

# WiFi Smart Portable Air Conditioner

# PAC-CH512-SC



Online Warranty Registration



Please read these instructions and warranty information carefully before use and keep them handy for future reference.

USER MANUAL

# 請即進行保用登記! 有關保用條款細則,請看説明書最後一頁。

Please register your warranty information now!

For Warranty Terms & Conditions,

please refer to the last page of this user manual.

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# Warnings & Safety Precautions

#### **⚠ WARNING!**

Read all instructions carefully before using this product.

- This product is for domestic indoor use only. If this product is used for any commercial, industrial, rental or other purposes, product warranty will be VOIDED.
- This product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of this product by an adult responsible for their safety.
- Mind your children and DO NOT let children play with this product.
- Cleaning and user maintenance shall not be made by children without supervision.
- Check the voltage indicated on the rating label before using this product.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.
- Unplug this product from the power source before cleaning and maintenance.
- Contact German Pool authorized service technician for repair or maintenance of this product.
- Before using this product, make sure the mains power supply matches the specification on this
  product's rating label.
- 2. Before cleaning or maintaining this product, turn it off and unplug it from the socket.
- 3. Make sure the power cord is not pressed by hard objects.
- 4. DO NOT pull on the power cord to unplug or move this product.
- 5. DO NOT plug or unplug the power cord with wet hands.
- 6. Use a grounded power supply and make sure the grounding is reliable and undamaged.
- If the power cord is damaged, it must be replaced by qualified technicians from German Pool Customer Service & Repair Centre.
- 8. If you detect any abnormalities (e.g., burnt odor), disconnect the power supply immediately and contact German Pool Customer Service & Repair Centre.
- Turn off this product and disconnect it from the power source when unsupervised or when nobody is home.
- DO NOT splash or pour water on this product, as it may cause short circuit or damage to this product.
- 11. When using the drain hose, the temperature in the vicinity should not be lower than 0°C. Otherwise, the water in the hose may freeze, which may lead to water leakage.
- 12. DO NOT use heating equipment near this product. Keep this product away from fire sources and flammable or explosive substances.
- 13. This product is only for use by persons over 8 years old. DO NOT allow persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge to use this product unless they have been given supervision or instruction concerning use of this product by an adult responsible for their safety. DO NOT let children play with this product. DO NOT allow children to perform cleaning and maintenance on this product without supervision.
- 14. DO NOT place or hang dripping objects above this product.
- 15. DO NOT repair or disassemble this product on your own.

# Warnings & Safety Precautions

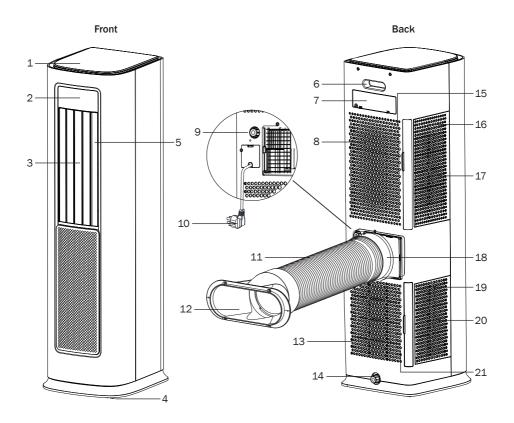
- 16. DO NOT insert any object into the parts of this product.
- 17. This product must be installed in accordance with your local wiring regulations.
- Fuse specification: T3.15AH250V. The maximum current allowed through the fuse must not be greater than 3.15A.
- DO NOT extend the power cord in any way. DO NOT share the socket with other appliances. DO NOT use other adapter devices such as extension units.
- 20. DO NOT cover the air outlet of this product.
- 21. The operation temperature range of this product is 10 -35°C.
- 22. Allow at least 50cm of space in the front and behind this product.
- 23. Avoid using in humid environment, avoid direct sunlight.
- 24. Keep the air inlet and outlet clean and free from obstacles.
- 25. Close windows and doors to improve the cooling / heating effect.
- 26. To avoid noise and vibration, this product must be placed on a flat, level surface.
- 27. This product is equipped with casters for moving. The casters should be used on a smooth and level surface. DO NOT use on a carpeted or obstructed surface, to avoid dirt from entangling the casters and make movement inconvenient.
- 28. DO NOT tilt or lay this product on its side. If any abnormality is detected, immediately disconnect this product from the power source and contact German Pool Customer Service & Repair Centre for inspection and repair.

### **Recycling Precautions**



Dispose of electrical appliances at a specialized collection facility. If electrical appliances are disposed of in the landfill, hazardous materials can leak into the groundwater and enter the food chain, jeopardizing your health and well-being. Most packaging materials are recyclable, please dispose of this material through a recycling bin.

# **Product Structure**



- 1. Control Panel
- 2. Front Display Window
- 3. Air Outlet
- 4. Casters
- 5. Louvre
- 6. Handle
- 7. Power Cord Storage Compartment
- 8. Upper Back Air Inlet
- 9. Continuous drainage outlet
- 10. Power Cord
- 11. Exhaust Hose
- 12. Exhaust Hose Adaptor

- 13. Lower Back Air Inlet
- 14. Condensation Drain Port
- 15. Upper Back Filter
- 16. Upper Side Air Inlet
- 17. Upper Side Filter
- 18. Exhaust Hose Fastener
- 19. Lower Side Air Inlet
- 20. Lower Side Filter
- 21. Lower Back Filter

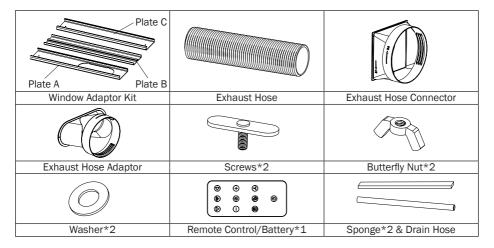
## **⚠** WARNING!

- Observe all local laws and regulations during installation.
- DO NOT use damaged or substandard power cords.
- Pay attention to safety during installation and maintenance, improper operation of this product may lead to avoid electric shock or the product falling from height causing injury or even death.

#### **Accessory List**

#### Note:

Please check if the list of accessories is complete before installation.



### **Installation Location Requirement**

- Air inlet must be kept clear of obstacles, and DO NOT place any objects near the air outlet, as it
  may affect the heat dissipation of the exhaust hose.
- 2. Ensure the noise and airflow will not affect neighboring areas.
- 3. Keep away from fluorescent lights.

### ⚠ WARNING!

DO NOT install the product in the following areas to avoid malfunction:

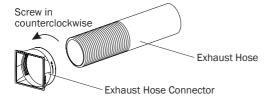
- Areas with hot steam, flammable and explosive gases, or volatile substances in the air;
- Areas with high-frequency devices (e.g., welding machine, medical equipment);
- Seaside or areas with high salt content;
- Areas with oil content in the air;
- Areas containing sulfurized gases;
- Other special environmental areas;
- Unstable or moving surfaces (e.g. truck) or corrosive environment (e.g. chemical plant).

## **Electrical Connection Requirements**

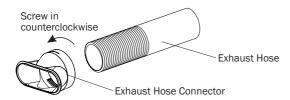
- 1. Install this product in accordance with electrical safety regulations.
- Use this product with a dedicated power supply circuit in accordance with local electrical safety regulations.
- Ensure that the power supply meets the requirements of this product. Unstable power supply or incorrect wiring may result in electrical fire or malfunction of electrical components. In unsure, contact an electrician for assistance before using the product.
- 4. Properly connect the power socket's live, neutral and ground wires.
- Always disconnect this product from the power source before performing any work that involves electrical safety.
- 6. DO NOT connect this product to the power source until all installations are complete.
- This product must be properly grounded by connecting the ground wire to a dedicated grounding device to ensure that it is always effectively grounded, as improper grounding may result in electric shock.
- 8. The grounding resistance must comply with your local electrical safety regulations.

## Installing the Exhaust Hose

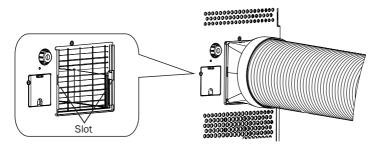
Screw the exhaust hose connector in with a counterclockwise motion onto either end of the
exhaust hose.



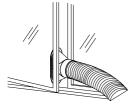
Screw the exhaust hose adapter in with a counterclockwise motion onto the other end of the exhaust hose.



3. Slide the exhaust hose connector downwards into the slot at the back of the unit, when you hear a "click", it indicates the slot is properly locked in.

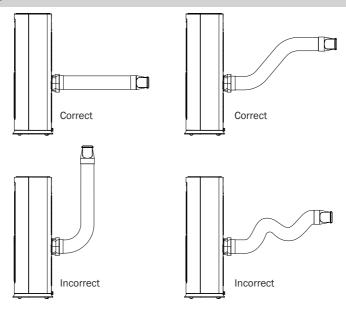


4. Direct the outlet end of the exhaust hose to the outside.



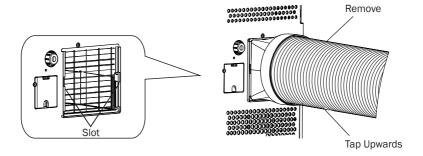
### Notes:

To increase cooling efficiency, the exhaust hose should be installed as short and straight as possible without bending, to ensure smooth airflow.



