode”, press the “Power Button” in the Body to switch the air volume from 1 to 4.

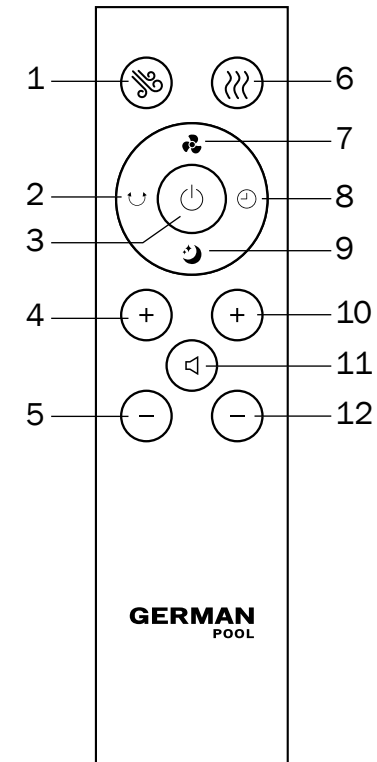
(You can also use the “+ -” buttons on the left side of the Remote Control.)

## Oscillating Operation

Press and hold the Power Button for 1 second, the buzzer will beep once and product start oscillating. Press and hold the Power Button for 1 second again, the buzzer will beep once and product stop oscillating.











# Operating Instructions

## Remote Control



- |                    |                        |
|--------------------|------------------------|
| 1. Cool Mode       | 7. High Cool           |
| 2. Oscillating     | 8. Timer               |
| 3. On/Off          | 9. Sleep Mode          |
| 4. Increase Volume | 10. Raise Temperature  |
| 5. Decrease Volume | 11. Sound              |
| 6. Warm Mode       | 12. Reduce Temperature |

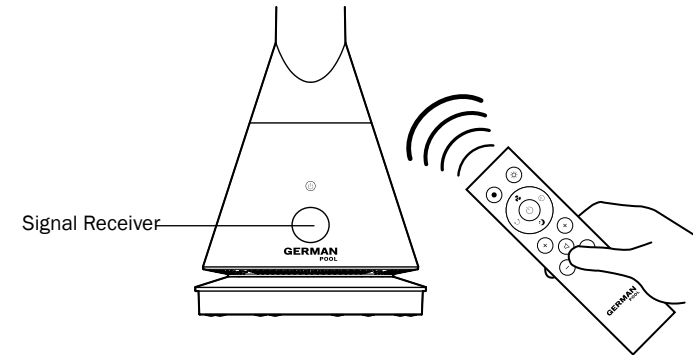
# Operating Instructions

 On/Off	The device can be switched on and off by pressing the "On / Off" Button
 Sleep Mode	Press "Sleep Mode" Button on the Remote Control. The display shows "LL" and the fan speed becomes lowest. Press again to exit the "Sleep Mode". (You can also exit the current mode by pressing the Wind Strength + button.)
 High Cool	Press "High Cool" Button on the Remote Control. The display shows "HH" and the fan speed become highest. Press again to exit the Turbo Mode. (You can also exit the current mode by pressing the Wind Strength + button.)
 Oscillating	Press the "Oscillating" Button to turn on the Oscillation Function. This fan can swing left and right at 80°. Press this button again to stop oscillating.
 Sound	Press "Sound" Button to turn on/off the sound of fan. The sounds refer to the tone of turning on and off the fan using the Remote Control.
 Cool Mode	During Cool Mode, the LED display is on with blue light. Press this button to activate the Cool Mode. Note: The default Start Mode is the Cool Mode.
 Increase / Decrease Air Volume	Press the "+" Button on the left side of the Remote Control to increase the volume of air; press the "-" button on the left side of the Remote Control to decrease the volume of air. Cool Mode can be used for 9-level settings, Warm Mode can be set for 4 levels.
 Warm Mode	Press this "Warm Mode" Button to activate the Warm Mode. The display number in Warm Mode is orange. Note: During Warm Mode, both High Cool and Sleep Mode are not available.
 Raise / Reduce Temperature	In Warm Mode, press the "+ -" Button on the right side of the Remote Control to set the Temperature (1-30 °C). Note: this button does not work during Cool Mode.
 Timer	Press the "Timer" Button on the Remote Control to set 1 to 8 hours of timing.

# Operating Instructions

## Remote Control

The Remote Control should be pointed at the Remote Control Signal Receiver on the display to maximize the remote control signal. Effective distance: 5M.



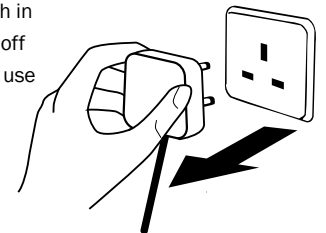
### Caution:

Remote Control error sometimes occurs due to the overlap of the channel frequencies. For example:

1. This product may react to the remote control of another appliances nearby; or
2. When using the remote control of this product, other electrical appliances may react.

In order to avoid misuse, please operate this Remote Control away from any other appliances.

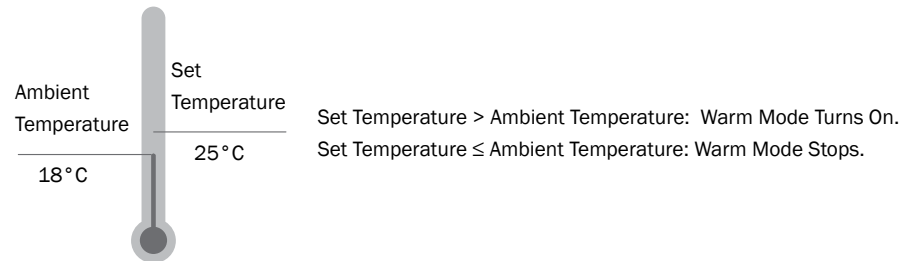
After switching the product to a standby mode, use the main switch in the product to power off, since using the Remote Control to turn it off would not cut off electricity completely. When the product is not in use for a long time, please unplug the power cord.



# Operating Instructions

## Warm Mode Instructions

1. Press the "Warm Mode" Button and the display shows the ambient temperature.
2. Press the "+ / -" on the right side to set the Temperature, and the digital display will be flashing, which can be set to 1-30 °C.
3. 10 seconds after the desired temperature is set, the flashing will stop.
4. The temperature being set should be higher than the ambient temperature, so that the heating function will be turned on.
5. When the ambient temperature reaches the set temperature, the heating function will stop and turn into a cool breeze.
6. When ambient temperature dropped to be lower than the set temperature, the heating function will automatically be activated.



**Note:** The default temperature of the setting is 25 °C.

In the Warm Mode, when the ambient temperature is below 0 °C, the display only shows 01, does not display negative temperature value.  
The Warm Mode run over 9 hours, the machine will automatically stop running. Restart by pressing the host Power Button in the Body or by using the Remote Control.



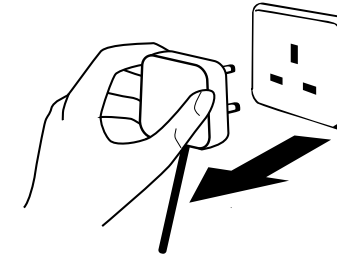
### Caution:

Please use Remote Control to set temperature; the Body of the product does not support this operation.

# Cleaning & Maintenance



**Caution:** Unplug the power supply before performing maintenance.



Watch the video clip



## Surface Cleaning

- Please do not put the product into water or splash it, which may cause the machine to be damaged.
- Do not use banana oil, benzine, alcohol, bleach or metal objects to wipe the surface of the fan, which may scratch the surface or cause discoloration.
- Wipe the surface with a soft, dry cloth. If it is very dirty, use water with a mild detergent and wipe with a soft cloth. Then wipe with a dry soft cloth.