## **Detaching The Exhaust Hose**

Removing of exhaust hose connector: Gently tap the exhaust hose connector upward to detach the exhaust hose connector from the slot.

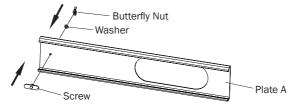


### Installing The Window Adaptor Kit

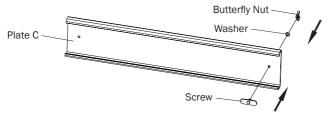
#### Note:

Window adaptor kit is designed to accommodate vertical-slide and horizontal-slide windows.

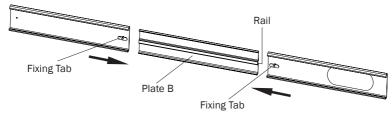
Thread the provided screw through the screw hole on Plate A as shown in the diagram, put a
washer on the screw, and screw on the butterfly nut. Do not completely tighten the butterfly nut,
but leave 2-3mm of empty space.



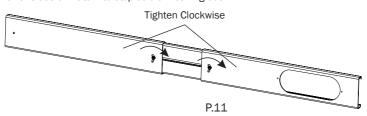
Thread the screw through the hole on Plate C, put a washer on the screw, and screw on the butterfly nut. Do not completely tighten the butterfly nut, but leave 2-3mm of empty space.



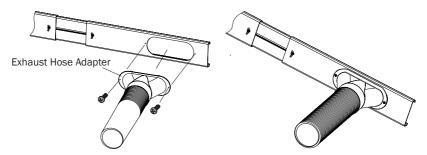
3. Install Plate A and Plate C onto the ends of Plate B. Align the fixing tabs on the screws with the rail on Plate B.



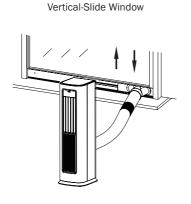
4. Adjust to the correct length by sliding Plate A and Plate C on Plate B rail, then completely tighten the butterfly nuts clockwise to secure the window adaptor kit. If there is any gap between Plate B and the window, cut two strips of sponge the length of the gap, and stick it onto the upper and lower sides of Plate B to stop cold air leaking out.

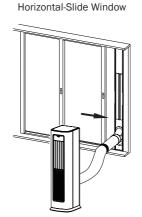


5. Snap the exhaust hose adapter (assembled with exhaust hose) into the hole on Plate A. Fasten the exhaust hose adapter to Plate A with screws.



6. Install the assembled window adaptor kit on the window frame, either horizontally or vertically.



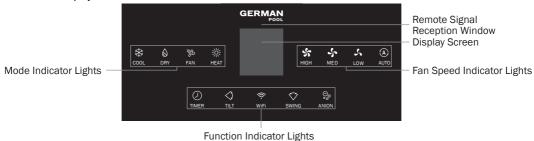


### **Control Panel**



Icon	Name	Description
७/⊜	Power/WiFi Key	<ul> <li>Tap this key to turn the product on or off</li> <li>Activate WiFi: Tap and hold this key for 5 seconds to activate WiFi pairing mode, WiFi Indicator Light will blink. When pairing is successful, WiFi Indicator Light lights up constant</li> <li>Deactivate WiFi: Tap and hold key for 5 seconds to cancel pairing. Product will automatically re-enter pairing mode again, and WiFi indicator light will blink</li> </ul>
	Mode Key	Press the Mode Key repeatedly to cycle among Cool / Dehumidify / Fan / Heat modes. The corresponding indicator light will light up constant  ap and hold key for 5 seconds to activate or deactivate Anion purification function. When function is activated, Anion Indicator Light lights up constant; when function is deactivated, Anion Indicator Light goes dark
5	Speed Key	Tap Speed Key repeatedly to cycle among High / Medium / Low / Auto fan speed. The corresponding fan speed Indicator light will light up constant In Auto mode, the product will automatically select appropriate fan speed according to the ambient temperature This key is inoperable in Dehumidify mode
$\bigcirc$	Swing Key	Tap key to turn Swing function on or off. When the function is on, Swing Indicator Light lights up constant
	Tilt Key	Tap key to turn Tilt function on or off. When the function is on, the Tilt Indicator Light lights up cons tant
+	Increase Key/ Decrease Key	Set timer: Tap these keys to increase or decrease timer by 1 hour Set target temperature: In Cool / Heat modes, tap these keys to adjust target temperature between 16 to 30°C These keys are inoperable in Fan mode and Dehumidify mode
Ø	Timer Key	Tap this key to enter timer setting; when timer is activated, Timer Indicator Light lights up constant; when timer is deactivated, Timer Indicator Light goes dark

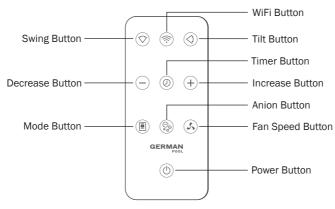
### Front Display Window



**Remote Control** 

#### Note:

- Before using the remote control, place in CR2025 battery. DO NOT use rechargeable batteries.
- If product will not be used for an extended period of time, remove battery from the remote control
  and store in a safe place.



- 1. Aim the signal transmitter on the remote control at the signal reception window on the product.
- There should be no obstacles between the signal transmitter and the reception window within a 6-meter range.
- In rooms with fluorescent lights or wireless phones, the signal is easily interfered. Please use the remote control as close as possible to the reception window.

## **⚠** WARNING!

- If the remote control's battery fluid leaks onto skin or clothes, immediately rinse with large amount of water. DO NOT use the remote control if battery is leaking.
- If battery fluid is swallowed, gargle and seek medical attention immediately. The chemicals in battery fluid can cause burning or other bodily harm.

#### **Operation Procedure**

#### Note:

- For better cooling / heating effect, please connect the Exhaust Hose to vent the residual heat / cold air to the outside.
- The product is equipped with a compressor, if it is put on its side or transported over a long distance, the product must be allowed to stand upright for more than 4 hours to allow the refrigerant to fully reflux before powering on.
- When using Cool mode, if the temperature reaches over 43°C or below 15°C, the product's automatic protection mechanism will activate and product will automatically stop operating.
- After normal shutdown, the product will memorize the last working mode, even if the power source is cut off or if power outage occurs. If timer has not been activated, and the product is turned on when disconnected from the power source, the product will automatically turn on when power source is reconnected.
- It is recommended to unplug the power cord from the socket if the product will not be used for an
  extended period of time.
- 1. Connect to the power source, buzzer will beep once, and product enters standby state.
- Tap Power/WiFi Key to turn on the product. Product enters default mode, the corresponding indicator light will light up constant.
- 3. Press Mode Key to choose your desired mode, then tap Increase Key or Decrease Key to set the target temperature, and tap Speed Key to adjust the fan speed.
- 4. To turn off the product, tap Power/WiFi Key again and all indicator lights will go dark.

#### Cool Mode

- Cool Indicator Light will light up constant, and the product will operate according to the setting.
- Tap Increase Key or Decrease Key to set the target temperature; tap Speed Key to adjust the fan speed.
- The compressor will start when the ambient temperature is higher than the set temperature, and stop when the ambient temperature is lower than the set temperature.

#### **Dehumidify Mode**

Dehumidify Indicator Light will light up constant, and the product will operate according to the set program. Fan speed is set to Low by default and is not adjustable.

#### Fan Mode

- Speed Indicator Light will light up constant. The fan will operate at the set fan speed.
- Tap Speed Key to adjust the fan speed.
- In this mode, the compressor will not operate.

#### Heat Mode

- Heat Indicator Light will light up constant, the product will operate according to the setting.
- Tap Increase Key or Decrease Key to set the target temperature; tap Speed Key to adjust the fan speed.
- Product will activate heating when the ambient temperature is lower than the set temperature, and stop when the ambient temperature is higher than the set temperature.
- The fan will operate or stop according to the detected temperature.

#### Off-Timer

- When the product is turned on, Tap Timer Key to enter off-timer setting, Timer Indicator Light will blink.
- 2. Tap Increase Key or Decrease Key to set the off-timer between 1-24 hours. Each tap will increase or decrease the timer by 1 hour. Display screen on the control panel will show the set time.
- 3. If no command is received in 5 seconds, it will automatically confirm the timer, Timer Indicator Light will light up constant, and product starts to countdown.
- 4. Display screen on the control panel will resume showing the set target temperature (display screen will show Cool mode's target temperature when product is running in Fan mode or Dehumidify mode), and the front display screen resumes to show the current ambient temperature.
- 5. When countdown hits zero, the product will automatically shut down.

### **On-Timer**

- In standby status, tap Timer Key to enter on-timer setting, Timer Indicator Light will blink.
- Tap Increase Key or Decrease Key to set the on-timer between 1-24 hours. Each tap will increase or decrease the timer by 1 hour. Display screen on the control panel will show the set time. Tap Mode Key to select desired mode.
- If no command is received in 5 seconds, the product will automatically confirm the on-timer, Timer indicator light will light up constant, and product starts to countdown.
- 4. When countdown hits zero, the product will automatically turn on.

#### **Cancel Timer**

When timer has been set, and user wishes to cancel the timer, tap Timer Key to enter timer setting, then tap Increase Key or Decrease Key to adjust the timer to 0. If no command is received in 5 seconds, the product will automatically cancel the timer, and Timer Indicator Light goes dark.

### **Defrost Function**

This product has an automatic defrost function, which will automatically detect the temperature during operation and determine whether defrosting is required to ensure that the product has good heating performance when the ambient temperature is relatively low.

### **Anti-freezing Protection Function**

This product has an anti-freeze protection function, which will automatically detect the temperature during operation and determine whether the anti-freeze function needs to be activated to ensure that the product has good cooling performance when the ambient temperature is relatively low.

#### **Full Water Automatic Protection Function**

When the water level inside the product reaches the maximum level, the product will stop operation and the buzzer will beep ten times, and display screen will show "FU". After water is drained off, the product will resume operating in its set mode.

#### Compressor Stop/Start Protection Function

During operation, if the compressor is stopped due to any reason, there will be a 3-minute delay before the compressor starts again, while other functions continue to operate.

#### Note:

- Aside from the first time the product is connected to the power source when the compressor may start running immediately, each time the product is turned off and the compressor stops running, the product will activate a 3-minute delay turn-on safety mechanism whereby even if the product is turned on again immediately, the compressor will not restart until after 3 minutes.
- The compressor must run for at least 3 minutes after each start before it stops (except when the
  product is turned off).

#### WiFi Function

- Connect to WiFi: Tap and hold the Power/WiFi Key for 5 seconds, WiFi Indicator Light blinks, and the product enters pairing mode. After successful pairing, WiFi Indicator Light will light up constant.
- Disconnect from WiFi: When connected to WiFi, tap and hold Power/WiFi Key for 5 seconds to disconnect from WiFi. Product will automatically re-enter pairing mode, and WiFi Indicator Light will blink.
- For detailed instructions regarding WiFi connection and using the smartphone App, please refer to "Controlling The Product With The APP" section.

#### Water Full Notification

Under high temperature or extreme humidity, water inside the product may reach its maximum level. When water is full, the buzzer will beep 10 times and the display screen will show "FU". When this occurs, manual drainage is required. After water is drained and the compressor has stopped for 3 minutes, the product will resume operation.

### **Manual Drainage**

- Turn off the product and unplug it from the socket. Be careful of water spillage when moving the
  product.
- Place a tray or container (not included with product) under the condensation drain port located at the bottom of the product's backside.
- 3. Turn water stop cap counterclockwise to remove it, then pull out the rubber plug, and water will automatically drain from the condensation drain port (Fig.1). To thoroughly drain out the water, user may slightly tilt the product backwards. If your container cannot hold all the water, please re-plug the drain port before the container is full, in order to avoid spillage wetting the floor or carpet.
- After draining, put back the rubber plug and water stop cap. Ensure the rubber plug and water stop cap are tightly secured to prevent water spillage when the product resumes operation.

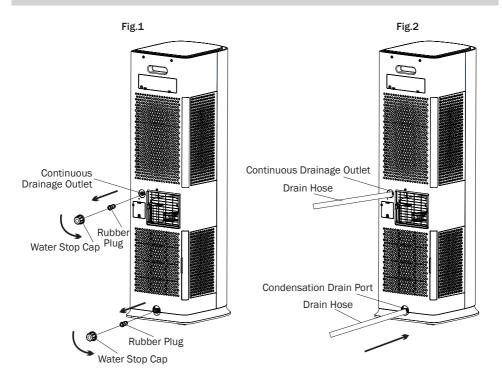
#### **Continuous Drainage**

In high temperature and extreme humidity environment, to avoid machine stopping due to water being full, connect a drain hose to the continuous drainage outlet, and make sure the drain hose is always pointing downward (Fig.2).

- Remove water stop cap and rubber plug from the continuous drainage outlet and connect the drain hose securely to the outlet.
- 6. Let the hose drain to the bathroom or outdoors.

#### Note:

- In Dehumidify mode, It is recommended to drain the water through the continuous drainage outlet.
- The drain hose must be connected when operating in Heat mode. Please use the condensation
  drain port for drainage during Heat mode. Otherwise, the water tank might fill up quickly and
  cause the machine to stop.
- Under normal circumstances, the water-cooling system will evaporate excess water inside the
  product in Cool mode, and water will not overflow out of the unit. However, when the ambient
  humidity level is very high, water will not evaporate fast enough and may overflow out of the
  product. Therefore, when using this product in a highly humid environment, user must connect a
  drain hose to the continuous drainage outlet to drain off excess water onto the floor drain or into
  a bucket.
- To avoid tripping over the drain hose, place it away from traffic areas. Also make sure the drain hose is not placed higher than the drainage outlets, and that the hose is not bent.



## Connecting The Product To WiFi

This product can be controlled via smartphone with German Pool Smart Control APP.

#### Note:

To connect the product to WiFi, please use WiFi with a frequency of 2.4 GHz, does not work with WiFi with a frequency of 5.0 GHz.

### A. How To Set Up The APP

1. Connect your phone to 2.4 GHz WiFi then scan the QR Code below, or search "German Pool Smart Control" in App Store or Google Play to download and install the APP.



Apple IOS System App Store



Android System Google Play

## B. Change The Language Apple IOS System



1. Search "Smart Control" in Settings.



2. Click "Preferred Language".



 Select Traditional Chinese or English in the "Suggested Languages" column (Note: if user select "Traditional Chinese (Hong Kong)", app will display in English).

#### Android System

App will appear in your preset phone language. If you need to change APP language, you need to change the system language in your phone settings.

## C. Register Your Account Apple IOS System



 Open the APP , click "Agree" on "User Agreement and Privacy Policy".



Click "Sign Up" to register your account.



3. Enter your email address, tick
"I agree Privacy Policy and
User Agreement", then click
"Get Verification Code".



4. Enter one-time verification code from your email.



Set up your password then click "Done".

## D. Pairing Sequence Method 1: Auto Pairing



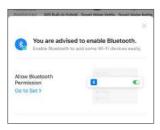
 When product in standby state, long-press the product's Power/WiFi Key for 5 seconds until buzzer beeps 1 time and WiFi Indicator Light blinks.



Click "+" on the upper right corner of the APP homepage, then click "Add Device".



3. Before pairing, user must allow the App to access your Bluetooth. Tap on "Turn on Bluetooth" (if Bluetooth is already on, ignore this step).



4. Tap "Go To Set" (if Bluetooth is already on, ignore this step).



5. Turn on Bluetooth (if Bluetooth is already on, ignore this step).



6. APP will show "Searching for nearby devices...".



7. APP will show "Discovering devices...", click "Add".



8. Click "+" on the right of product name.



9. it is recommended to allow the APP to access your location. Tap "Set Now" (if Location is already on, ignore this step).



10. Tap "Allow While Using App" (if Location is already on, ignore this step).



 Select WiFi name and enter your WiFi password, then click "Next".



APP will show "Being Added", the product and APP will automatically pair up.



13. When pairing is completed, APP will show "Added successfully". Click "Done" to return to homepage.

## 

If Bluetooth is turned off or App is not permitted to access Bluetooth, the product cannot be paired. (Note: Even if Bluetooth is turned on, it does not mean the APP is allowed to access your Bluetooth.)

#### Note:

- The product can only be paired to one account at a time. If another user pairs their smartphone to the product, the previous account will lose their control of the product.
- User who has already been paired can share their control rights with other users. For details, see
   "E. Sharing Control".

#### Note:

If APP cannot find the product, or during Pairing Sequence, if APP shows an exclamation mark icon, it means pairing is unsuccessful. Please use method 2 below for pairing.

### Method 2: Bluetooth Pairing



 Click "+" on the upper right corner of the APP homepage, then click "Add Device".



In the "Add Manually " column, find the product model that needs to be paired, and click the product to pair.



3. Follow the instructions on the APP to pair.



4. Click "+" on the right of product name.



Select WiFi name and enter your WiFi password, then click "Next".



 When pairing is completed, APP will show "Added successfully". Click "Done" to return to homepage.

### 

If Bluetooth is turned off or App is not permitted to access Bluetooth, the product cannot be paired. (Note: Even if Bluetooth is turned on, it does not mean the APP is allowed to access your Bluetooth.)

## E. Sharing Control



 On the product's homepage, click " on the upper right corner.



Click "Share Device" under "Others".



3. Click "Add Sharing".



 Set the number of users with whom you wish to share control, then click "Share with the Account Smart Control".



 Enter that account's registered email address, then click "Done" on the upper right corner.



Repeat step 3-5 to share with more accounts.

#### Note:

On the "Share Device" page, you can add or delete other accounts' control rights.