## Air Inlet/Outlet

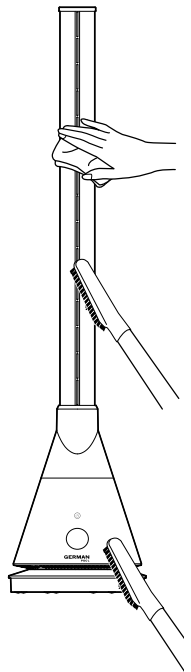
- Use a soft brush or a vacuum cleaner to clean the dust at the Air Inlet and Outlet. Please clean it regularly to avoid the buildup of dust. Too much dust is not healthy and will reduce efficiency of the product.

## Remote Control

- Gently wipe the surface of the Remote Control with a soft, dry cloth. If you don't use the product for a long time, please remove the batteries inside the Remote Control to avoid battery consumption.

## Storage

- If the product is not used for a long time, place it in a plastic bag after cleaning. Please avoid storing in a place with vibration (car trunk) or a place heated or cooled by another appliance. Please avoid placing it in direct sunlight, or a place with high temperature and/or high humidity. Please keep it out of reach of young children.



## Troubleshooting



**Caution:** Do not disassemble the machine or repair it yourself.

Problem	Possible Cause and Solution
Has plugged in power but the product does not work	Is the plug properly inserted into the socket?
Remote Control does not work	Are the batteries dead? Are the batteries inserted correctly? Is the Remote Control aligned with the Signal Receiver?

## Technical Specifications

Model	EFB-326
Voltage	220-240V
Frequency	50 / 60Hz
Power	30W (Cool Mode) / 1800W (Warm Mode)
Swing Range	80°
Timer Range	1-8 hours
Motor	BLDC Brushless Direct Current Motor
Product Dimensions	(H)1009mm (W)236mm (D)236mm
Net Weight	3.5kg

Specifications are subject to change without prior notice.

If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail.  
Refer to [www.germanpool.com](http://www.germanpool.com) for the most up-to-date version of the Operating Instructions.