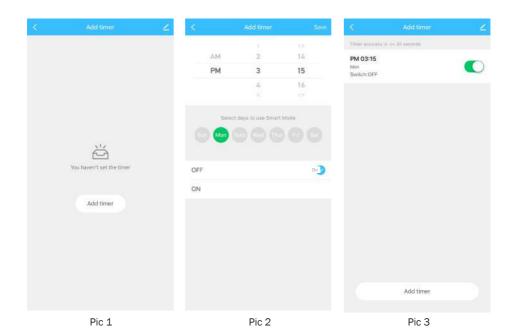
## **Controlling The Product With The APP**



Key	Description
Power	Tap this key to turn on the product. Tap key 1 time again to turn off the product
Increase/Decrease	Tap Increase Key to increase target temperature by 1°C; tap Decrease Key to decrease target temperature by 1°C Target temperature is adjustable from 16-30°C These keys are not operable in Fan Mode
Mode	Tap this key then select Cool Mode / Dehumidify Mode / Fan Mode / Heat Mode
Fan Speed	<ul> <li>Tap this key then select Low, Medium, High or Auto fan speed</li> <li>In Auto mode, the product will automatically select appropriate fan speed according to the ambient temperature</li> <li>This key is not operable in Dry Mode</li> </ul>
Function	Tap this key then select Tilt Function, Swing Function, Anion Function or Off Timer Function
Timer	Tap this key to activate Timer function, to select time for On Timer or Off Timer

#### **Timer Function**

- Select Timer Function to enter into Timer Function page. Tap "Add Timer" to enter Timer Setting page (Pic 1).
- 2. In Timer Setting page, user can set the following parameters (Pic 2):
  - a. Select time.
  - b. "Select days" section: Select whether you wish to repeat this timer (select day/s of the week; when Timer is turned on, the Portable Air Conditioner will run according to the setting for that specific day of the week).
  - c. "OFF/ON" section: Set the timer as On-Timer (time to turn on the product) or Off-Timer (time to turn off the product).
- 3. After setting is completed, return to Timer Function page. If you wish to add more timers, tap "Add Timer" at the bottom of the page (Pic 3).



# Cleaning & Maintenance

### **⚠ WARNING!**

- Turn off and disconnect power source before cleaning the product, as there is a risk of electric shock.
- DO NOT rinse the product with water, as there is a risk of electric shock.
- DO NOT use volatile liquids (such as thinner or gasoline) to clean the product, as this may damage
  the exterior of the product.

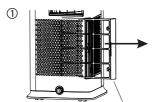
#### Cleaning the Outer Casing and Louvre

- When there is dust on the surface of the outer casing, please use a soft towel to wipe it off. When
  the outer casing is dirty (e.g., oil stain), clean it with neutral detergent.
- 2. Use a vacuum cleaner or a soft brush to clean the louvre.

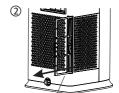
#### Cleaning the Filter

It is recommended to clean the filter once every 20 days of use, if used in a dusty environment, clean the filter more frequently.

1. Grip on the handle then pull the filter to the side.



Pull the Rear Filter to the right



Pull the Side Filter to the back

Clean the filter with a vacuum cleaner or water. If the filter is dirty (e.g., oil stain), clean it with a neutral detergent diluted in water and let it dry in a cool place, re-install after it is completely dry.

#### A WARNING!

DO NOT use a fire or hair dryer to dry the filter, otherwise the filter may deform or catch fire.

#### Cleaning the Exhaust Hose

Remove the exhaust hose and clean with a vacuum cleaner or water. If it is dirty (e.g., oil stain), clean it with a neutral detergent diluted in water and let it dry in a cool place, re-install after it is completely dry.

#### Storage

If this product will not be used for an extended period of time, please put this product into storage following the steps below:

- 1. Make sure there is no water inside the product, and that the exhaust hose has been removed.
- 2. Unplug and pack the power cord.
- Clean and cover the product well to prevent dust from gathering, and place product in a dry location away from sunlight.

# Troubleshooting

## **⚠ WARNING!**

- DO NOT disassemble or repair this product on your own. Improper repair will cause the warranty to become voided, and may lead to personal injury and property damage.
- If problems are not listed in the table below, please contact German Pool Customer Service & Repair Centre for assistance.

When a problem occurs with this product, please check if it can be solved according to the table below:

Problem	Possible Cause	Solution
Product does not operate	Is there a power outage?	Wait for the power supply to resume
	Is the power plug loose?	Reinsert the plug properly
	Is the power switch tripped or is the fuse blown?	Contact a licensed electrician to replace the power switch or fuse
	Is there a circuit fault?	Contact a licensed electrician to replace the circuit
	Was the product restarted immediately after stopping?	Wait for 3 minutes, then turn on the product
There is an odor	Are there any sources of odor in the	Remove the source of odor
	room, such as furniture, cigarettes, etc.?	Clean the filter
Poor cooling / heating	Is the voltage too low?	Wait for the voltage to return to normal, then turn on the product
	Is there dirt buildup on the filter?	Clean the filter
	Is the temperature setting too high / low?	Adjust to an appropriate temperature
	Are the doors and windows closed?	Close the doors and windows
	Is the exhaust hose directed outdoors?	Direct the exhaust hose outlet outdoors
Remote control is unresponsive	Is there a strong interference (such as static, power issues, or abnormal voltage)?	Unplug the product. Wait for about 3 minutes, plug it back in and restart
	Is the remote control within the receiving range?	The remote control's range is 6 meters, use within this range
	Are there obstacles blocking the signal?	Remove the obstacles
	Is the remote control's sensitivity too low?	Check the remote control's battery. If the battery is low, replace it
	Is there a fluorescent light in the room?	Move the remote control closer to the product
		Turn off fluorescent light
No airflow	Are the air inlets / outlets blocked?	Remove any obstacles
	Has the ambient temperature reached the set temperature in Cool / Heat mode?	The product will stop blowing once the set temperature is reached

# Troubleshooting

Problem	Possible Cause	Solution
No cooling or no cool airflow	Is the ambient temperature lower than the set temperature?	This is normal, if cooling is required, lower the set temperature
	Is the product in Fan mode?	Fan mode does not provide cooling. If cooling is needed, set to Cool mode
Set temperature cannot be adjusted	Is the product running in Fan or Dehumidify mode?	This is normal, temperature cannot be adjusted in Fan / Dehumidify mode
	Are you trying to set a temperature outside the product's adjustable range?	The adjustable temperature range is 16-30 °C. Temperatures outside this range cannot be set
Sudden abnormality during operation	Is there interference from lightning, radio, etc.?	Remove product from the power source, then reconnect and restart
Product has a running water sound	Was the product just turned on or off?	The sound is caused by the movement of the refrigerant inside the product, which is normal
Product has a "popping" sound	Was the product just turned on or off?	The sound is caused by thermal expansion and contraction of parts like the casing panels, which is normal
Error Code E1	Evaporator temperature sensor failure	Contact German Pool Customer Service & Repair Centre
Error Code E2	Condenser temperature sensor failure	Contact German Pool Customer Service & Repair Centre
Error Code E3	Ambient temperature sensor failure	Contact German Pool Customer Service & Repair Centre
Error Code FU	Water inside product is full	Drain off the water. If "FU" still appears after water has been drained, contact German Pool Customer Service & Repair Centre

# **Technical Specification**

Model	PAC-CH512-SC
Voltage / Frequency	220V~/50Hz
Maximum Power (EN60335)	1550 W
Rated Input (Cooling) (EN14511)	1420 W / 6.43 A
Rated Input (Heating) (EN14511)	1185 W / 5.48 A
Cooling Capacity	3260 W
Heating Capacity	3000 W
Refrigerant Model / Injection Amount	R410A / 425 g
Product Dimensions	(H) 1106 (W) 329 (D) 362 mm
Product Net Weight	28 kg
WiFi Frequency	2.4 GHz

- Specification and design are subject to change without prior notice.
- If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail.
- Refer to www.germanpool.com for the most update version of the user manual.

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# 警告及注意事項

## ⚠ 警告!

使用本產品前,請仔細閱讀所有説明。

- · 本產品只限家居室內日常使用,如產品作任何商業、工業、出租或其他用途,保用證即告失效。
- · 請勿讓兒童或身體有殘障、精神不健全及對本產品缺乏經驗或知識的人士單獨使用本產品;如 需使用,必須要在負責任的成年人監管下方可使用。
- 應照顧好兒童,確保他們不會玩耍本產品。
- · 無成年人監管下,勿讓兒童清潔及維護本產品。
- · 使用前,請先檢查所有電壓是否與本產品標籤上的電壓相符。
- 如果電源線損壞,為免發生意外,電源線必須由廠方、廠方指定的維修中心或同等合格的技術 人員推行更換。
- 清潔或檢查本產品前,必須先關機及拔掉插頭。
- 請聯繫德國寶授權的技術人員進行維修或保養本產品。
- 使用前必須確認電源規格與本產品銘牌上的要求一致。
- 2. 清洗維修本產品前,必須關閉本產品,並拔出電源插頭。
- 3. 必須確保電源線沒有被硬物壓迫。
- 4. 嚴禁以拉扯電源軟線的方式來拔出電源插頭或移動本產品。
- 5. 嚴禁濕手時插拔電源插頭。
- 6. 必須使用帶有接地的電源,並確保電源接地可靠、無損壞。
- 若電源軟線損壞,必須由德國寶客戶服務及維修中心的合資格技術人員更換。
- 若發現異常現象(如燒焦味等),必須立即切斷電源,並聯繫德國寶客戶服務及維修中心。
- 9. 在無人監管或外出時,必須關機並拔出電源插頭或切斷電源。
- 10. 嚴禁濺濕或倒水在本產品上,否則會導致短路或損壞。
- 11. 使用排水管時,附近的溫度不能低於0℃,否則容易使水管內的水結冰,從而導致機器漏水。
- 12. 嚴禁在本產品周圍使用加熱設備;本產品必須遠離火源、易燃、易爆等物體。
- 13. 本產品的使用者必須在8歲以上。身體、感官和智力上有缺陷或缺乏知識和使用經驗的人,如果沒有監督和指導,並對電器安全使用和可能造成的危害未充分瞭解的情况下,嚴禁使用本產品。本產品嚴禁讓兒童玩耍使用,在沒有監督的情况下,兒童嚴禁清洗和維護本產品。
- 14. 嚴禁在本產品上方放置或者掛有滴水的物品。
- 15. 嚴禁擅自維修或拆卸本產品。
- 16. 嚴禁將任何物體插入到機器的零部件中。
- 17. 本產品必須按照當地佈線規範進行安裝。
- 18. 保險管規格:T3.15AH250V;允許保險管通過最大電流嚴禁大於3.15A。
- 19. 嚴禁採用任何方式延長電源線;嚴禁與其他電器共用插座;嚴禁使用插線板等其他轉接裝置。
- 20. 嚴禁覆蓋本產品的出風口。
- 21. 本產品適用溫度範圍為:10-35℃。
- 22. 本產品前後應預留至少50cm空間。
- 23. 嚴禁在潮濕環境中使用;避免陽光直射。
- 24. 必須保持進出風口乾淨清潔,沒有障礙物。
- 25. 使用本產品時請關閉門窗,以提高製冷/製熱效果。

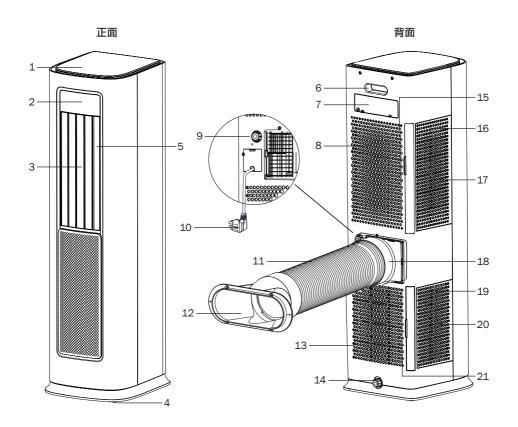
# 警告及注意事項

- 26. 為避免空調器出現噪音振動等異常情况,使用時必須將本產品放置於平整的水平地面上。
- 27. 本產品帶有滾輪以便滑動,滾輪應該在光滑平整的表面滑動,嚴禁在地毯或有障礙的表面滑 動, 避免地面上的髒物纏繞滾輪使滑動不便。
- 28. 嚴禁傾斜或放倒本產品,如有異常必須立即斷電並聯繫德國寶客戶服務及維修中心檢查維修。
- 29. ⚠ 警告!本產品的遙控器包含電池。如果電池被吞下,可能在2小時內造成嚴重的內部燒傷, 並可能導致死亡。新舊電池應遠離兒童。如果電池蓋不能安全關閉,請停止使用遙控器,並將 其猿離兒童。如果您認為電池可能被呑食或放置在身體任何部位,請立即就醫。電池含有對環 境有害的材料;在報廢前,必須將其從設備中取出,並進行安全處理。

## 回收注意事項



★ 棄置電器必須使用單獨收集設施,如果電器在垃圾場隨意處置,有害物質會滲透到地下 水,進入食物鏈,損害您的健康和福祉。多數包裝材料為可回收材料,請通過回收站處



- 1. 控制面板
- 2. 前顯示窗
- 3. 出風口
- 4. 滾輪
- 5. 導風板
- 6. 把手
- 7. 電源插頭收納倉
- 8. 後上進風口
- 9. 連續排水孔
- 10. 電源線
- 11. 排氣管
- 12. 排氣管外接頭
- 13. 後下進風口

- 14. 冷凝器排水孔
- 15. 後上過濾網
- 16. 上側進風口
- 17. 上側過濾網
- 18. 排氣管接頭固定槽
- 19. 下側進風口
- 20. 下側過濾網
- 21. 後下過濾網

# 安裝説明

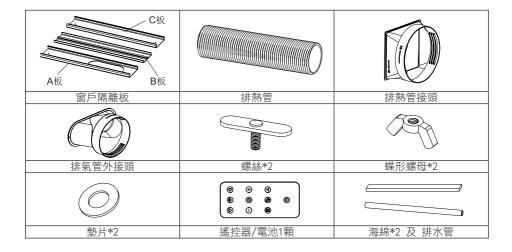
### ⚠ 警告!

- · 安裝時必須遵守當地所有法律法規。
- 嚴禁使用已損壞或不符合標準的電源線。
- · 安裝、維修過程中注意安全,嚴禁違規操作,避免造成觸電、高空墜落傷人甚至死亡等事故。

### 附件清單

### 注意:

安裝前請注意清點附件是否齊全。



#### 安裝位置要求

- 1. 進風口遠離障礙物,出風口附近嚴禁放置任何物品,否則會影響排氣管散熱。
- 2. 噪音和氣流不會影響到鄰居的地方。
- 3. 儘量遠離日光燈。

## ⚠ 警告!

嚴禁將本產品安裝在下列區域,以免機器出現故障:

- 較強熱源蒸氣、易燃易爆氣體或揮發性物質散佈於空氣的區域;
- · 有高頻設施(如電焊機、醫療設備)區域;
- 海邊鹽區域;
- · 空氣中含有油份的區域;
- 含有硫化氣體區域;
- · 其它特殊環境區域;
- · 不穩定或運動的基礎上(如貨車)或腐蝕環境(如化工廠)。

#### 電氣連接要求

- 1. 必須遵照電氣安全規定,安裝本產品。
- 2. 根據當地電氣安全規定,使用本產品時應配置專用供電線路。
- 必須確保電力供應符合本產品要求,電力供應不穩定或接線不正確,可能會導致觸電火災或電器零件故障。請聯繫電力人員協助,再使用本產品。
- 4. 必須下確連接電源插座的火線零線和地線。
- 5. 在推行任何涉及電氣安全工作之前,必須先切斷本產品電源。
- 6. 在完成所有安裝前,嚴禁接通電源。
- 本產品必須妥善接地,將地線連接到專用接地裝置,確保始終有效接地,不正確接地可能會導 致觸電。
- 8. 接地電阻應符合當地的電氣安全規定。

#### 安裝排氣管

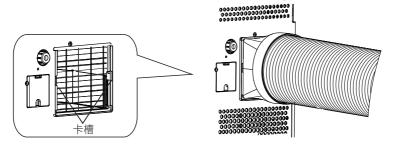
將排氣管接頭逆時針旋緊到排氣管任意一端。



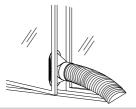
2. 將排氣管外接頭逆時針旋緊到排氣管另一端。



3. 將排氣管接頭由上往下裝入到機身後方固定槽中,聽到「咔」聲代表固定槽已鎖緊接頭。

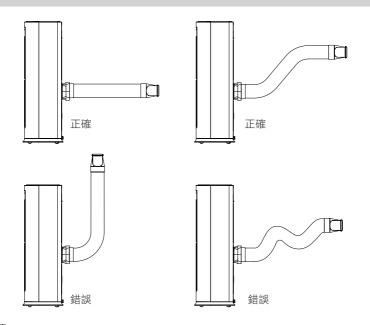


4. 將排氣管外接頭一端引到室外。



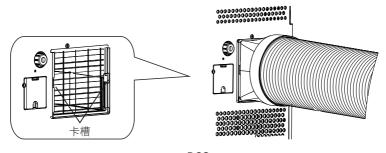
注意:

為提高製冷效率,排氣管安裝盡可能短且平整,避免出現扭曲,保持排氣管順暢。



#### 拆卸排氣管

移除排氣管接頭:用手輕輕向上拍排氣管接頭,使排氣管接頭退出固定槽。

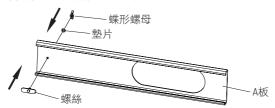


#### 安裝窗戶密封板

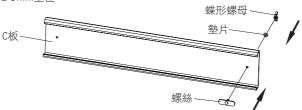
#### 注意:

窗戶密封板組件適用於垂直滑動或水平滑動的窗戶。

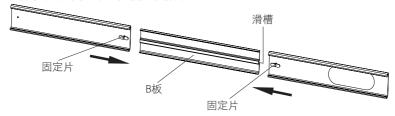
使用跟機附送的螺絲如圖穿過密封板A板上的孔後,在螺絲上套上墊片,擰上螺母,注意螺母不要擰到底,預留2-3mm空位。



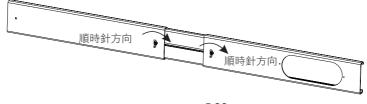
 將螺絲穿過密封板C板上的孔後,在螺絲上套上墊片,擰上螺母,注意螺母不要擰到底,預留 2-3mm空付。



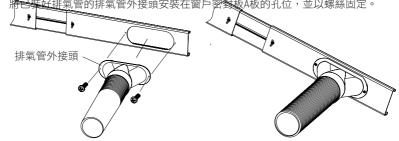
3. 將上述1、2步裝好的窗戶密封板A板和C板,分別從窗戶密封板B板的兩端裝入,裝入的時候注意將螺絲上的固定片對準B板的滑槽套入。



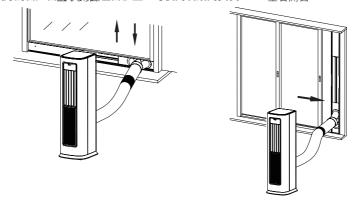
4. 通過B板上的滑槽,調節好A板和C板在B板上的位置,達到所需長度後,將蝶形螺母順時針旋緊,以固定好窗戶密封板整體。如安裝後,B板和窗框之間有縫隙,剪兩條與縫隙長度相若的海綿貼在B板的上下兩端,防止冷氣洩漏出窗外。



將已裝好排氣管的排氣管外接頭安裝在窗戶密對板A板的孔位,並以螺絲固定。 5.