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## 注意事項



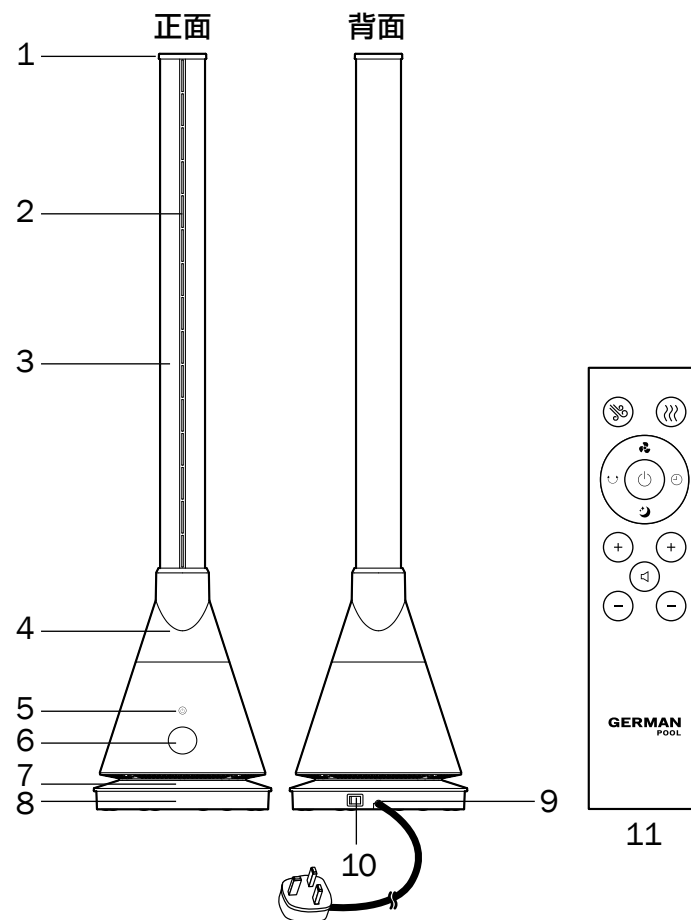
### 警告！

為避免火災、電擊、人身傷害，請務必遵守以下要求；其它請遵循國家及地區的有關電氣法規。

- 本產品只適宜室內使用，不宜在室外使用。
- 非專職人員或未授權修理人員，不得自行修理或改造本機。
- 插接電源前，請檢查本產品標明的額定電壓是否與您家中的電壓相符。
- 機器正常使用或閒置時離火源和火種1.5米以上，並避免陽光直射。
- 禁止在易燃、易爆、受熱易變形、變色、變質的物體附近使用，禁止在有嚴重粉塵的地方使用。
- 禁止在有容易跌落懸掛物的地方使用，禁止在易受衝擊或擺放在不穩定的地方使用。
- 禁止用插（拔）電源線插頭的方法代替功率開關的開機和關機。
- 禁止把本機作為動植物的保溫、加熱設備。
- 為避免過熱，禁止覆蓋加熱器。
- 嚴禁用細的金屬絲或其他異物插入機內任何孔隙，以免造成觸電事故。
- 如果本產品跌落或有明顯的損壞跡象，請勿使用。
- 嚴禁將機器浸入水中。
- 嚴禁將機器對著電源插座或置於電源插座下使用。
- 嚴禁將本機與其他大功率電器共用插座。
- 嚴禁直接拉著電源線移動機體。
- 因為機器被覆蓋或不正確的放置會引起火災危險，故不得利用帶有可自動接通電源的程式器、計時器、或任何其他裝置來使用本產品。
- 本產品在使用時電源線應置於機體後面，放在機體前面會使其過熱而損壞，甚至發生安全事故。
- 小孩、喪失生活自理能力的老人或病人請在成人監護下使用本電器，以防發生意外。
- 若本產品出現故障，請立即關機並拔下電源線插頭，必須由製造商維修部或類似部門專業人員維修。
- 使用前需要先檢查電源線以及插頭是否破損，如果電源軟線損壞，為了避免危險，用戶不得自行拆卸、更換電源線，必須由製造商或其維修部或類似部門的專業人員更換。
- 使用本產品時，為避免灼傷，請不要讓裸露的皮膚直接接觸出風口表面。
- 僅適合在乾燥環境下使用。在浴缸、噴頭或游泳池的四周不得使用本產品。
- 如果插頭與插座之間出現鬆動或插頭變得很燙，可能需要更換插座。諮詢有資質的電工以更換插座。
- 本產品必須配套與插頭額定工作電流一致的有3C認證的固定插座，嚴禁使用移動多用插座。

## 產品結構

本產品採用PTC發熱體，將產生的熱量通過熱空氣送出，能夠快速提高室內溫度，取暖面積大，無明火，安全、高效、節能。

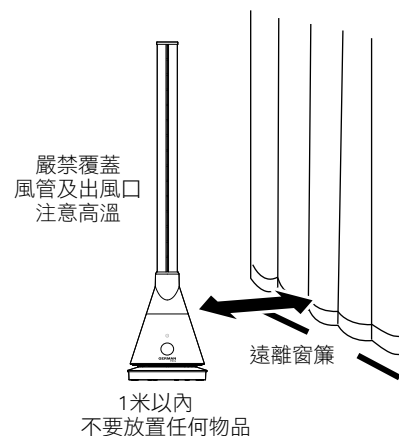


- |           |           |
|-----------|-----------|
| 1. 頂蓋     | 8. 底座     |
| 2. 出風口    | 9. 電源線    |
| 3. 風管     | 10. 電源開關  |
| 4. 機身     | 11. 無線遙控器 |
| 5. 電源按鍵   |           |
| 6. LED顯示屏 |           |
| 7. 進風口    |           |

## 使用前的準備

### 安裝位置

- 請將本產品放置在水平位置使用，請不要放置在不穩定地方（如有斜度、柔軟的表面），以避免本產品翻倒造成損壞或故障；請不要在高溫多濕的地方使用（如浴室、廚房）。
- 在使用過程中，需避免擋住進風口，請遠離裝有窗簾的地方使用以避免物體堵住進風口導致機器無法工作。
- 出風口前面1米內不要放置物體以減弱吹風效果並注意高溫。



#### 注意：

暖風模式下風筒會發熱，使用後短時間內尚有餘熱，請注意高溫。為了確保人身安全，機器上安裝了自動斷電開關，可在機器傾倒或過熱時自動關閉，如果觸發此開關，請拔出機器插頭並使其冷卻，並在重新啟動機器前檢查並清除任何阻塞物，並且確保將其放置在堅硬的水平表面。