將組裝好的窗戶密**封板嚴懲**在窗框上,可橫向或縱向安裝。 6. 左右開窗



#### 控制面板



圖標	名稱	説明
₽/₽	電源/網絡鍵	· 按此鍵開機或關機 · 開啟WiFi:長按此鍵5秒,進入WiFi配對狀態,WiFi指示燈閃爍。 配對成功後,WiFi指示燈常亮 · 關閉WiFi:長按此鍵5秒清除WiFi配對,產品自動再次進入配對 狀態,WiFi指示燈閃爍
	模式鍵	<ul><li>短按此鍵循環選擇冷風、除濕、吹風、暖風模式,所選模式指示燈常亮</li><li>長按此鍵5秒開啟或關閉負離子空氣淨化功能。功能啟動後,負離子指示燈常亮;功能關閉後,負離子指示燈熄滅</li></ul>
5	風速鍵	<ul><li>按此鍵循環選擇高、中、低、自動風速,所選風速指示燈常亮</li><li>自動模式下,產品根據環境溫度自動選擇風速</li><li>除濕模式下,此鍵無效</li></ul>
$\bigcirc$	左右送風鍵	按此鍵啟動或關閉左右送風功能;功能啟動後,左右送風指示燈常亮;功能關閉後,左右送風指示燈熄滅
	上下送風鍵	按此鍵啟動或關閉上下送風功能;功能啟動後,上下送風指示燈常亮;功能關閉後,上下送風指示燈熄滅
+	加鍵/減鍵	· 設置定時:按此鍵增加或減少定時時間一小時 · 設定目標溫度:冷風/暖風模式下,按此鍵調節目標溫度於 16-30°C之間 · 吹風及除濕模式下,按此鍵無效
0	定時鍵	按此鍵進入定時設置預設開機或關機時間;定時功能開啟後,定時指示燈常亮;功能關閉後,定時指示燈熄滅

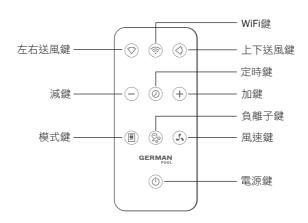
#### 前顯示窗



#### 遙控器

#### 注意:

- · 使用前請先插入一顆CR2025電池;嚴禁使用充電電池。
- · 如長時間不使用本產品,必須取出遙控器的電池並妥善存放。



- 1. 使用時把訊號發射端對準產品上訊號接收窗。
- 2. 訊號發射端與接收窗之間於6米範圍內,目中間不應有障礙物。

#### ▲警告!

- 如遙控器電池液漏到皮膚或衣服上,必須盡快用大量清水沖洗;發現洩漏,嚴禁使用遙控器。
- · 如吞下電池液,必須盡快漱口並就醫。電池中的化學物質可能會燃燒或造成其他健康危害。

#### 使用步驟

#### 注意:

- · 為達到更佳效果,使用冷風或暖風模式時,需要接上排氣管,將餘熱/冷風排到室外。
- 機體內裝有壓縮機,如有傾倒或經長途運輸,請將本產品直立4小時以上,讓保冷劑充分回流,再補電開機。
- · 當溫度超過43℃或低於15℃時使用冷風模式,本產品設有自動保護機制,無法運作。
- 正常關機後,斷電或者不斷電,都會記憶上次工作模式。開機狀態下,在沒有開啟定時功能情況下,斷電再通電後,本產品會自動開機,不需要按開關鍵。
- · 如果長時間不使用,建議將電源線插頭從插座中拔出。
- 1. 接通電源,蜂鳴器發出提示聲一聲,產品進入待機狀態。
- 2. 按「電源/網絡鍵」開機,產品進入預設模式,對應指示燈常亮。
- 3. 按「模式鍵」選擇所需模式,再按「加鍵」或「減鍵」設定目標溫度,按「風速鍵」調整風 辣。
- 4. 再按「電源/網絡鍵」一次關機,機器停止運作,產品進入關機狀態,所有指示燈熄滅。

#### 冷風模式

- · 冷風指示燈亮起,產品按設定運作。
- 按「加鍵」或「減鍵」設定目標溫度;按「風速鍵」調整風速。
- · 當室內溫度高於設定溫度時,壓縮機啟動,當室內溫度低於設定溫度時,壓縮機停止運作。

#### 除濕模式

除濕指示燈亮起,產品按內定程序運作,預設以低風速運作,不能更改。

#### 吹風模式

- 吹風指示燈亮起,風機以設定的風速運作。
- 按「風速鍵」調整風速快慢。
- 處於此模式時,壓縮機不運作。

#### 暖風模式

- 暖風指示燈亮起,產品按設定運作。
- · 按「加鍵」或「減鍵」設定目標溫度,按「風速鍵」調整風速。
- · 當室內溫度低於設定溫度時,產品啟動製熱,當室內溫度高於設定溫度時,產品停止製熱,風機根據探測到的溫度運作或停止。

#### 定時關機

- 開機狀態下,按「定時鍵」進入定時設置,定時指示燈閃爍。
- 按「加鍵」或「減鍵」調整1-24小時定時,每按一下時間遞增或遞減1小時,顯示屏顯示所選 擇的時間。
- 3. 如5秒內無任何操作,將自動確認為所選時間,定時指示燈常亮,產品開始倒數。
- 4. 控制面板顯示屏轉回顯示設置的目標溫度(使用吹風和除濕模式時亦顯示在冷風模式下的設置 溫度),前置顯示屏轉回顯示當前室溫。
- 5. 倒數完成後,產品自動關機。

#### 定時開機

- 1. 在待機狀態下,按「定時鍵」進入定時設置,定時指示燈閃爍。
- 按「加鍵」或「減鍵」調整1-24小時定時,每按一下時間遞增或遞減1小時,控制面板顯示屏顯示所選擇的時間。按「模式鍵」選擇預設開機模式。
- 3. 如5秒內無仟何操作,將自動確認為所撰時間,定時指示燈常亮,產品開始倒數。
- 4. 倒數完成後,產品自動開機。

#### 取消定時

在定時狀態下,按「定時鍵」進入定時設置,按「加鍵」或「減鍵」將時間調整為0。如5秒內無任何操作,將自動確認為取消定時,定時指示燈熄滅。

#### 除霜功能

本產品具有自動除霜功能,運作時會自動檢測溫度並判斷是否需要除霜,確保產品在環境溫度較低時,仍然有良好的製熱性能。

#### 防凍結保護功能

本產品具有防凍結保護功能,運作時會自動檢測溫度並判斷是否需要啟動防凍功能,確保產品在環境溫度較低時,仍然有良好的製冷性能。

#### 水滿自動保護功能

當產品檢測到儲水箱水位高度達到預設高度後將停止運作,並發出10次警報聲,同時顯示屏顯示「FU」。排水後將恢復到水滿前狀態繼續運作。

#### 壓縮機停機/啟動保護功能

運行過程中,如有任何操作導致壓縮機停止運作。此時壓縮機在3分鐘內不會再次啟動,而其它功 能仍然運作。

#### 注意:

- · 除第一次接通電源後,壓縮機可能立即啟動外,每次關機壓縮機停止運行後,產品進入3分鐘 延時再啟動保護,3分鐘內無法再啟動壓縮機。
- · 壓縮機每次啟動後必須運行至少3分鐘方會停止運作(關機除外)。

#### WiFi功能

- · 進行連接:長按「電源/網絡鍵」5秒,進入連接狀態,WiFi指示燈閃爍;連接成功後,WiFi指示燈常亮。
- · 解除連接:WiFi連接狀態下,長按「電源/網絡鍵」5秒解除WiFi連接,產品自動再次進入配對 狀態,此時WiFi指示燈閃爍。
- · 詳細WiFi連接及APP操控説明,請參閱「使用手機應用程式控制」部分。

#### 滿水提示

在高溫和極端高濕的環境下,可能會產生水滿情况。當機內水滿,產品將發出蜂鳴器提示聲10聲,同時顯示屏顯示「FU」,此時需手動排水。當水滿消除且壓縮機停止滿3分鐘後,可重新啟動本產品。

#### 手動排水

- 將本產品關機並拔除電源插頭。移動本產品時必須小心以免漏水。
- 2. 將托盤或容器(自備)放在機身背面冷凝器排水孔下。
- 3. 逆時針旋出冷凝器排水孔止水蓋,然後拔出橡膠塞,水自動從冷凝器排水孔流出(圖1)。為 徹底排出儲水,可以稍微將產品向後傾斜。如果容器無法容納所有的水,請在裝滿前盡快堵住 冷凝器排水孔,以防止漏水弄濕地板或地毯。
- 4. 解冷凝水排清後,塞上膠塞。膠塞及止水蓋必須安裝牢固,以免產品重新開始工作時漏水。

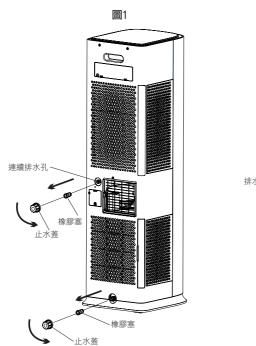
#### 連續排水

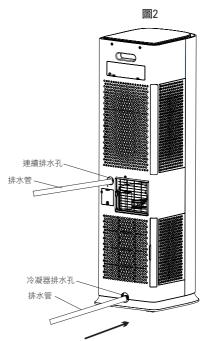
在高溫和極端高濕時,如果想避免水滿停機,可以把排水管連接到連續排水孔進行持續排水,安裝 時須確保排水管一直向下(圖2)。

- 1. 打開連續排水孔的止水蓋及橡膠塞,用排水管連接排水孔。
- 2. 將排水管拉到浴室或室外進行排水。

#### 注意:

- · 使用除濕模式時,建議水管連接到連續排水孔排水。
- 使用暖風模式時,排水管必須連接到冷凝器排水孔排水;否則可能很快水滿停機。
- 在正常情況下使用冷風模式,機體內的水會因水冷系統而蒸發,不會瀉出機外;但當環境濕度 過高,水份會因無法完全及時揮發而導致滿溢,因此在潮濕環境下,必須接駁排水管將多餘水份引流(可直接引流到地漏或引流入水桶內)。
- · 將排水管放在不易接近的地方,避免高於排水孔,並保持排水管筆直,無任何彎曲。





#### 使用WiFi連接本產品

本產品可透過德國寶智能控制應用程式「German Pool Smart Control」APP以智能手機操控。

#### 注意:

必須使用頻率為2.4 GHz的WiFi進行連接,不適用於頻率為5.0 GHz的WiFi。

#### A. 下載應用程式

連接頻率為2.4 GHz的WiFi後,掃描下方二維碼,或於蘋果IOS系統上的App Store或安卓Android系統上的 Google Play搜尋「German Pool Smart Control」,下載並安裝APP。



蘋果IOS系統 App Store



安卓Android系統 Google Play

#### B. 設置APP語言 蘋果IOS系統



1. 在手機的設定中搜尋「Smart Control」。



2. 點擊「偏好的語言」。



3. 在「建議的語言」—欄中選 擇繁體中文或英文(注意: 選擇「繁體中文(香港)」 APP將會顯示英文)。

#### 安卓Android系統

預設為系統所使用的語言,如需更改APP語言,需在設置中更改系統語言。

#### C. 註冊用戶資料



1. 打開APP,點擊「用戶協議 與隱私政策」上的「同意」。



2. 點擊「註冊」註冊用戶資料。



輸入電郵地址,剔選「我同意隱私致策與用戶協議」後點擊「獲取驗證碼」。



4. 輸入電郵裡的驗證碼。



5. 設定您的登入密碼後點擊 「完成」,完成註冊。

#### D. 配對本產品 方法1:自動配對



1. 在移動空調待機狀態下,長 2. 點擊APP主頁右上角「+」, 按移動空調上的「電源/網 絡鍵」5秒,直至蜂鳴器發 出提示聲1聲,WiFi指示燈 閃爍。



再點擊「添加設備」。



3. 配對前必須先打開藍牙權 限,點擊「打開藍牙」(如 已打開,可忽略此步驟)。



4. 點擊「去設定」(如已打 開,可忽略此步驟)。



5. 點擊藍牙一欄以打開藍牙 權限(如已打開,可忽略此 步驟)。



6. APP顯示「正在搜索附近的 設備…」。



7. 數秒後APP顯示「發現設 備…」,點擊「添加」。



8. 點擊產品名稱右方的「+」。



9. 配對時建議開啟位置權限, 點擊「立即設置」(如已開 啟,可忽略此步驟)。



10. 點擊「使用App時允許」 (如已開啟,可忽略此步 驟)。



名稱及密碼,點擊「下一 步」。



11. 輸入手機所連接的WiFi 12. APP顯示「正在添加」,產 品與APP自動配對中。



13. 配對完成後APP顯示「添加 成功」,按右上角「完成」 推入產品主界面。

#### ⚠ 警告!

如沒有開啟藍牙或沒有打開藍牙權限,將無法配對產品;注意,即使電話已開啟藍牙功能,並不代 表已打開「藍牙權限」。

#### 注意:

- 每次只可以一個帳戶進行配對,如由另一帳戶再次進行配對,先前已配對的帳號將失去本產品 的操作權。
- 已配對的帳戶可以分享本產品的操作權予其他帳戶,詳見「E. 操作權分享」部份。

#### 注意:

如無法搜索到本產品,或在配對期間APP顯示感嘆號符號,代表配對失敗,請使用下列的方法2進行 配對。

#### 方法2:藍牙配對



再點擊「添加設備」。



1. 點擊APP主頁右上角「+」, 2. 在「手動添加」一欄找到需 3. 按照APP上的指示進行配 要配對的產品型號,點擊該 產品進行配對。



對。



4. 點擊產品名稱右方的「+」。



及密碼,點擊「下一步」。



5. 輸入手機所連接的WiFi名稱 6. 配對完成後APP顯示「添 加成功…」,按右上角「完 成」進入產品主界面。

#### △ 警告!

如沒有開啟藍牙或沒有打開藍牙權限,將無法配對產品;注意,即使電話已開啟藍牙功能,並不代 表已打開「藍牙權限」。

#### E. 操作權分享



1. 在本產品操作主界面點擊右 上角「/」。



2. 在「其他」一欄中點擊「共 3. 點擊下方「添加共用」。 用設備」。





4. 在「分享給其他人」一欄 中可設定所需分享的人數, 再點擊「分享給 SmartControl賬號」。



5. 輸入該帳戶的註冊電郵地 址,再點擊右上角「完成」 即可。



6. 重複步驟3-5添加更多其他 帳戶。

#### 注意:

在「共用設備」頁面裡,你可隨時添加或移除帳戶的操作權。

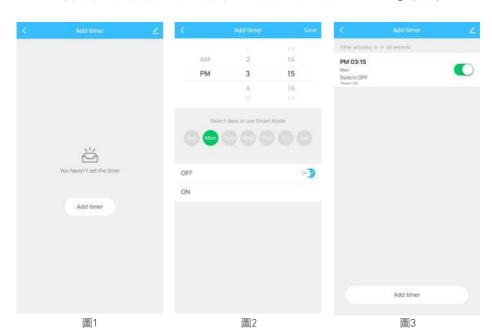
#### 使用APP操作



按鍵	説明	
電源鍵	<ul><li>・ 按此鍵開機</li><li>・ 再按1次關機</li></ul>	
加/減鍵	· 按加鍵增加目標溫度1°C;按減鍵減少目標溫度1°C · 冷風模式及暖風模式可調節範圍為16-30°C · 在送風模式下無法調校溫度	
模式鍵	· 按此鍵後,可選擇「冷風模式」、「除濕模式」、「吹風 模式」、「暖風模式」	
風速鍵	<ul><li>按此鍵後,可選擇「高風速」、「中風速」、「低風速」或「自動風速」</li><li>自動風速模式下,產品根據環境溫度自動選擇風速</li><li>在除濕模式下無法調校風速</li></ul>	
功能鍵	· 按此鍵後,可選擇「左右送風」、「上下送風」、「負離子功能」或「定時關機」	
定時鍵	・ 按此鍵後,可啟用定時功能,選擇時間定時開機或定時關機	

#### 定時功能

- 選擇「定時功能」後,進入定時功能介面,按「Add Timer」進入定時設置界面(圖1)。
- 2. 在定時設置界面裡可設置以下內容(圖2):
  - a. 選擇所需時間。
  - b. 「Select days」欄位:選擇是否需要重複此定時(可選星期一至日,開啟此功能後,移動空調將在所選日子按此設置運行)。
  - c.「OFF/ON」欄位:將本定時設置定時開機或定時關機。
  - d. 設置完成後,按右上方的「Save」確認設置。
- 3. 完成後返回定時功能介面。如需設置更多定時功能,可按底部的「Add Timer」(圖3)。