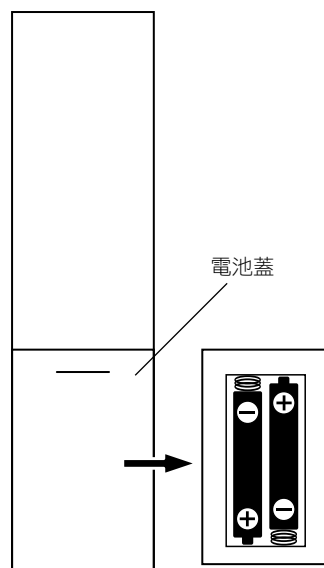
### 安裝遙控器電池

- 打開遙控器電池蓋
- 裝入兩節全新的AAA(七號)乾電池
- 蓋上遙控器的電池蓋

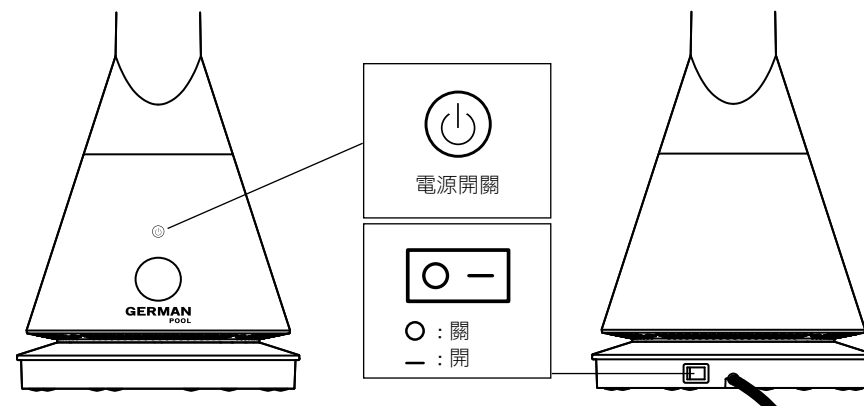


#### 注意：

- 此電池請勿充電。請置於小孩接觸不到的地方，如若吞服請及時就醫。
- 請正確裝入電池+-朝向。
- 如果長時間不使用遙控器，請取出電池。
- 處置廢舊電池時需遵循當地的法令或規章。



## 操作說明



### 開關機操作

- 插頭插入插座後，打開電源開關，機器進入待機狀態；
- 點按主機電源按鍵，蜂鳴器提示聲響一聲並啟動運行；
- 長按主機電源按鍵2秒，蜂鳴器提示聲響二聲並停止運行。