## 清潔及保養

#### ▲警告!

- · 清潔本產品前必須關機並切斷電源,否則會有觸電危險。
- · 嚴禁用水沖洗本產品,否則會有觸電危險。
- · 嚴禁使用揮發性液體(如稀釋劑或汽油)清潔本產品,否則會損傷產品外觀。

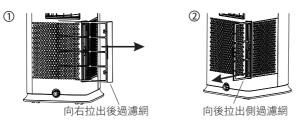
#### 清潔外殼及導風板

- 1. 外殼表面有灰塵時,請使用軟毛巾擦拭。如表面髒污(如油污),請用中性清潔劑擦拭。
- 2. 清洗導風板,可使用吸塵機或軟毛刷。

#### 清潔過濾網

建議過濾網每使用20天清洗一次,如在多灰塵環境下使用,應增加清洗過濾網頻率。

3. 握著過濾網把手,拉出過濾網。



 以吸塵機或清水清潔過濾網。過濾網髒污(如油污),可用稀釋的中性洗滌劑清潔,然後放陰 凉處晾乾,晾乾後重新裝入機體。

#### ▲警告!

嚴禁用火烤乾或吹風機烘乾,否則過濾網會變形或著火。

#### 清潔排氣管

取下排氣管,以吸塵機或清水清潔。如排氣管髒污(如油污),可用稀釋的中性洗滌劑清潔,然後放陰凉處晾乾,晾乾後重新安裝好。

#### 長期收納

如長時間不使用本產品,請按以下步驟收納本產品:

- 1. 確保儲水箱內沒有積水並已將排氣管拆下。
- 2. 拔下插頭,將電源線打包好。
- 3. 清潔並包裝好以防止灰塵積聚,並將產品儲存於陰涼乾爽處。

## 故障檢修

#### ▲警告!

- · 嚴禁擅自拆卸或維修本產品,維修不當將使保養失效,並可能對您和您的財產造成傷害。
- · 如果產品的問題未在下表中列出,請聯絡德國寶客戶服務及維修中心。

#### 本產品出現問題時,請檢查是否可以按照下表解決問題:

故障情況	可能原因	解決方法
	是否停電?	等候電力供應恢復
	插頭是否鬆脱?	重新插好插頭
產品不運行	電源開關是否跳閘或保險絲燒壞?	請持牌電工更換電源開關或保險絲
	是否線路故障?	請持牌電工更換線路
	是否停止運行後,馬上再啟動?	請等候3分鐘,再重新開機
有異味	房間內是否存在異味源,如家具、香煙等氣味?	清除異味源
行共怀		清洗過濾網
	是否電壓過低?	等待電壓恢復正常再開機
	過濾網積存污垢?	清潔過濾網
製冷/製熱效果不佳	溫度設定是否過高/過低?	調整到適當溫度
	門窗是否關閉?	關閉門窗
	排氣管是否引導至室外?	將排氣管出口引導至室外
	是否受到強烈干擾(如靜電、電源、電 壓不正常)?	請拔下插頭,待約3分鐘後插回 再開機
拉此不到这位现前贴	遙控器是否在接收範圍內?	遙控器接收範圍在6米內,請勿超 過此範圍
接收不到遙控器訊號 或遙控器操作不靈	是否存在障礙物阻擋?	移除障礙物
敏、無反應	遙控器靈敏度低?	檢查遙控器的電池電量,電量太低 時,請更換電池
	房間是否存在日光燈?	將遙控器靠近產品
		關閉日光燈再試
	進/出風口是否堵塞?	清除障礙物
無風吹出	冷風/暖風模式下室內溫度是否已達到 設定溫度?	達到設定溫度後產品將停止出風
機器不製冷或無冷	環境溫度是否低於設定溫度?	屬正常現象,如需製冷請調低設 定溫度
風吹出	產品是否處於送風模式?	送風模式不製冷,如需製冷,選擇 冷風模式
刘宁泅弃何汁细南	是否在送風或除濕模式下運行?	屬正常現象,送風/除濕模式溫度 不可調
設定溫度無法調整	所需溫度是否超出產品設定溫度範 圍?	設定溫度範圍於16-30℃內,超出 此範圍溫度不可調
運作中突然異常	是否有雷電、無線電等干擾?	切斷電源,再接通電源,重新開機
產品有流水聲	是否剛開機或關機?	產品中製冷劑流動引起的聲音,屬 正常現象

# 故障檢修

故障情況	可能原因	解決方法
產品有「啪啪」聲	是否剛開啟或關閉機器?	溫度變化而使面板等部位產生熱 脹冷縮,引起摩擦的聲音,屬正 常現象
故障代碼E1	蒸發器溫度感應器故障	聯繫德國寶客戶服務及維修中心 維修
故障代碼E2	冷凝器溫度感應器故障	聯繫德國寶客戶服務及維修中心 維修
故障代碼E3	室溫感應器故障	聯繫德國寶客戶服務及維修中心 維修
故障代碼FU	儲水箱積水已滿	把儲水箱內的水排掉。如儲水箱清空後仍然顯示「FU」,請聯繫德國寶客戶服務及維修中心維修

# 技術規格

型號	PAC-CH512-SC
電壓/頻率	220V~/50Hz
最大功率 (EN60335)	1550 W
額定輸入(製冷)(EN14511)	1420 W / 6.43 A
額定輸入(製熱)(EN14511)	1185 W / 5.48 A
製冷能力	3260 W
製熱能力	3000 W
製冷劑型號/注入量	R410A / 425 g
機身尺寸	(H) 1106 (W) 329 (D) 362 mm
產品淨重	28 kg
WiFi頻率	2.4 GHz

- 產品規格及設計如有變更,恕不另行通知。
- 中英文版本如有出入,一概以中文版為準。
- · 本產品使用説明書以www.germanpool.com網上版為最新版本。

## 保用條款

## Warranty Terms & Conditions

此保用提供德國寶產品之機件在正常使用下壹年保 用(自購買日起計算)。 Under normal operations, the product will gurantee a 1-year full warranty provided by German Pool (effective from the date of purchase).

- \*貴戶須在購機十天內,以下列其中一種方式向本公司登記資料,保用手續方正式生效:
- 1) 填妥德國寶VIP手機應用程式 保用登記表 (掃描右方二維碼)
- 2) 填妥本公司網頁保用登記表 www.germanpool.com/warranty
- 3) 填妥保用卡郵寄至本公司



- \* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:
- 1) Visit our VIP App and register online: (Scan the QR Code on the right)
- 2) Visit our website and register online: www.germanpool.com/warranty
- 3) Complete the attached Warranty Card and mail it back to our Customer Service Centre.



另請填妥以下表格並與正本發票一併保存,以便維修時核對資料。用戶提供之所有資料必須正確無誤,否則免費保用將會無效。 Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No.: PAC-CH512-SC

發票號碼 Invoice No.:

購買商號 Purchased From:

機身號碼 Serial No.:

購買日期 Purchase Date:

This warranty does not apply to:

- 1. 未能出示購買發票正本者,將不獲免費維修服務。
- 2. 用戶應依照説明書的指示操作。本保用並不包括:
  - 上門安裝、檢驗、維修或更換零件之人工以及一 切運輸費用;
  - · 因天然與人為意外造成的損壞(包括運輸及其他);
  - · 電源接合不當、不依説明書而錯誤或疏忽使用本 機所引致之損壞。
- 3. 於下列情況下,用戶之保用資格將被取消:
  - · 購買發票有仟何非認可之刪改;
  - · 產品被用作商業或工業用途;
  - · 產品經非認可之技術人員改裝或加裝仟何配件;
  - 機身編號被擅自塗改、破壞或刪除。
- 4. 總代理有權選擇維修或更換配件或其損壞部份。
- 5. 產品一經被轉讓,其保用即被視作無效。

replacement of parts and other transportation costs;

damages caused by accidents of any kind (including material transfer and others);

operating failures resulting from applying incorrect voltage,

 Customer who fails to present original purchase invoice will not be eligible for free warranty service.

Customer should always follow the operating instructions.

 operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.

labour costs for on-site installation, check-up, repair,

- 3. This warranty is invalid if:the purchase invoice is modified by an unauthorized party;
  - · the product is used for any commercial or industrial purposes;
  - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
  - the serial number is modified, damaged or removed from the product.
- German Pool will, at its discretion, repair or replace any defective part.
- This warranty will be void if there is any transfer of ownership from the original purchaser.

### Customer Service & Repair Centre

# 客戶服務及維修中心

九龍大業街59號

澳門青洲大馬路(青洲新路)

三湘九龍灣貨運中心地下B室

515號美居廣場第二期1樓A座

電話: +852 2773 2888

電話: +853 2875 2699

傳真: +852 2356 9798

傳真: +853 2875 2661

電郵: repairs@germanpool.com

#### Hong Kong

Unit B, G/F, Sunshine Kowloon Bay Cargo Centre, 59 Tai Yip Street,

Kowloon, Hong Kong

Tel: +852 2773 2888 Fax: +852 2356 9798

Email: repairs@germanpool.com

#### Macau

A, 1 Andar, Mei Kui Kuong Cheong Fase 2, No.515 Avenida Do Conselheiro Borja Macau Tel: +853 2875 2699

Fax: +853 2875 2661



### German Pool (Hong Kong) Limited





















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