觀看操作視頻



### 風量檔位切換

當主機處於運行狀態時：

涼風模式：點按主機電源按鍵，風量從1檔到9檔循環切換。

暖風模式：點按主機電源按鍵，風量從1檔到4檔循環切換。

（亦可使用遙控器左側的「+ -」來切換風量檔位。）

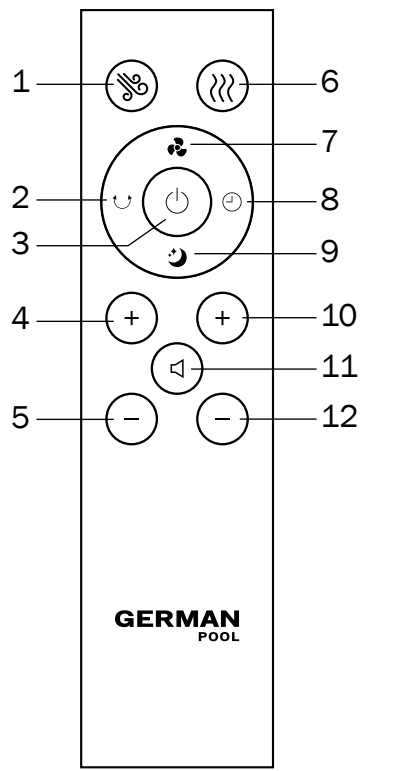
### 搖擺操作

當主機處於運行狀態時：

長按主機電源按鍵1秒，蜂鳴器提示聲響一聲，鬆手後開始搖擺；

再次長按主機電源按鍵1秒，蜂鳴器提示聲響一聲，鬆手後停止搖擺。

遙控器功能介紹



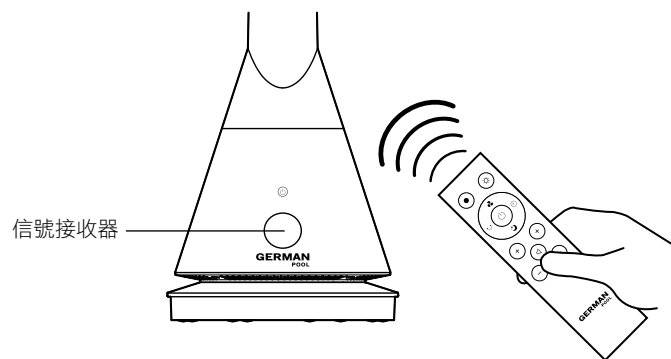
- |         |          |
|---------|----------|
| 1. 涼風模式 | 7. 強勁風   |
| 2. 搖擺   | 8. 定時    |
| 3. 開關機  | 9. 睡眠風   |
| 4. 風量加速 | 10. 提高溫度 |
| 5. 風量減速 | 11. 聲音   |
| 6. 暖風模式 | 12. 降低溫度 |

 開關機	當主機處於待機狀態按下開關機鍵，啟動運行；當主機處於運行狀態按下開關機鍵，停止運行進入待機狀態。
 睡眠風	按下遙控器上的睡眠風按鍵，顯示幕顯示「LL」風量變為柔和；再按一次睡眠風按鍵或按風量鍵返回涼風模式。
 強勁風	按下遙控器上的強勁風按鍵，顯示幕顯示「HH」風量變為強勁。再按一次強勁風按鍵或按風量鍵返回涼風模式。
 搖擺	按下遙控器上的搖擺按鍵，開啟左右頭，搖擺角度為80°。再按一次，退出搖擺操作。
 聲音	按下遙控器聲音鍵，可以開啟/關閉聲音。關閉聲音狀態下，遙控器或主機操作均不再發出蜂鳴器聲響。
 涼風模式	按此鍵調整為涼風模式（開機啟動預設涼風模式運行），涼風模式下顯示幕數位為藍色。
 風量加/減速	按下遙控器左側「+」鍵，風量變大，按下遙控器左側「-」鍵，風量變小。涼風模式可進行9檔調風；暖風模式可進行4檔調風。
 暖風模式	按此鍵調整為暖風模式，暖風模式下顯示幕數位為紅色；暖風模式下，沒有強勁風和睡眠風功能。
 提高/降低溫度	在暖風模式下，按遙控器右側溫度鍵設定溫度1-30℃；涼風模式按此鍵無效。
 定時	按下遙控器上的定時按鍵，可以啟動1到8小時定時功能。定時功能設定後其他功能仍可正常使用，而電源關閉後，定時設定也會被取消；定時時間到機器會自動停止運行，如果需要重新開機請重新按開關機鍵。

# 操作說明

## 遙控器操作介紹

使用遙控器操作風扇時，需將遙控器對準風扇顯示屏上面的遙控信號接收器，令遙控信號達到最好。有效距離為5米。



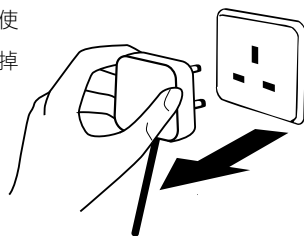
### 注意：

操作時有可能會發生以下現象：

1. 使用其它電器的遙控器時，本產品可能會產生反應。
2. 使用此產品的遙控器時，其它電器可能會產生反應。

這是由於遙控器的頻率產生重疊而發生的現象，產品本身並無品質問題，為了避免誤操作，操作時請將遙控器遠離其他電器。

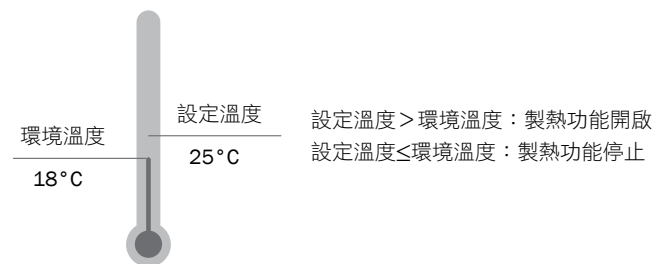
遙控器上的開關機鍵或主機電源按鍵並不能使電源完全關閉，請使用主機底部的電源開關按鍵切斷電源。如果長時間不使用，請拔掉電源插頭。



# 操作說明

## 暖風模式功能說明

1. 按下暖風模式按鍵，開啟暖風模式，顯示幕顯示環境溫度。
2. 按溫度鍵顯示幕閃爍狀態，顯示設定溫度，可設定1-30℃。
3. 溫度設定好10秒後，顯示幕停止閃爍顯示環境溫度。
4. 設定溫度高於環境溫度，制熱功能開啟；
5. 環境溫度達到設定溫度，制熱功能停止，機器繼續運行40秒後停止運行，進入待機狀態；
6. 當環境溫度低於設定溫度，機器啟動運行並開啟制熱功能。



### 注意：預設設定溫度為25℃。

- 暖風模式下環境溫度0℃以下時，顯示幕只顯示01，不顯示負溫度值。
- 暖風模式持續運行9小時後，機器會自動停止運行。重新開機按主機電源按鍵或用遙控器開啟。

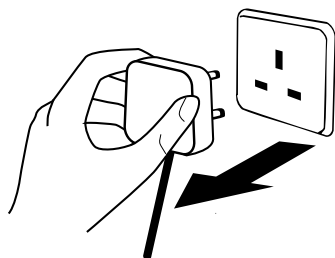


### 注意：暖風模式設定溫度請用遙控器操作，主機電源按鍵不支援操作。

## 清潔及維護



**警告：**進行保養時請一定要先拔下插頭切斷電源。



觀看操作視頻



### 產品表面

- 保養的時候，請不要讓產品沾上水或者潑上水，可能會導致機器進水而損壞。
- 請不要使用香蕉水、汽油、酒精、漂白劑或者金屬物體去擦拭產品表面，可能會導致表面變色、變質。
- 請用乾的軟布輕輕擦拭產品表面；如果表面比較髒，可以用中性洗滌劑稀釋後弄濕軟布擦拭；擦拭乾淨後再用乾軟布進行擦拭。

### 進氣口及出風口

- 請用軟刷或吸塵器清潔進風口和出風口處的灰塵，集聚太多的話可能會影響使用效果，請在灰塵較少的時候及時進行清潔。

### 遙控器

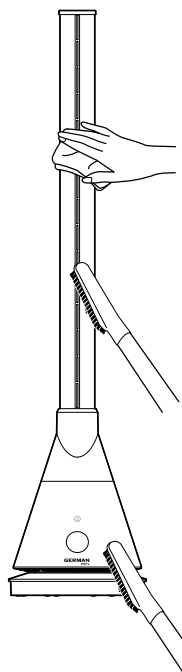
- 請用乾的軟布輕輕擦拭遙控器表面。如果長時間不使用，避免電池消耗，請取出遙控器內的電池。

### 電源插頭

- 請用乾的軟布清潔電源插頭。

### 保管方法

- 本產品保養後可以裝入塑膠袋並進行收藏；請避開震動的場所以及有製冷或制熱功能的電器；請避免放置在陽光直射，高溫潮濕的地方；請放置在幼兒碰不到的地方。



## 故障檢修



**危險：**請不要自行拆解，修理風扇。

故障現象	解決方法
插上電源但是不工作	插頭有沒有正確插入插座？
遙控器不工作	電池是不是沒電了？ 電池方向是否安裝正確？ 遙控器是否有對準風扇主體的遙控信號接收器？

# 技術規格

型號	EFB-326H
額定電壓	220V-240V
頻率	50 / 60Hz
額定功率	30W (涼風) / 1800W (暖風)
搖擺角度	80°
定時範圍	1-8 小時
摩打	BLDC無刷直流摩打
產品尺寸	(H)1009mm (W)236mm (D)236mm
淨重	3.5kg

產品規格及設計如有變更，恕不另行通知。  
中英文版本如有出入，一概以中文版為準。  
本產品使用說明書以 [www.germanpool.com](http://www.germanpool.com) 網上版為最新版本。

## 保用條款

此保用提供德國寶產品之機件在正常使用下壹年保用 (自購買日起計算)。

\* 貴戶須在購機十天內，以下列其中一種方式向本公司登記資料，保用手續方正式生效：

1) 填妥本公司網頁內之保用登記表格

[www.germanpool.com/warranty](http://www.germanpool.com/warranty)

2) 填妥保用登記卡，郵寄至本公司。



另請填妥以下表格並與正本發票一併保存，以便維修時核對資料。用戶提供之所有資料必須正確無誤，否則免費保用將會無效。  
Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No. : **EFB-326H**

機身號碼 Serial No. : \_\_\_\_\_ 發票號碼 Invoice No. : \_\_\_\_\_

購買商號 Purchased From : \_\_\_\_\_ 購買日期 Purchase Date : \_\_\_\_\_

- 未能出示購買發票正本者，將不獲免費維修服務。
- 用戶應依照說明書的指示操作。本保用並不包括：
  - 上門安裝、檢驗、維修或更換零件之人工以及一切運輸費用；
  - 因天然與人為意外造成的損壞 (包括運輸及其他)；
  - 電源接合不當、不依說明書而錯誤或疏忽使用本機所引致之損壞。
- 於下列情況下，用戶之保用資格將被取消：
  - 購買發票有任何非認可之刪改；
  - 產品被用作商業或工業用途；
  - 產品經非認可之技術人員改裝或加裝任何配件；
  - 機身編號被擅自塗改、破壞或刪除。
- 總代理有權選擇維修或更換配件或其損壞部份。
- 產品一經被轉讓，其保用即被視作無效。

## Warranty Terms & Conditions

Under normal operations, the product will gurantee a 1-year full warranty provided by German Pool (effective from the date of purchase).

\* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:

1) Visit our website and register online:  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)

2) Complete all the fields on the attached Warranty Card and mail it back to our Customer Service Centre.



- Customer who fails to present original purchase invoice will not be eligible for free warranty service.
- Customer should always follow the operating instructions. This warranty does not apply to:
  - labour costs for on-site installation, check-up, repair, replacement of parts and other transportation costs;
  - damages caused by accidents of any kind (including material transfer and others);
  - operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.
- This warranty is invalid if:
  - the purchase invoice is modified by an unauthorized party;
  - the product is used for any commercial or industrial purposes;
  - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
  - the serial number is modified, damaged or removed from the product.
- German Pool will, at its discretion, repair or replace any defective part.
- This warranty will be void if there is any transfer of ownership from the original purchaser.

## 客戶服務及維修中心

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傳真：+852 2356 9798

電郵：[repairs@germanpool.com](mailto:repairs@germanpool.com)

澳門

澳門俾利喇街145號

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電話：+853 2875 2699

傳真：+853 2875 2661

## Customer Service & Repair Centre

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10/F, Kowloon Godown

1-3 Kai Hing Road, Kowloon Bay,  
Kowloon, Hong Kong

Tel : +852 2333 6249

Fax : +852 2356 9798

Email : [repairs@germanpool.com](mailto:repairs@germanpool.com)

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145 Rua de Francisco Xavier Pereira,  
Macau

Tel : +853 2875 2699

Fax : +853 2875 2661

此保用只適用於香港及澳門 | This warranty is valid only in Hong Kong and Macau

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安全認證



中國郵政/家電行業  
十大影響力品牌



CEO非凡品牌大賞



香港優質商標



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香港《Q MARK》  
優質服務證書



香港名牌十年成就獎  
HONG KONG TOP BRAND TEN YEAR  
ACHIEVEMENT AWARD

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